



UN CASH CRISIS
Washington keeps wolf from the door
Page 16

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World News

Four killed as SA troops end Lesotho bus hijack

Three hijackers and a schoolgirl were killed in the Lesotho capital of Maseru last night when South African commandos stormed a seized bus with 69 pilgrims aboard.

Iraq agrees to talks

Iraq agreed to attend a Gulf States meeting at the United Nations in New York, putting to rest doubts whether talks would continue.

French jobs plan

A six-part programme to promote employment, costing up to FF710,000bn (\$1,612bn), was adopted by the French Government.

Israel accuses Paris

Israel accused France of breaking its word by having Foreign Minister Roland Dumas meet Palestine Liberation Organisation leader Yasser Arafat for the first time on Friday.

Beirut link closed

The Lebanese Army closed the only road link across divided Beirut after rival Christian and Moslem gunmen took positions there, prompting fears of violence ahead of a presidential election next week.

EC flood aid

The European Community is donating more than 100,000 tonnes of food to Bangladesh for distribution to millions of flood victims.

Turkey bans UN visit

The Turkish Foreign Ministry said it would not allow a proposed visit by United Nations experts to investigate allegations that Iraq used chemical gas against dissident Kurds.

Ramstein toll rises

A 19-year-old man died overnight of injuries he suffered at last month's Ramstein air show crash, raising the number of dead to 62, a local official said.

Airbus pilot fired

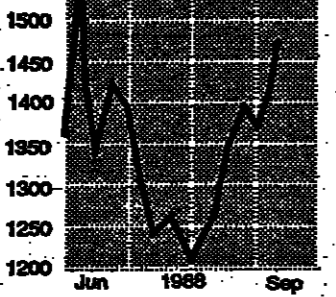
The pilot of a brand new Air France Airbus that crashed at an airshow in June with the loss of three lives has been fired, the French national airline said.

Business Summary

Playtex to be sold for \$1.3bn in new buy-out

PLAYTEX, the big US underwear, lingerie and personal products manufacturer acquired by management less than two years ago in a \$1.25bn leveraged buy-out, is to undergo another buyout for \$1.3bn.

Copper



COPPER, boosted by sentiment from the New York Commodity Exchange where stocks have fallen heavily, touched eight-month highs.

FEARS that New York is pricing itself out of the job market

have resurfaced with the news that Chase Manhattan, a major employer, is considering moving about one quarter of its staff out of the city.

STANDARD CHARTERED, the London-based international bank trying to recover from heavy losses, launched a long-awaited rights issue for \$300m.

COLGATE-PALMOLIVE, the big US consumer products company which has been reorganising its business, has announced the sale of Kendall, its hospital and health care supply company, to management and investors for \$66m.

NEWCASTLE Australia, a 75 per cent owned unit of Newmont Mining, said it had doubled estimates of mineable ore reserves at its Telfer gold mine in Western Australia, to 2.9m ounces.

JOHN WALTON, president and chief executive of Placer Dome, the world's largest gold producer outside South Africa and the Soviet Union, has resigned five weeks after the year-old company reported disappointing earnings.

NEW ZEALAND Government is considering a public flotation of Bank of New Zealand, the state-controlled commercial bank, rather than the previously mooted sale to a single buyer.

HONG KONG securities regulators announced changes to the rules governing listed companies as part of the continuing clean-up campaign on the local stock market.

ESSENT, the Swedish office automation and supplies group, is bidding for the outstanding shares in Eström, a domestic firm in the office equipment arena, with an offer which values Eström at about SKr450m (\$70.3m).

ASCOM, the Swiss communications-technology group, expects turnover and order volume to rise by 10 per cent this year after "gratifying" first-half results.

GLAVERRE, the leading producer of flat glass in the Benelux countries, confirmed forecasts made in May by announcing a more than 20 per cent rise in consolidated sales.

Moscow banks on London high finance know-how

By David Lascelles, Banking Editor, in London

MR MIKHAIL GORBACHEV, the Soviet leader, is reaching deep into the citadels of capitalism in his drive for perestroika. This week, a top level Soviet banking delegation is in the City of London to observe the art of high finance.

dealing and even financial futures, are all being carefully absorbed to reform Russia's creaking banking system, where even the cheque is virtually unknown.

So far, they have called on the clearing and merchant banks. Today, they visit firms of accountants and lawyers, and tomorrow it is the financial futures exchange, the Bank of England and Lloyd's insurance market.

introduce financial discipline into the Soviet economy by forcing enterprises to qualify for loans and to pay realistic rates of interest.

rounds, the Soviets are interested in three areas: How to make credit judgments about borrowers.

Sharply reduced US trade deficit sends dollar, bonds higher

By Anthony Harris in London and Janet Bush in New York

THE US trade deficit fell sharply in July, prompting a sharp rally in the dollar yesterday and rises in US stocks and bonds.

According to figures released by the US Department of Commerce yesterday, the deficit narrowed to seasonally adjusted \$9.5bn in July compared with a \$13.7bn shortfall in June, revised up from the \$12.54bn total previously reported.

Imports fell by \$3.5bn in July from the abnormally high June level, a far sharper improvement than markets expected.

The dollar remained in demand throughout the New York trading day and closed near its highs for the day despite intervention by the US Federal Reserve.

The advance in bond prices was dampened partly by news that the Organisation of Petroleum Exporting Countries' pricing committee is to meet later this month in a bid to cut oil production and partly by news of a larger than expected rise in US industrial production in August.

The Federal Reserve released figures showing production had risen by 0.2 per cent last month following a 1 per cent increase in July.

The 5.3 per cent increase in real output in the 12 months to August was largely due to export demand, the Fed said.

Bond traders, who were also concerned about the inflationary impact of a sustained rally in oil prices, felt the industrial production figure went some way towards counterbalancing the evidence in the trade figures of a declaration in the US economy.

IMF seeks imbalance remedy

By Philip Stephens, Economics Correspondent, in London

THE IMF yesterday called on governments of the world's three major economies to reinforce efforts to reduce international trade imbalances.

The IMF yesterday called on governments of the world's three major economies to reinforce efforts to reduce international trade imbalances.

1988 average, but growing order books suggest a recovery in future months.

For the first time in some years, the department also published trade figures on a balance of payments basis in addition to the usual basis on which imports include carriage and insurance costs, but exports do not.

On this basis, the July deficit was a seasonally adjusted \$8bn. It appears that there has been no underlying growth in imports since the beginning of this year.

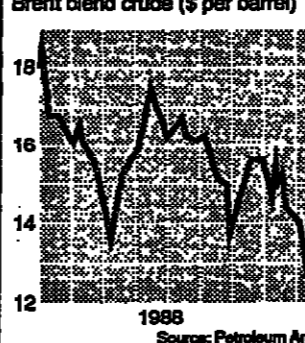
The commodity breakdown suggests that a sharp slowdown in car imports is a significant part of the explanation for the fall in imports.

Exports appear to have reached a plateau over the last three months period, as shown in the three month moving average, but stand more than 21 per cent higher than in the same period last year.

The dollar closed in New York at Y134.20, above the day's low of Y133.35, and at DM1.8765 compared with an earlier low of DM1.8467 and a peak just after the trade figures of DM1.8787.

Editorial comment, Page 14; Lex, Page 16; World stock markets, Section II

Oil price



Oil prices rise as Opec plans quota talks

By Max Wilkinson in London

OIL PRICES rose strongly on the spot and futures markets yesterday, after the Organisation of Petroleum Exporting Countries announced that a meeting of its special pricing committee is to be held on September 25.

The announcement was seen in the markets as another attempt by Opec to persuade members to stop exceeding the cartel's self-imposed production quotas.

Last month, industry estimates put Opec's crude production at about 20m barrels per day, including Iraq's production. This is some 2m b/d more than would be needed to bring supply and demand close to balance and push prices back towards the \$18 per barrel range which remains Opec's official target.

Yesterday the price of Brent North Sea crude rose 63 cents to \$14.21 per barrel, while on the New York Mercantile Exchange, the price of crude for November delivery had risen about 70 cents by the early afternoon to \$15.16 per barrel.

Crude prices have fallen by more than \$1.50 since the beginning of the month as a reflection of the continued high levels of production by Opec members and widespread discounting of prices.

Pearson links up with Elsevier in share exchange

By Raymond Snoddy in London

PEARSON, the British-based publishing and industrial group, yesterday entered a strategic relationship with Elsevier, the Dutch publishing group, involving an exchange of shares and the possibility of an eventual merger.

Lord Blakenham, chairman and chief executive of Pearson, publishers of the Financial Times, yesterday described the deal as an "engagement" and Mr Pierre Vincken, chairman of Elsevier, the third largest Dutch publishing group added: "We want to get married as soon as possible."

Pearson shares fell 25p on the day to 679p. Elsevier publishes the influential quality Dutch daily NRC Handelsblad and the weekly Elsevier news magazine.

Both sides emphasised that moves towards closer union would be gradual and would depend on the success of collaborative ventures.

Under the agreement Pearson has issued 21.2m new ordinary shares to Elsevier, representing 8.7 per cent of the enlarged share capital.

The value of the new Pearson shares at the current share price is \$143.9m (\$230m). City analysts saw the agreement as a defensive measure by both companies against potential predators.

Until yesterday's small dilution of his stake, Mr Rupert Murdoch's News International held around a 20 per cent stake in Pearson. Mr Robert Maxwell, chairman of Maxwell Communication Corporation confirmed yesterday he was still sitting on a 10 per cent stake in the Dutch publisher.

Lord Blakenham denied that the Elsevier alliance was a response to Mr Murdoch. "This transaction has not been done in a spirit of thwarting anyone. It is totally positive."

The transaction means that a potential block of "friendly" shareholders could approach 40 per cent, making a hostile takeover more difficult.

Apart from Pearson family interests, such a potential grouping could include Elsevier, the 9.9 per cent stake held by Mr Michel David-Weill, a Pearson non-executive director, and the small stake held by Madame Beytout, president of Les Echos, the French financial newspaper company now controlled by Pearson.

"We don't believe there is any question of concert parties," said Lord Blakenham, a practice that would be against the rules of the Takeover Panel.

MARKETS table with columns for Stocks, Bonds, Currencies, and Commodities.

CONTENTS table listing various news items and their page numbers.

Table listing various news items and their page numbers.

EXECUTIVE SEARCH CONSULTANTS advertisement for Odgers, including contact information and services.

EUROPEAN NEWS

Cordes coup likely to strengthen Genscher's hand at home

By David Marsh in Bonn



Genscher: he was able to put his contacts in the Middle East to good use

THIS week's freeing of Mr Rudolf Cordes, the West German businessman held hostage in Beirut for 20 months, has not only extracted the Bonn government from an acute policy dilemma over handling international terrorism...

Mr Genscher's domestic political position at a time when his Free Democratic Party, the junior partner in the Bonn coalition, is about to undergo an unsettling change of leadership.

"quiet diplomacy" in dealing with Iran and Syria, the two countries with links to the Beirut kidnappers. The Genscherite style, Bonn officials contrast favourably with the more confrontational policies adopted by both the US and Britain in their relations with Iran.

Partly because of Mr Genscher's own reputation for delicate diplomatic dealing, however, questions are bound to be asked, both in West Germany and abroad, whether Bonn has in fact made secret concessions with the hostages-takers.

man political parties (including the Social Democrat Opposition), and various individuals contributed to the success.

Hopes of progress imbue talks on Cyprus

By Adriana Ierodiakonou in Athens

THE LEDRA Palace Hotel, on the military Green Line which divides Nicosia into Greek and Turkish sectors, is musty, and there are echoes of unsuccessful peace negotiations past.

Soviet demand grows for foreign currency market

By Quentin Peel in Moscow

A GROWING number of Soviet economists are calling for the creation of a domestic foreign currency market, as an essential first step towards the ultimate creation of a convertible rouble.

rate or less on the black market. Economists believe that the realistic rate would be between half and one third of its current level which fixes it at just under 1.1 roubles to the pound, or some 0.60 to the US dollar.

Economics and International Relations. He called for the present system, under which every industrial sector and every individual enterprise is allocated foreign exchange according to a foreign currency "co-efficient" - in effect, a multiple of the official rate - to be replaced by a regular auction.

Anti-Mafia inquiries to re-start

By John Wyles in Rome

THE Consiglio Superiore della Magistratura, the self-governing body of the Italian magistracy, made an heroic effort yesterday to get anti-Mafia investigations in Palermo back on their feet after a damaging six-week public row between top magistrates there.

Arafat in plea for West Bank backing

By William Dawkins in Strasbourg

Mr Yasser Arafat, chairman of the Palestine Liberation Organisation, yesterday called on European governments to back his efforts to form a provisional government for the Israeli-occupied West Bank and Gaza Strip.

Malta finds West slow to come forward

By Godfrey Grims in Valletta

FORGING closer affinities with the West is proving a more daunting task than anticipated for Mr Eddie Fenech Adami, the Maltese premier who meets Mrs Margaret Thatcher, his UK counterpart, in London today.

Rocard ushers in Socialist programme to boost jobs

By Ian Davidson in Paris

A SIX-PART programme to promote employment, costing up to FF30bn (€3.6bn) and including a significant easing of the procedural obstacles to foreign investment, was adopted by the French Government yesterday.

Berlusconi seeks China TV deal

By Alan Friedman in Milan

MR Silvio Berlusconi, the Milanese private television magnate who last May won an exclusive three-year contract with Moscow to handle all European corporate advertising in Soviet television, is negotiating with the authorities in Peking to win a similar deal in China.

Sweden right waits for its meeting with destiny

Robert Taylor meets the leader of Sweden's Moderate Party, burdened by history with a back seat

MR Carl Bildt, the 39-year-old leader of Sweden's Moderate Party, is a man burdened with what might look like an impossible problem - how to make conservative values popular in a country that was dominated by Social Democracy long before he was born.

Turkey fears increased EC protectionism

By David Buchan in Istanbul

FEAR of increased European Community protectionism in Turkey has emerged as a key motive for Turkey's application to join the 12-nation trading bloc.

Walesa in fresh talks

MR Lech Walesa, the Solidarity party leadership, today meets Gen Czeslaw Kiszczak, Poland's Interior Minister, in another attempt to persuade the authorities to soften their opposition to the return of the banned trade union to the shop floor, writes Christopher Bobinski in Warsaw.

Vassiliou's pragmatism has concentrated the minds of the Turkish Cypriots

These issues which only be referred to joint committees of experts after agreement on their key aspects have been reached on the political level.

Swedish Elections

He is critical of what he regards as his country's benign neglect of its armed services in recent years. Conscious of Sweden's strategic position in northern Europe, he looks with a pessimistic eye at the growing instability inside the Soviet bloc, particularly in the Baltic states, and the impact this will have on the Nordic area.

Swedish Elections

He denies strongly that the Moderates, like the other non-left parties, have to assimilate themselves into a Social Democratic consensus, making it difficult to establish a distinctive approach. Indeed, Mr Bildt claims that the ruling Social Democrats have moved right and towards the Moderates in recent years.

Robert Taylor meets the leader of Sweden's Moderate Party, burdened by history with a back seat

The peace process is lent a further important impetus, diplomats believe, by the recent rapprochement between Greece and Turkey, whose future Athens has predicated upon progress towards a Cyprus settlement.

Swedish Elections

Mr Bildt does not disguise his enthusiasm for the European Community. He hopes Sweden will join one day, believing the country's neutrality would not be incompatible with such a move.

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## Turkey bans UN test of chemical gas allegations

By Thomas Goltz in Ankara

THE TURKISH foreign ministry said yesterday it would not allow a proposed visit by United Nations experts to investigate allegations that Iraq used chemical gas against dissident Kurds.

Ankara said it would, however, accept a visit to the estimated 100,000 Kurdish refugees in Turkey by an international humanitarian organisation such as the Red Cross.

A Turkish refusal to accept UN experts could deal a fatal blow to the chances of an independent investigation by the organisation. Iraq has already indicated it is unlikely to accept a visit from a UN investigation team.

Mr Inal Batu, the Turkish Foreign Ministry spokesman, said: "To accept such a team of experts to inspect the temporary settlement camps in Turkey would suggest that the research conducted by Turkish doctors was insufficient."

He said: "We trust our experts and to send an alternative team to conduct the same research would lead to misunderstanding. Thus if an official offer (from the UN) is made, our response will be negative."

Ankara has received no official request from the UN to accept such a team, despite

appeals for an investigation from several Western countries.

"Turkish doctors working in the camps have said that they have not found any traces of chemical weapons among the Kurds although they have noted a high incidence of tuberculosis, skin disease, jaundice and malnutrition."

Mr George Shultz, the US Secretary of State, has said that the US possesses compelling evidence.

Meanwhile Iraq announced its agreement yesterday to attend a Gulf peace meeting at the UN in New York, putting to rest doubts whether talks would continue.

Mr Jan Eliasson, the UN mediator, adjourned peace talks in Geneva on Tuesday.

● The US said yesterday it had concluded that Libya had established a chemical weapons production capability and was about to begin manufacturing poison gas, Reuters reports from Washington.

"The United States now believes that Libya has established a CW (chemical weapons) capability and is on the verge of full-scale production," Mr Charles Redman, State Department spokesman, told a news briefing.

## US makes bid to end Lebanon poll crisis

By Jim Muir in Beirut

A SENIOR US envoy was holding talks with Syrian leaders in Damascus last night in what was seen as an 11th-hour effort to avert a crisis in neighbouring Lebanon.

Mr Richard Murphy, US Assistant Secretary of State, was expected to meet President Hafez al-Assad and his Lebanese chief, Vice-President Abdulhalim Khaddam, after talks earlier in the day with Mr Farouq al-Sharara, the Syrian Foreign Minister. He was expected to go on to Beirut to consult Lebanese leaders.

Officials in Damascus said the talks would be "difficult and complicated". A breakdown of understanding between Damascus and Washington is widely held to be behind the failure of the Lebanese parliament last month to elect a successor to President Amin Gemayel, whose term expires on Friday of next week.

Syria at the last moment backed the contentious figure of former President Suleiman Franjeh. His candidacy was vehemently opposed by the Christian Lebanese Forces militia, which imposed a successful boycott on last month's election session.

A new election session has been called for the last possible day, next Thursday, but the outcome remains uncertain. Syrian officials say Mr Franjeh is still standing. But Christian militia leaders warn that if the situation is unchanged, they will again boycott the session, confident that they could deprive it of the necessary quorum.

If that happens, the constitution provides for Mr Gemayel to hand over to a transitional government headed by a Christian. But Damascus and its mainly Moslem allies have warned that such a step would mean partition. For the first time in 13 years of civil strife, the country could find itself with two rival governments.

## Bad weather prompts papal visit to S Africa

By Jim Jones in Johannesburg

THE POPE yesterday missed a first-hand opportunity to see Soweto and Lekoa, the home of the Sharpeville Six, when he sped by on his way from Johannesburg to Bloemfontein in a cavalcade of cars provided by the South African Government.

Bad weather and engine troubles were the official reasons behind papal flight's enforced landing at Johannesburg's Jan Smuts airport yesterday morning. He was expected to have arrived at Maseru, the capital of Lesotho, the land-locked kingdom surrounded by South Africa.

Unofficially, however, it is believed the flight from Botswana was diverted because of initial concern at Tuesday's hijacking of a bus carrying 71 men and children was part of a coup attempt in Maseru. Whatever the reason, the Pope's advisers decided it

The fate of three escaped South African political detainees hung in the balance yesterday afternoon as lawyers and US embassy officials were uncertain what to make of statements from Pretoria that

would be safer to drive the 400-odd kilometres from Johannesburg to Bloemfontein, the closest large South African city to Lesotho, and to take the papal entourage on to Maseru from there.

Time consuming though that is, it also provides time for the situation in Lesotho to clarify before the Pope finally arrived.

Yesterday morning, as air traffic controllers reacted to a request for landing rights from the Pope's flight, Mr Fik Botha, South Africa's Foreign Minister, raced hot foot from Pretoria to the airport to meet the pontiff. He escorted the Pope

the three men would not be re-arrested if they left the US consular offices in central Johannesburg, Jim Jones writes. The three anti-apartheid activists - Murphy Morobe, Mohammed

from his chartered Air Zimbabwe Boeing - one of several bought in a sanctions-busting deal by Rhodesia's Smith government - into the airport's VIP lounge for lunch and an impromptu briefing on president P.W. Botha's visit this week to Mozambique and Malawi.

The pope did not kiss the South African soil as he alighted from the aircraft - reportedly because the ceremonial ground kissing indicates a papal blessing on the country.

A beaming Mr Botha emerged from the lounge briefly to tell journalists that

Valli Moosa and Vusi Khanyile - escaped from police custody on Tuesday after being taken from Diepkloof prison on the outskirts of Soweto for treatment at the Johannesburg hospital.

the Pope had asked for assistance which the South African Government had been delighted to give. He added the Government was providing cars, an escort of traffic cops and three buses to take the papal delegation and paparazzi to Bloemfontein.

He seemed unconcerned at being escorted and protected by South African officials - earlier this year the Vatican had said the Pope would not visit South Africa as it would involve being protected by this country's security forces.

In Lesotho yesterday after-

noon a crack South African anti-terror squad surrounded the bus parked just outside the British high commission's compound in Maseru. The South Africans, who are officially acting in an advisory capacity, were called in late on Tuesday night by General Matsing Lekhanya, Lesotho's military ruler. Last week General Lekhanya renewed his country's state of emergency, in force since February this year.

The British High Commissioner refused permission for the four armed men holding the bus to seek asylum in the compound. They then called for a Roman Catholic priest to be sent onto the bus. By late yesterday afternoon it was unclear what was happening inside. The hijackers were thought to be members of the Lesotho Liberation Army, the military wing of the proscribed Basuto Congress Party.

## Sudan flood takes toll

AT LEAST 350 people died of hunger last week in the southern Sudanese town of Malakal, and surrounding areas, a senior Sudanese official was quoted as saying yesterday, Reuters reports from Khartoum.

Mr Pacifico Lado Lolik, one of the five members of the Supreme Council which forms Sudan's joint presidency, said no relief had reached the town of about 50,000 people since January and disease was rife.

Mr Lolik's remarks, pub-

lished in several Khartoum newspapers, were the first account of conditions in the capital of the Upper Nile region by a senior official in several months.

Mr Lolik, who visited Malakal 700km south of Khartoum on Monday, sharply criticised the state-run Relief and Rehabilitation Commission.

He said repeated assertions by the Khartoum-based agency that relief was reaching southern towns were untrue.

## UK increases Uganda aid

By Michael Hoiman, Africa Editor, in Dar-es-Salaam

BRITAIN yesterday announced £10m in development grants to Uganda and agreed to release another £10m which has been held pending agreement on a structural adjustment programme with the International Monetary Fund.

Sir Geoffrey Howe, the British Foreign Secretary, who yesterday ended the third leg of

his five-country Africa tour, made the announcement following his meeting with Mr Yoweri Museveni, the Ugandan President. The two men held talks lasting several hours at game park lodge in Mweya, south-western Uganda. In a speech on Tuesday night, Sir Geoffrey praised the Government's efforts to rehabilitate Uganda's devastated economy.

## Senior Egyptian cleric presses for Sharia law

By Tony Walker in Cairo

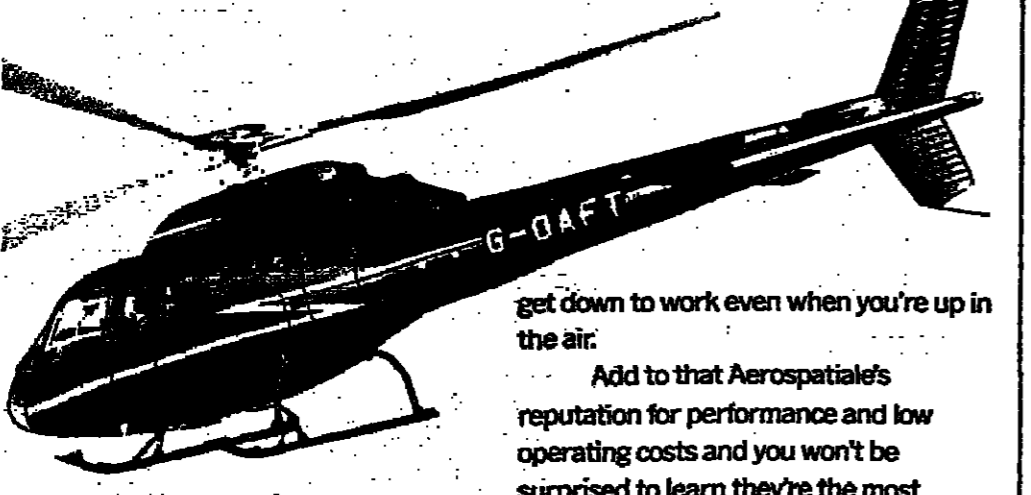
EGYPT'S leading Moslem cleric appears to have chided the Government for differences between the laws of the state and those of the Islamic religious code. He told a Cairo court this week that Sharia law should be implemented "as soon as possible". Dr Mohamed el-Sayed Tantawi, the government-appointed Grand Mufti of Egypt and the country's supreme religious authority, added, however, that it was the prerogative of the ruler to decide on the speed at which Sharia is introduced. He was giving evidence in the trial of 33 Moslem extremists accused of attempting to kill two former ministers of the interior and a senior journalist.

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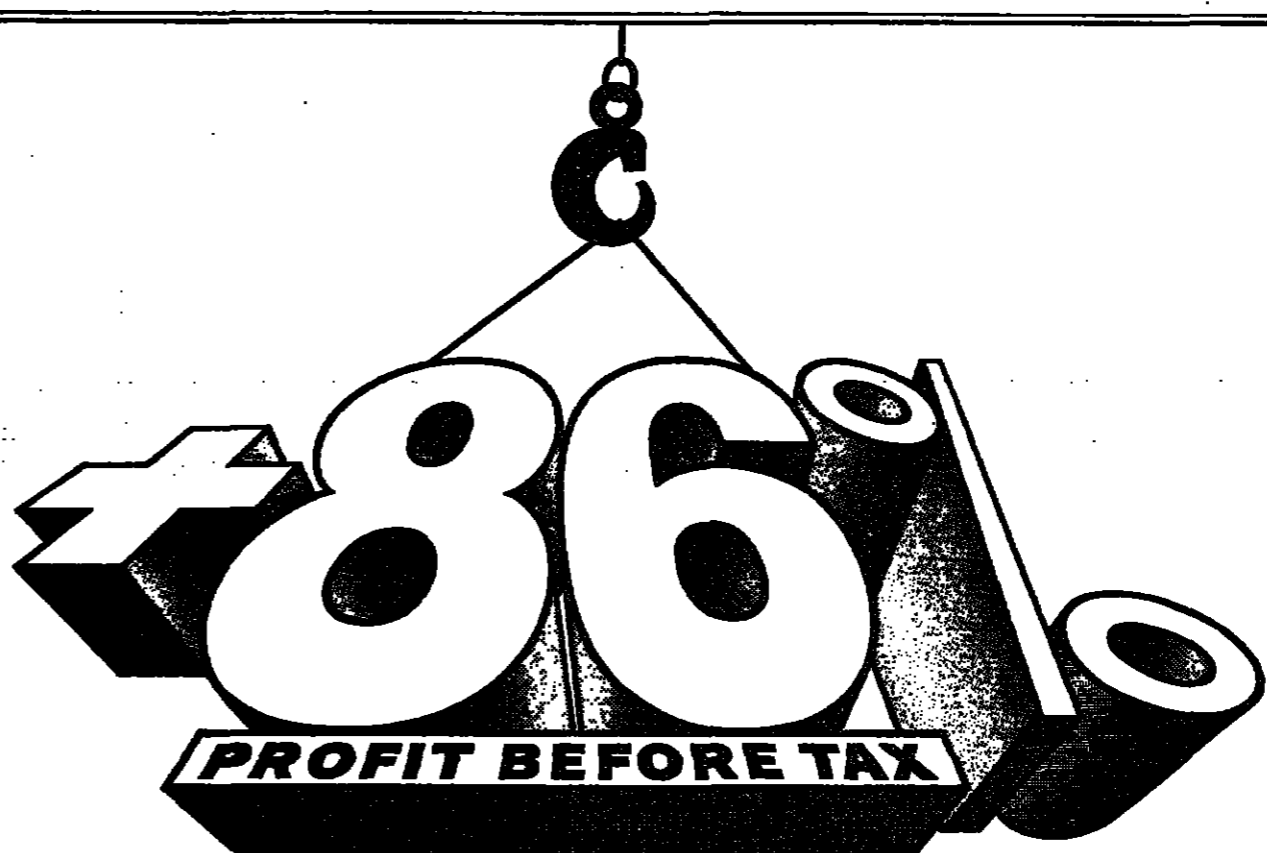
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OVERSEAS NEWS

# Third World plan to transfer debt to farm aid

By John Wyles in Rome

A NOVEL variation on the idea of partial debt forgiveness for Third World countries which seeks to transform cancelled debt into special local currency funds is being discussed in the UN's general assembly this week.

The proposal was put forward by the UN's Rome-based International Fund for Agricultural Development (Ifad), and has been included in a paper sent to the General Assembly by Mr Javier Perez de Cuellar, UN secretary general.

The Ifad specialises in rural development projects for the poorest Third World farmers and attempts to harness the potential benefits of debt cancellations for development projects capable of earning export income.

Its proposal suggests part of the Third World's bilateral debts could be paid into local currencies which would be placed in a Special Account Fund, administered by "a competent international body," to

finance development projects and programmes.

Ifad argues this approach will save debtor countries the scarce foreign exchange which they would otherwise use for debt repayment.

These savings could then be used to finance additional imports necessary for industrial development.

"The debt problem is not simply a liquidity problem whereby bridging finance through conventional debt relief measures would enable these countries to ride out their current economic turmoil," said Mr Idris Jazairy, the Ifad president, yesterday.

In addition, the Special Account Fund could be used to attract matching funds from international development agencies for projects targeted specifically at the rural poor.

Thus, "the Ifad proposal addresses the debt problem with a sound financial and development solution," claims Mr Jazairy.

# Tokyo takes steps to cut air fares from Japan

By Ian Rodger in Tokyo

INTERNATIONAL airfares from Japan, which have risen to breathtaking heights along with the yen in the past three years, are to be reduced significantly in the next year or so.

Japanese international airfares have become so high that they have become a political issue raised frequently by ministers from foreign countries, including the US and the UK, when they visit Japan.

For example, Japan Air Lines' standard round trip Tokyo-London economy fare originating in Tokyo is ¥713,300 or £3,140 (\$5,230) at current exchange rates. That is around 37 per cent more than the same round trip costs when it originates in London.

The Japanese Government has finally responded to the pressure, ordering Japanese international carriers to eliminate these differentials in their European and trans-Pacific fares by March 1990.

Foreign carriers are expected to follow suit. Japan Air Lines said yesterday that it would make a 12 per cent reduction in Tokyo-based fares for its European routes by the end of next March and would eliminate the differential by the end of March 1990.

JAL is also proposing reductions of between 5 per cent and 9 per cent on its trans-Pacific routes. Its present round trip fare from Tokyo is ¥460,000 or £3,460.

The same trip, originating in New York, costs \$2,695. Mr Susumu Yamagi, JAL president, said yesterday that the situation had become so serious that radical measures were needed. It is not clear how much of an impact these cuts will have on actual prices.

One airline industry source said yesterday that it would simply mean that discounts on Tokyo based tickets would be reduced.

UN REPORT ON MULTINATIONALS

# Transnationals 'key force in economic integration'

By Charles Leadbeater, Labour Correspondent

TRANSNATIONAL corporations expanded their role in the world economy in the 1980s, despite deceleration in world economic growth, increasing instability in exchange rates and interest rates, and rising support for protectionism.

They are also the major force for the growing integration of the world economy, through franchising, joint-ventures, sub-contracting and direct investment.

These are the findings of a new UN report. The report, Transnational Corporations in World Development: Trends and Prospects, is the fourth in a series of five yearly surveys which began in 1973.

The largest 600 industrial companies account for between one-fifth and one-fourth of manufacturing value-added in the market economies, and between 80 and 90 per cent of exports from both the US and the UK are associated with transnational corporations. The largest 55 TNCs have sales

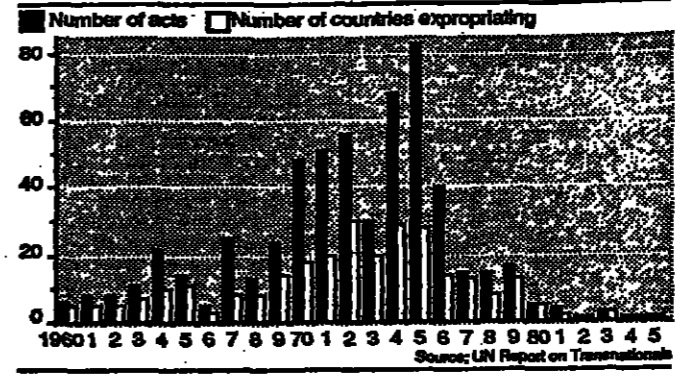
greenfield sites and acquisitions. American transnational corporations have focused attention on consolidating their position in their domestic market.

The character of transnational corporations has also changed. Internationalisation of banking and financial services has been one of the most important forces behind increasing economic integration. By the mid-1980s, about 40 per cent of the world stock of foreign direct investment and half the annual flow of investment were in service sectors.

Transnational corporations have increasingly extended their reach without necessarily investing abroad. This has largely been achieved by collaboration with rivals, either through the cross-licensing of new technologies or through joint ventures and research.

Large corporations have also increasingly concentrated in-house expertise on core activities and subcontracted the supply of compo-

Expropriation acts



led governments in developing countries to adopt a more conciliatory approach to TNCs.

Slow economic growth, the burden of foreign debt, and the expanding technological lead of the developed countries has led them to "replace the old policy of confrontation with a more pragmatic approach".

Prospects for the developing countries are, however, quite gloomy. TNCs are becoming more concerned with quality and regular supplies than simple cost advantages gained by out-sourcing supplies to low-wage economies.

At a time when developing countries have become less antagonistic to TNCs, technological and organisational pressures are likely to divert investment from the Third World to developed economies.

Transnational Corporations in World Development: trends and Prospects, published by the United Nations Centre for Transnational Corporations, Room DC2-1220, UN, New York 10017, USA, price \$36.00, 628pp.

# Corporations will be at core of changes States 'should be allowed to go bankrupt'

By Stephen Fidler, Euromarkets Correspondent

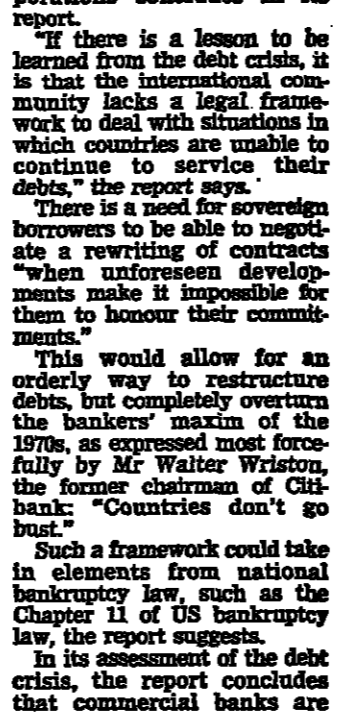
SEVERAL factors will reshape the role of transnational corporations in the 1990s, according to the report.

- Rapid advances in micro-electronics, and more recently in bio-engineering, new materials and composites are giving rise to new products and refashioning existing production processes.
- Transnational corporations will be at the core of this technological transformation. But these technologies are likely to alter dramatically the character and economy of production, shifting competitive advantage away from developing to developed economies.
- If developing countries are to maintain their international competitiveness, new strategies will have to be developed to enhance training, as well as technology transfers.
- The growth of these new technologies is encouraging companies to establish intricate networks of alliances with suppliers and competitors to share the risks of innovation. These corporate alliances will add a new dimension to global economic interdependence and

force a reassessment of national anti-trust, industrial and monetary policies.

- The European Community is likely to become an increasingly attractive host area for transnational companies in the run-up to the single European market in 1992.
- Eastern Europe, and particularly the Soviet Union, remain largely outside the orbit of transnational corporations. But that could change dramatically.
- The spread of transnational corporations often brings unintended side-effects. Traditionally, most concern has been focused on the impact of "Western modernisation" on the Third World. However, with the extending reach of Japanese and South-East Asian companies, "culture clashes" are likely to intensify in Eastern and Western Europe.
- The report calls on transnational corporations to put more emphasis on social programmes.
- The report predicts that the broad trend towards deregulation and liberalisation in host countries is likely to continue.

Financial inflows into developing countries



Stock market capitalisation and external debt levels, end 1986 (\$bn)

Country	Stock market capitalisation	External debt
Argentina	1.8	51.8
Brazil	44.0	110.3
Chile	2.7	21.5
Indonesia	0.5	42.0
Mexico	6.0	100.3
Nigeria	2.5	23.4
Philippines	2.0	28.3
Thailand	2.9	20.4

countries have lost their creditworthiness anyway, and an internationally-agreed programme of debt relief would remove uncertainties and hasten the return of countries to the capital markets.

The question of moral hazard can be reduced by tying debt relief to effective adjustment measures, nor would the move be "contagious" in the sense that only countries with no prospect of early access to the capital markets would find debt relief attractive. Losses would result for banks but bankruptcies would be highly unlikely, and debt relief would not, as is claimed, necessarily imply public money.

Debt relief is needed, says the report, "because the systemic nature of the debt crisis implies that its resolution is in the nature of a public good". This means that without the intervention of a public authority "factual outcomes will be sub-optimal".

An international negotiated debt relief programme would have "advantages over the disorderly defaults that are all too likely in the current world economic environment", in part because it allows a better prospect for coherent structural adjustment policies.

The report suggests debt relief would be preferable in the form of reduced principle rather than a reduction in interest rates, in part because it would facilitate the securitisation of debt.

## 1988 INTERIM RESULTS

● Pre-tax profits up 32% to £10.45 million ●

● Net tangible assets amounted to £118 million at 30th June, 1988 ●

	(Unaudited) 6 Months to 30th June, 1988 £'000	(Audited) 6 Months to 30th June, 1987 £'000	(Audited) Year ended 31st December, 1987 £'000
Profit before taxation	10,445	7,889	16,526
Profit after taxation	7,936	5,986	12,756
Dividend	2,625	988	4,741
Retained profit for the period	5,311	4,998	8,015
Earnings per share	8.58p	7.98p	17.01p
Tax charge	24.0%	24.1%	22.8%
Net tangible assets (£ million)	118.0	70.9	112.2*
Net tangible assets per share	118.0p	94.5p	112.2p*

\*As adjusted for the issue of shares in February, 1988

Notes  
 (1) An interim dividend of 2.625p per share has been declared payable on 24th October, 1988 to shareholders registered on 29th September, 1988.  
 (2) The figures for the six months ended 30th June, 1987 and year ended 31st December, 1987 are extracted from the relevant financial statements each of which received an unqualified auditors' report and has been filed with the Registrar of Companies.  
 (3) An interim statement will be posted to shareholders on 19th September, 1988 and will be available to the members of the public at the registered office of the Company from that date.

### LONDON FORFAITING COMPANY PLC

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 Facsimile Number: 01-480 7626

## Telecoms technology boosts services

By Charles Leadbeater

SERVICES have advanced dramatically since the 1970s with the innovation of new telecommunications technologies.

Although services sectors are nowhere near as internationalised as manufacturing, the report says the growth of transnational service sector companies is one of the most important developments of the last decade.

While only one quarter of foreign direct investment was in the service sector in the 1970s, this share had risen to 40 per cent (\$300bn) in the mid-1980s.

The service sector accounts for about half the annual flow of foreign direct investment by large companies, worth about \$25bn a year.

The US was the largest source of and host for international investment. In West Germany nearly 80 per cent of the increase in inward investment between 1978 and 1986 was in the service sector.

In virtually all service sectors, only a handful of companies account for the lion's share of transnational activities.

In retail trading for instance, the eight largest transnational companies account for 73 per cent of the foreign affiliates of all transnational retail companies.

A number of the largest service companies are diversifying rapidly into related sectors, for instance, drawing together advertising, management consultancy, and data services.

The report says the transnationalisation of services is likely to expand considerably in the next few years. Many service companies are growing rapidly and will soon reach the size required to finance transnational operations.

Service sector companies in all the major economies are considerably less transnational than their manufacturing counterparts, which suggests there is considerable room for expansion. Moreover, service TNCs are more profitable than manufacturing TNCs.

The foreign affiliates of US service sector companies operating in developed economies made an average rate of return of 15 per cent per year between 1980 and 1986, compared with 10 per cent foreign affiliates of transnational manufacturers.

## Warning on capital movements

By Stephen Fidler, Euromarkets Correspondent

GREATER freedom for the movement of capital during the 1980s has led to wider gyrations of asset prices around their true value, the report said.

The most striking instance of this is the appreciation of the dollar up to 1985 even as the US current account deficit rose to record levels.

This can cause difficulties for policy-makers in that volatile swings "can have sufficiently disruptive effects on asset prices, particularly interest rates and exchange rates, to jeopardise economic activity."

Their task is then to prevent asset prices from becoming distorted or, if they do, to moderate the market revaluation.

However, policy-makers might be part of the problem, and the integrated nature of financial markets meant that the leading market economies have to be co-ordinated with each other.

The report also suggests that the fact that financial markets are now informed almost instantaneously about changes in financial asset prices "is by no means an unqualified advantage. Recent world-wide plunges in stock market prices attest to this fact."

Recent developments in the international financial markets have hardly impinged on the developing countries. But this was likely to change.

### OCEAN TRANSPORT & TRADING plc

## 1988 Interim Results

(Unaudited)

	£m	
	1988	1987
SIX MONTHS TO 30 JUNE		
Turnover	498.8	475.9
Trading profit	18.9	16.5
Share of profits of associated companies	2.1	1.9
Net interest	(3.6)	(1.1)
Profit on ordinary activities before taxation	17.4	17.3
Taxation on profit on ordinary activities	(5.9)	(5.6)
Profit on ordinary activities after taxation	11.5	11.7
Minority interests	(0.3)	(0.2)
Exchange adjustments	-	(0.8)
Group profit attributable to shareholders	11.2	10.7
Earnings per share - Net basis	9.6p	9.3p
Dividend per share	3.68p	3.34p

Notes  
 1. The profit on sale of India Buildings of £1.6m is included in the trading profit for the half year to 30 June 1988.  
 2. The interim dividend of 3.68p will be payable on 1 November 1988 to shareholders on the register of members on 3 October 1988.

## OCEAN

OCEAN TRANSPORT & TRADING plc, INDIA BUILDINGS, WATER STREET, LIVERPOOL, L2 0RB. TEL: 051 236 9252  
 Copies of the full interim report will be sent to shareholders as soon as annual postal services are resumed.  
 Copies will be available from The Secretary at the above address.



# Nationwide Anglia First Rented Housing Business Expansion Scheme Fund

This year the Government introduced a series of new measures to dramatically increase the supply of rented private accommodation, including legislation to enable investment to be made in rented property under the BES.

For a Memorandum inviting participation in Nationwide Anglia First Rented Housing BES Fund, telephone 0272-217 888 (24 hours a day), or post the completed coupon at any branch of Nationwide Anglia Building Society.

In view of the postal delays, the Memorandum can also be obtained from any branch of Nationwide Anglia Building Society during opening hours.

The Fund is approved by the Inland Revenue under the Finance Act 1988.

The invitation is open until 5 pm on the 5th October unless it is fully subscribed sooner.

Applications to subscribe to the Fund will be accepted only on the terms and conditions set out in the Memorandum.

Remember investments in unquoted companies carry higher risks as well as the chance of higher rewards.

## HOW TO APPLY

You can obtain the Nationwide Anglia First Rented Housing BES Fund Memorandum in any of the following ways:

- From any branch of Nationwide Anglia Building Society, during opening hours; or
- Complete the coupon and post it at any branch of Nationwide Anglia Building Society, out of hours; or
- Telephone 0272-217 888 (24 hours a day).

Completed application forms with cheques must be received no later than 5.00 pm on the 5th October, at either a Nationwide Anglia Building Society branch or by using the FREEPOST envelope which will be provided.

**Phone 0272-217 888**

(24 HOURS A DAY)

Please post at any branch of Nationwide Anglia Building Society out of hours.

Please send me the Nationwide Anglia First Rented Housing BES Fund Memorandum and application form.

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

POSTCODE \_\_\_\_\_



**Nationwide Anglia  
Fund Management Ltd**

A wholly owned subsidiary of Nationwide Anglia Building Society

Registered Office, Chesterfield House, Bloomsbury Way, London WC1V 6PW.  
Regulated in the conduct of investment business by the Securities and Investments Board.

AMERICAN NEWS

IMF REPORT

Polls point to success of Bush campaign tactics

By Stewart Fleming in Washington
THERE was plenty of good news for Vice President George Bush yesterday. New opinion polls reported that his hard-hitting message has succeeded in raising doubts in voters' minds about his rival, Governor Michael Dukakis, particularly on national security issues.

Quayle factor starts to lose its appeal

By Lionel Barber in Washington
The campaign stop was Milwaukee, Wisconsin, and Senator Dan Quayle had just started to enjoy himself. "The governor of Massachusetts lost his top naval adviser this week," said Senator Quayle, the Republican vice presidential candidate.

US to put further pressure on Pretoria

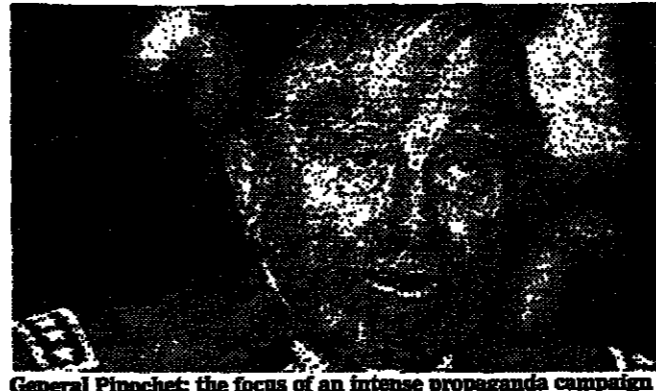
By Lionel Barber
THE US Senate Foreign Relations committee yesterday recommended sweeping new economic sanctions against South Africa, in a vote which signals mounting congressional pressure for action against the Pretoria regime.

Argentina in NY debt talks

By Stephen Fidler and Gary Mead
THE Argentine Economy Minister, Mr Juan Sourrouille, was scheduled last night to discuss the country's deepening debt crisis with the chairman of the main US banks at a meeting hosted by the New York Federal Reserve Bank.

The General gives up his fatigues for a poll blitz

Mary Helen Spooner reports on the campaigns running up to Chile's one-man plebiscite
General Augusto Pinochet's campaign for a "yes" vote in Chile's presidential plebiscite on October 5 has prompted the 72-year-old general to dress as a civilian and speak in moderate, conciliatory tones.



General Pinochet: the focus of an intense propaganda campaign

General Pinochet's campaign for a "yes" vote in Chile's presidential plebiscite on October 5 has prompted the 72-year-old general to dress as a civilian and speak in moderate, conciliatory tones. The radical change in personal style has been accompanied by a government propaganda blitz.

West warned against economic complacency

WESTERN industrial countries were warned yesterday that the strong rebound in economic growth rates from the stock market crash last October should not be a cause for complacency over the outlook for the world economy.

The IMF's diplomatic language covers unsustainably high trade imbalances and an unresolved debt crisis, says Philip Stephens

positive aspects to the current world economic situation. But in the diplomatic language insisted on by its masters, the Fund said that international trade imbalances remained at unsustainably high levels, the debt crisis was far from resolved, and that living standards among the world's very poorest countries were continuing to slide.

Fiat wins Polish car contract

By John Wyles in Rome
THE Fiat group's privileged relationship with the Polish motor industry has survived the blandishments of a rival Japanese suitor, Daihatsu, and will see the Italian motor giant in charge of a \$1bn plant modernisation programme in Poland.

US hopes for deal with Japan on rice

By William Dullforce in Geneva
THE CHIEF US negotiator on agricultural trade believes that a deal can be struck over rice with Japan, despite Tokyo's demand this week for special treatment for its basic food under the General Agreement on Tariffs and Trade (GATT).

Soviets drastically cut import duties

By Quentin Peel in Moscow
PROHIBITIVE customs duties imposed on goods imported from the Soviet Union have been drastically reduced, and restrictions on banned imports eased, in the latest evidence of Soviet trade liberalisation.

US attacks Gatt 'special treatment'

By Nancy Dunne in Washington
MR M. PETER McPherson, the acting US Treasury Secretary, yesterday attacked the practice of granting "special and differential treatment" to developing countries under the General Agreement on Tariffs and Trade.

WORLD TRADE NEWS

Boom sets Finland's paper industry alight

Olli Virtanen reports on an investment surge in the country's main export earner
It may be called a smokestack industry but Finland's pulp and paper producers are not discouraged. They are increasing investment in high quality papers to such an extent that competitors accuse them of creating massive over-supply in Europe.

India opens up telecoms

By K.K. Sharma in New Delhi
IN A MAJOR move towards further privatisation of the telecommunications industry in India, the government has opened part of the manufacturing of switching and transmission units to the private sector.

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UK NEWS

Production news tempers price fears

Chancellor warns of big jump in inflation

By Philip Stephens, Economics Correspondent

MR NIGEL LAWSON, the Chancellor of the Exchequer, warned yesterday that Britain's inflation rate will rise sharply over coming months, but insisted that the jump would be only a "temporary blip."

Mr Lawson told Tories in Hove, south-east England that the August figure for the retail price index, to be published tomorrow, will show a "significant increase" from the 4.8 per cent recorded in July. The figure for October would show a similar jump.

He blamed the increase on the "perverse way" that mortgage interest payments were included in the Retail Price Index - the basket of goods and services used to tally the inflation rate - which meant that the recent rise in interest rates would feed through directly into higher recorded inflation. In the rise in borrowing costs reflected the firm action that the Government had taken to control inflation.

Financial markets saw Mr Lawson's comments as confirming expectations that the annual inflation rate will rise to 6 per cent or above by the end of year. Some independent forecasters expect it to accelerate further to close to 7 per cent in the early 1989.

Mr Lawson, however, sought to switch the focus from concerns that the pace of spending in the economy has been growing too rapidly. Although the recent attention paid to the demand side of the economy was understandable, it "should not obscure the dramatic - and continuing - improvement in the supply side."

The latest industrial production figures had shown manufacturing output at an all-time high, productivity was rising faster than any of Britain's competitors, and company profits were at their highest for 20 years. Earnings growth clearly needed to slow down but has so far been matched by increased productivity. Based on that success companies had embarked on "a massive increase in investment"

Industrial output figures show continued surge

By Simon Holberton, Economics Staff

BRITISH industrial production continued to expand rapidly, taking output to a record level in the three months to the end of July, the Central Statistical Office revealed yesterday.

The CSO said that manufacturing output rose by 6% per cent in the three months to July compared with the same period a year ago. Total industrial production was 4 per cent higher over the same period after adjustments were made to take account of the July 6 Piper Alpha disaster which has led to reduced North Sea oil output.

Government statisticians said that there was no sign of a slowdown in the rate of expansion of manufacturing output. They estimated its underlying growth at around 6% per cent.

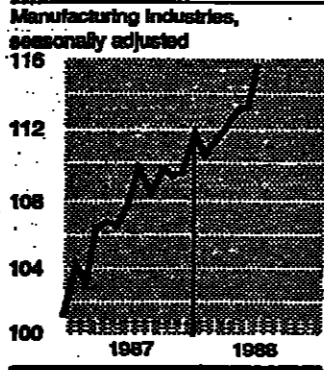
The rate at which it has been growing for nearly a year. The continued evidence of a sustained rise in output helped ease fears in some quarters of UK domestic financial markets of the inflationary implications of the current surge in demand. Analysts are looking forward to evidence of large productivity gains in July in the Employment Department's labour market statistics, published today.

Other analysts pointed out, however, that Britain had its worst current account trade deficit (£2.15bn) in July despite the continued surge in manufacturing output. The mood of financial markets was still that interest rates would probably rise in the near term, perhaps to 13 per cent or 14 per cent.

The CSO's figures showed that manufacturing output was higher in most sectors of industry but particularly buoyant in metals, building materials, electrical and instrument engineering and plastics and rubber industries. The output of these industries is more than 10 per cent higher in the three months to the end of July compared with the same period a year ago.

The effect of destruction of the Piper Alpha oil production platform in the North Sea and the shutdown of related fields was significant in July. The

Industrial Output



CSO index of oil and gas fell to 83 (1985=100) compared with 94 in June.

The CSO said that its industrial production figures for July were the first to reflect its re-basing of data. It said that in terms of its production indices, the base of 100 was now based on 1985 rather than 1980 as previously.

The effect of the re-basing has been to increase the estimated growth in manufacturing output over the period 1983-87 from 13 per cent to 14 per cent, and to increase the estimated growth in total industrial production over same period from 11 per cent to 12 per cent.

In re-basing its data, and making some adjustments to statistical method, coverage of the data and changes to seasonal adjustments, the CSO has also redefined the contribution of manufacturing to total production falling from 74 per cent to 69 per cent in favour of an expanded energy sector. Manufacturing industry's share of gross domestic product has also contracted. It now accounts for 24 per cent of the UK economy compared with 26.5 per cent previously.

The CSO index of manufacturing production was 115.9 (1985=100) in July compared with 113.1 in June. Its index of production industries was 110.3 (1985=100)

Teachers' salary bill limited to 5% rise

By David Thomas, Education Correspondent

THE GOVERNMENT yesterday restricted the cost of next year's pay increase for 400,000 teachers in England and Wales to 5.1 per cent on the pay bill.

It is one of the first indications of how the Government hopes to see public sector pay moving next year.

The restriction was revealed when Mr Kenneth Baker, Education Secretary, issued the remit to the committee which will advise him on teachers' pay rises due in April 1989.

The limit is slightly up on this year's settlement but was immediately attacked by teachers' unions as inadequate in the face of accelerating inflation.

The Government, while ruling out a fundamental restructuring of teachers' pay, asked the advisory committee to consider whether or not several special problems could be tackled within the limit.

These included increased incentive payments, using extra incentive allowances to deal with shortages of science and maths teachers, and easing recruitment problems in high cost housing areas.

Mr Baker confirmed hints that he wants the advisory committee to consider extra rises for heads and their deputies next year because of the burdens falling on them from educational reforms.

Mr Doug McAvoey, general secretary designate of the National Union of Teachers, attacked the limit as below both inflation and other pay rises, adding that an increase in incentive payments would not remedy teacher shortages.

The main teachers' pay scale at present runs from £7,920-£15,563, plus possible incentive allowances of £201-£4,401. Heads' salaries range from £16,158-£31,794.

An extra £100m is expected to feed through into the pay bill in 1989 as a result of the phasing in of extra incentive allowances agreed in 1987 and 1988.

Teaching unions also criticised the restrictive nature of the remit placed on the advisory committee.

Home, sweet office of tomorrow

Jimmy Burns reports on the growing army of tele-commuters

HOME, that part of our lives all too often equated with rest, play, and babies, and little else, is in the process of revolutionary change. As a conference organised jointly by the Confederation of British Industry and British Telecom heard yesterday, it is fast becoming tomorrow's workplace, as new technology spreads and the nature of the labour market changes.

There are already more than a million homeworkers working in Britain. Many of them might more accurately be called tele-commuters because of their skills, use of technology and relatively high earnings. Their numbers could more than quadruple by 1995 as more and more people make use of sophisticated communication systems and the opportunities they open up for more flexible working arrangements.

The underlying theme of yesterday's conference was that employers, who may once have equated homeworking with absenteeism, have every reason to be enthusiastic about "tomorrow's workplace."

According to a report by the Hanley Centre for Forecasting, company investment in new technology which makes homeworking easier will be rewarded by fewer office costs, lower salaries (there will be savings on special allowances such as London weighting and travel), higher productivity from reduced travel time and a more interruption-free work environment, and a bridging of the "skills-gap" - particularly

as women manage to combine motherhood with a career. The report also forecasts substantial savings in medical treatment and workdays lost due to absenteeism, and fewer road deaths and traffic congestion because of a drop in commuter traffic.

One of the most enthusiastic speakers at yesterday's conference was Sir John Harvey-Jones, the former chairman of ICI who since his "retirement" has turned homeworker.

With the help of three computers, a copying machine, two faxes, two car phones and an electronic mail system, Sir John, his daughter and a single colleague can handle 26 separate jobs, including advising the Wildlife Trust, the Chancellorship of Bradford University and the deputy chairmanship of Grand Metropolitan.

Another enthusiast at yesterday's conference was Mrs Jill Rawlins, who works from home as a manager for British Telecom with the help of a

potential pitfalls on the horizon. The most unqualified enthusiasm for homeworking is often to be found among people with marketable skills and high earning potential. Yet some speakers yesterday warned that future expansion of homeworking could undermine employee rights and strain industrial relations if not properly managed.

Among them was Mr Norman Willis, general secretary of the Trades Union Congress, who argued: "tele-work can bring jobs to deprived inner cities and to remote rural areas... it can offer greater flexibility to the employee who has home responsibilities or is disabled... but it could become a nightmare for the tele-worker trapped at home with no choice, and no promotion prospects."

Trade union fears may have been fuelled by evidence such as that contained in a recent survey carried out by the National Homeworking Unit in Birmingham of some homeworkers in the clothing industry being exposed to poor health and safety conditions, and salaries well below legal rates.

Mr Willis's vision of a more acceptable future is one in which unions would play a role in negotiating model terms and conditions for tele-workers, to be adapted to fit each particular case.

Whether the growing army of homeworkers can be convinced that it really need unions remains to be seen.

SAS soldier denies being told to kill IRA gang

By Joseph Garcia

AN SAS soldier said at the inquest into the deaths of three IRA terrorists in Gibraltar yesterday that he had not been ordered to murder them.

Mr John Laws, representing the Crown, intervened in cross-examination of the serviceman, identified as Soldier A, and asked: "Were you ordered to murder the terrorists?" Soldier A said: "No, sir."

Mr Laws had interrupted questioning by Mr Paddy McGroary, acting for the families of the dead terrorists, Mr Sean Savage, Mr Daniel McCann and Miss Mairead Farrell. If it was Mr McGroary's case that Soldier A had been given a "nod and a wink" by his seniors to kill the terrorists, said Mr Laws, why did he not ask if the soldier had committed murder?

Mr McGroary, he said, was implying that there had been a "deliberate plot" hatched in London and Gibraltar.

In later questioning of the second member of the team, Soldier B, Mr McGroary was told: "At no time were we told to go out and kill those people. We were told to arrest them."

Courtaulds closes four Lancashire textile mills

By Alice Rawsthorn

COURTAULDS, the textile and chemicals group, is closing four spinning mills in Lancashire with a loss of 670 jobs in response to increasingly competitive conditions in the spinning sector.

The group's spinning mills have been on short-time working since early spring. Mr Martin Taylor, Courtaulds director responsible for textiles, said the closures were inevitable since there was no hope of an increase in demand from the European weaving industry.

Three of the mills are involved in cotton spinning

and one in acrylic. The job losses will be concentrated in Oldham, where three of the mills are based. The fourth is in Bolton. All four mills were involved in the strike that brought Courtaulds' spinning division to a halt in June.

The level of demand for cotton yarn began to decline throughout Europe last summer. The yarn market has been weakened by an influx of imports from Turkey and Greece; oversupply within Europe; and by the indirect effect of increasing imports on the weaving industry.

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Advertisement for a property or business listing, featuring a large, dark image of a building or structure. The text is partially obscured but includes phrases like "PEOPLE WILL SEE SALES" and "SAS SOLDIER".

UK NEWS

City forms committee to lobby on EC issues

By Simon Holberton

A HIGH-LEVEL City of London committee, formed to lobby the Government and the European Commission, yesterday met for the first time and decided to concentrate on issues of financial services regulation, competition policy and taxation as a priority.

The European Committee of the British Invisible Exports Council is chaired by Sir Michael Butler, chairman of Hambros Bank and former UK permanent representative to the EC from 1979 until 1985. The committee's vice-chairman is Sir Michael Franklin, a former adviser on EC affairs to Mrs Margaret Thatcher, the Prime Minister.

Invisible exports represent the sale overseas of services such as banking and insurance, along with income earned from investments abroad. British invisible exports earned gross income of more than £7bn in 1987, which produced a surplus of £1.4bn. This accounted for nearly half of the UK's foreign earnings.

The European Committee's stated aims are to secure early information on those developments which are important to the City of London in the approach to the single European Community market in 1992.

To avoid duplicating the work of other organisations, the committee will concentrate its efforts on strategic and cross-sector issues, making its recommendations directly to the Government, the EC and the Bank of England.

Sir Michael Butler said the committee would focus on: Financial services regulation. It would investigate ways for the UK authorities to simplify the Financial Services Act and the Securities and Investment Board's long rule book.

Competition policy. The committee is keen that companies are not subject to conflicting EC and national laws concerning cross-border mergers. Taxation. The committee is concerned that differential rates of tax on financial institutions through the Community, such as unit trusts, could disadvantage the City.

UK banks 'offer poor service to small business'

By Charles Batchelor

SMALL business owners in Britain get a poor deal from banks despite recent attempts by bankers to improve their service to such clients.

A highly critical report from the Forum of Private Business, a leading small business lobby organisation, claims that Britain's banks have slapped charges on an increasing range of services, that they fail to compete in interest rates, and that they require small businesses to pledge excessive collateral in return for loans.

The report warns that British companies will be at a severe disadvantage when the single market is created by the European Community in 1992 if the UK clearing banks continue to provide an inferior service to small companies.

The 210-page report, which compares banking experiences of small companies in the US and Britain, suggests that the American banking network, comprising 14,200, often small, independent bank groups, is better able to meet the needs of its small business customers than the UK system of just six leading commercial banks.

The prime concern of UK small businesses is with the level of bank charges, the increasing number of services to which they apply and the fact that banks do not explain what the charges are for.

Another worry is the level of interest rates, which appear to

be higher in the UK than in the US. More important, British banks do not compete on interest rates. In the US the larger banks in general charge lower rates of interest than the smaller banks.

British banks require small businesses to put up relatively large amounts of security to back loans. Security, usually in the form of a charge on the owner's house, is on average four times the amount borrowed, compared with cover of 1.2 times in the US.

Dissatisfied or otherwise, however, small business owners appear reluctant to change banks. The forum found that in the UK some 73 per cent of small business owners had not looked for a new bank in the previous three years, while in the US, 62 per cent of businesses had not changed banks.

Mr Bob Kelly, deputy manager of Midland Bank's small business unit, said: "It is worrying. Some areas we were already aware of and we are looking at. On the question of collateral I feel it is a question of perception. I cannot think of anyone in my organisation who would ask for four times the amount borrowed."

*Small Business and Banks: A two-nation perspective. The Forum of Private Business, Ruskin Chambers, Drury Lane, Knutsford, Cheshire WA16 6EL. Tel 0565 4467. 57p.*

Independent TV news to lobby PM on future

By Raymond Snoddy

INDEPENDENT Television News plans to lobby the Prime Minister in a last-minute attempt to change the Government's mind about the organisation's future.

The Government's forthcoming policy document on the future of broadcasting, to be published in late October or November, will suggest that future holders of franchises to run commercial television channels need not take their national and international news service from ITN.

That will open up the field to competition. Independent television is currently provided by 15 separate programme companies, each catering for one of 14 ITV regions (two companies share the London contract, operating respectively on weekdays and at weekends). TV-am, a separate company, at present holds the franchise to broadcast morning television nationwide.

The companies are financed mainly by the sale of advertising time, and are answerable to a Government-appointed Independent Broadcasting Authority. The IBA, in turn, runs the independent Channel Four, paid for out of subscriptions by the 15 ITV companies.

ITN, a wholly owned subsidiary of the ITV companies, believes the break-up of its monopoly would undermine its role as a national commercial broadcaster and might break up its national network.

The result, senior executives believe, would restrict rather than widen choice for the viewer and effectively restore the BBC's monopoly as the national public service provider of television news.

The difficulty arises because the Government has embarked on a policy of deregulating the ITV system, combining the removal of most of ITV's public service broadcasting obligations with the imposition of a heavy levy on commercial television revenue.

Some present ITV companies may not survive the planned process of competitive tendering for the new ITV franchises, which will start in 1993. It will replace the previous means of allocating the franchises, under which public service criteria have also carried weight.

Nurses' pay talks stall on regrading issue

By Financial Times Staff

PAY talks for Britain's nurses remained stalled after a seven-hour meeting on Tuesday as union leaders and National Health Service managers failed to agree on the implementation of a new grading structure for the profession.

But in a move aimed at preventing the dispute from provoking further industrial action, both sides agreed to take part in a series of joint visits to at least six hospitals to examine more closely the regrading exercise, upon which the recommended pay award is to be based.

The pay offer was made in April by the profession's Review Body and allowed rises averaging 15.3 per cent for the country's 487,000 nurses, midwives and health visitors. The rises were tied to a revision of clinical grading structures,

based on job descriptions, according to which nurses' pay is calculated. They were recommended by the Review Body in the light of "severe and widespread" retention and recruitment difficulties in some areas.

The regrading programme has, however, ignited considerable controversy among the nursing unions and prompted hundreds of nurses nationwide into limited industrial action late last month.

Unions claim that some nurses are being classified below the levels warranted by their responsibilities.

It has also been alleged that full Government funding of the pay rises, which was promised at the time of its recommendation, could cost as much as £150m more than the £90m which has officially been set

aside. Mr Kenneth Clarke, the Health Minister, has said, however, that Government will issue "no blank cheques" for any additional sums.

Tuesday's talks stalled on the specific issue of the grading of hospital ward sisters. Management says that only one sister in each ward can be counted as continually responsible for its care, and therefore qualify for the higher of two new grades, starting at £12,025 and offering increases of up to 33 per cent.

Other sisters - many sharing responsibility, according to the union - would be placed on a lower grade starting at £10,260, an increase for some of only 4 per cent.

Unions argued that upgrading only one sister for each ward shows a failure by management to understand the

nature and responsibilities of sisters and charge nurses.

Mr Hector McKenzie, general secretary of the Confederation of Health Service Employees, said that the purpose of the joint visits was to show management what is really happening in hospitals.

Mr Nick Gurney, chairman of the management side, described the union's case as a "series of job descriptions compiled with arguments we have heard before." He added: "We have not been convinced by this evidence or by these arguments."

In the meantime, said Mr Gurney, management was anxious to complete the regrading by the end of next month and to have backdated pay rises in nurses' wage packets by December.

Social and Liberal Democrats urged to show loyalty to leader

By Charles Hodgson

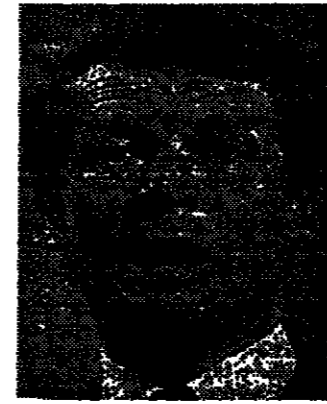
SOCIAL and Liberal Democrat MPs were yesterday urged to show "maximum loyalty" to Mr Paddy Ashdown, the party leader, at the SDP's first conference in Blackpool later this month.

The SDP was formed in March from a merger of the old Social Democratic Party (the rump of which is still in existence, led by Dr David Owen) and the Liberal Party, after a vote by the two parties' members.

Mr Ian Wrigglesworth, the party president, said that a "tiny minority" of the 19 SDP MPs were "not being as co-operative as they might be," referring to reports that some of them are already dissatisfied with Mr Ashdown's style and policy direction.

Some SDP MPs, particularly those who backed Mr Alan Bethel against Mr Ashdown in the leadership contest, are understood to be reluctant to give wholehearted support. Mr David Alton, the MP for Liverpool's Moseley Hill constituency, has been reported as saying he would refuse to accept a portfolio under Mr Ashdown.

Mr Bethel is understood to have ruled out serving as Mr Ashdown's deputy, while Mr Alex Carlisle and Mr Geraint Howells, the Welsh MP who



Paddy Ashdown: call for 'maximum loyalty' from MPs

acted as Mr Bethel's campaign manager during the leadership contest, are also reported to have lingering doubts about Mr Ashdown's leadership.

Describing the conference as the party's "shop window to the world," Mr Wrigglesworth said that party members were keen to spend as little time as possible on further internal discussion and that there should be "the maximum display of unity and support for the leader, particularly among the members of the parliamentary party."

He warned that the member-

SDP review of inherited policies

By Peter Riddell, Political Editor

THE SOCIAL Democratic Party under Dr David Owen will this weekend decide how far it accepts far-reaching changes in education, the health service and electricity introduced by the present Government.

Following the split earlier this year, when most of the old SDP's members joined the Social and Liberal Democrats, the reconstituted SDP will be presenting a much changed face at its conference starting in Torquay on Saturday.

At a press conference to launch the agenda, Mr John Cartwright, its president, said the aim of the conference was to turn the party away from past arguments towards defining its position more clearly.

The SDP's defence policy would, he said, be less blurred than in the past when the party had always to look over its back at its Liberal partners.

Today's SDP unambiguously accepts the need for Britain to retain nuclear weapons for as long as the Soviet Union does, including Trident.

Mr Cartwright said the continuing SDP had around 30,000 members, of whom around 15 per cent had not belonged to the old SDP.

Some companies still maintain a peculiar stance on open systems.



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Creating value





MANAGEMENT: Marketing and Advertising

Direct mail

# Implications of a monopoly

Alice Rawsthorn on an industry hit by the post strike

One of the few cheering consequences of the British postal strike for the public was the temporary respite from the junk mail that usually plods through the letter-box.

For the direct mail industry the postal strike was anything but cheering. The collapse of the postal system brought the industry to a standstill.

Now that the strike is almost over the direct mail companies are pondering the long term implications of their dependence on the Post Office as a sole source of distribution.

After the last national postal stoppage in 1971, there was some discussion within the industry about the feasibility of establishing an alternative to the Post Office. But when the postal system returned to normal, the disruption - and the discussion - was swiftly forgotten.

The industry was then in its infancy. But in the 1980s direct mail has taken off thanks to the data processing developments that have enabled companies to amass lists of names

and addresses for use in mail shots.

Direct mail is still less prevalent in Britain than in North America or the rest of Europe. The average Briton receives 29 unsolicited letters a year compared with 95 for the unfortunate Swiss.

Yet the volume of direct mail in the UK soared from 985m in 1980 to 1.6bn last year. One in every ten letters delivered by the Post Office is now a direct mail item.

There are hundreds of direct mail houses throughout the UK. The industry is divided between the agencies, which plan direct mail campaigns; the mailing houses, or "letter shops"; that dispatch mail shots; and the "fulfilment houses", which send products to the consumers who respond to direct mail. There is even a thriving market in "lists" of names.

The upsurge in direct mail has played an important role in the recent growth of the Post Office's letter delivery business. Last year the industry paid £183m for postage representing 7.3 per cent of the

Royal Mail's letter business - thereby reinforcing its role as one of the Post Office's biggest customers.

When the strikes spread across Britain and the postal system came to a standstill the direct mail industry collapsed. The stoppage could scarcely have come at a worse time. Direct mail tends to slow down in the summer months and gathers momentum in early September, as Christmas approaches.

The September rush would have been even busier than usual this year, because some direct mail users had brought forward campaigns to avoid last week's postage price rise. The first few days of the postal dispute coincided with what should have been one of the busiest periods in the direct mail year.

Sacks of direct mail piled up in warehouses. Some projects were postponed. Others were cancelled.

Many mailing houses were forced to resort to temporary lay-offs. Had the industrial action continued into next week, the damage would have

been more severe.

In some areas of activity the direct mail agencies managed to counter the effects of the strike. Ogilvy & Mather Direct telephoned, faxed and telexed information in some of its business-to-business campaigns where the target markets were relatively small.

Rod Wright, O & M's managing director, suspects that there may now be greater use of telephone marketing, possibly with more tightly defined target markets.

But for most direct mail campaigns there was no short-term alternative to the Post Office. The volume of mail generated by a consumer campaign is too large for a private courier company to distribute cost-effectively.

In the short term we could do nothing," says Brian King, managing director of the Bellman Direct mailing house in Liverpool. "But in the longer term we should assess the feasibility of setting up a bulk mail service for the whole direct mail industry as an alternative to the Post Office. After all, if the postal service is



disrupted, our livelihoods are at stake."

The chaos caused by the strike has aggravated general disquiet with the standard of service offered by the Post Office.

A common complaint is that the direct mail houses are left to "read about postage price rises in the newspapers like everyone else."

There is also serious concern about the Post Office's ability to maintain a stable service in the future. This concern is likely to intensify the pressure to find a long term alternative to the Post Office.

In the meantime the industry is waiting for the backlog of mail built up during the strike to be cleared.

The direct mail companies are uneasily aware that it will take at least a week or so for a normal postal service to be resumed. And as Robert Scott Moncrieff, managing director of Midas Direct, puts it, "absolutely the last thing" people will want to see after a postal stoppage is a deluge of direct mail.

# Thumbs-down for covert advertising

David Thomas reports on guidelines on sponsorship in schools

A leaflet for schools on road sense for cyclists which mentions the sponsor's name 15 times on the first page; an educational pamphlet on water safety that goes out of its way to promote a particular brand of sweets.

These are just some of the examples of not-so-covert advertising which Britain's National Consumer Council discovered when it took a look recently at business sponsorship in schools.

Business sponsorship of educational material, already a million-pound industry, is on the increase. Companies are being exhorted from all sides to take a greater interest in education. Schools, strapped for cash, are often grateful for business-produced pamphlets, video tapes and so on, many of which are of a high quality.

Yet there have also been grumblings for years from within the educational world about some aspects of business activities in schools. At their most blatant, they can fall into advertising. More subtly, they can cut across themes, such as that Britain is a multicultural society, which the education establishment is trying to promote.

● No attempt must be made in educational material to state, imply or show that a particular product or service is better than its rivals.

● Sponsors should accurately represent the broad range of informed opinion on any subject. They can put forward an argument on behalf of their industry, but must make clear they are expressing a particular viewpoint.

● Head teachers and governors must control what is given to pupils. No product material should be given direct to pupils without their school's permission.

● Sponsors should seek the advice of people involved in education before producing materials on behalf of their industry. They must avoid sexism or racial stereotyping.

While the NCC is in no position to enforce these guidelines, it believes many education authorities and teachers will judge business-produced material against them. It is sending the guidelines to every education authority, as well as to parent governor organisations and the top 100 companies.

"We wouldn't say the guidelines have no teeth in that teachers are free to decide whether to use materials in the classroom. They are the gatekeepers and that's quite an effective sanction," explained the NCC's Peter Grosvenor.

At the same time, the NCC believes the guidelines will not deter companies keen to produce high quality classroom aids. "We've been pretty careful not to turn off the tap. We believe the guidelines will appeal to companies' enlightened self-interest," Grosvenor continues.

The Advertising Association, representing the advertising industry, has already looked at the guidelines and agrees with the thrust of the NCC's contention. It says most commercial sponsors want to produce materials acceptable to teachers and the educational world generally.

*Guidelines for Business Sponsors of Educational Material.* NCC, 20 Grosvenor Gardens, London, SW1W 0DH. Free for up to 50 copies; £5 for 50-250 copies; and £10 for more than 250 copies.

# Why planning needs enthusiastic support

Lisa Wood reports on Premier Brands' marketing strategy

Managers adopting traditional planning processes ask three questions. Where are we now, where do we go and where does it lead? But by contrast, Paul Judge, chairman of Premier Brands, told a marketing seminar jointly organised by the Confederation of British Industry and the Marketing Society this week, his company's managers asked: Where are we now, where do we want to be and how are we going to get there?

Companies often assume that they know their markets and that they understand the key trends but in practice they are often too involved on a day-to-day basis to make clear assessments, Judge continued. A formal process of review had been adopted by his company. "We make sure, on at least an annual basis, that we review quite carefully the market trends for competitors, our volume and share, our real financial performance... and see how well we have achieved the goals which were set in the previous year."

Fairly obvious stuff, said Judge, but if this stage of planning was

given the proper level of support and tackled enthusiastically and in depth it would normally fuel the next stage of a planning process - where the company wanted to be.

Judge, whose company intends to seek a listing on the Stock Exchange next year, was one of several speakers at the conference who sought to shed light on topics including the creation of management structures best fitted to their companies, the motivation of employees and the exploitation of new markets.

Two years ago Premier Brands, which markets products such as Smash instant potato, Marvel skimmed milk, Typhoo teas and Chivers jams, was the subject of a £97m management buy-out from Cadbury Schweppes, the confectionery and soft drinks group. At the time of the management buy-out, 15 per cent of the shares were granted as options to employees.

Judge said: "In 1985 the company had many famous brands which had a strong heritage and reasonable market position. However, its total turnover was static, growing at less

than the rate of inflation and the financial position was poor." Since 1986 trading profit has quadrupled from £5.6m in 1985 to £24.9m in 1987.

In the six months to June 18 1988 trading profits, at £13.4m, showed an increase of 25 per cent on last year with the trading margin increasing from 7.5 per cent to 8.1 per cent. Since the buy-out, the company, with interest-bearing debt of £33m, has spent some £70m on acquisitions.

Judge identified five key areas in his transformation of the culture of his business. They were:

- Awareness of the need to change.
- The need to focus efforts.
- The development of an organisation in tune with the tasks in hand.
- The planning of goals.
- The establishment of a performance-related culture.

On the awareness of the need for change, Judge said: "I would expect that almost any substantial turnaround which is managed from within a business requires a catalyst for it to happen." In the case of Premier Brands it was the divestment by Cadbury Schweppes.

A high priority, he said, was given to communicating this need for change to employees with the company's new name - Premier Brands, intended to forge a strong identity.

Out of internal discussions had come the key recommendations in focusing the company's efforts. This resulted in, for example, the sale and leaseback of more than 400 cars and trucks and a similar operation for the land and buildings on the company's major sites. Premier Brands, said Judge, was not in the fleet operations or property businesses.

An examination of what Premier was trying to achieve spawned a management structure which Judge claimed was market-oriented, was based on board cohesion and clarity, gave individuals personal responsibility and was directed towards agreed goals.

Judge emphasised the word "agreed". He said: "We have spent a great deal of time in discussing with managers what sensible goals there should be and we do this formally twice a year in our planning and budgeting process in spring and autumn

respectively."

Once a company knew its focus, had the management in place to support that focus and had a good planning process in place, the final element was that the culture should be performance-related.

To achieve this, Judge said a company had to invest heavily in communications. This did not mean just the company newspaper. Premier held regular six monthly management conferences with its 250 senior managers, management salaries were performance-related and on the shop-floor union contracts included a commitment to productivity. This year Premier concluded a two year contract with the majority of its 6,000 employees which included a commitment to a five per cent per annum productivity improvement.

Judge said his board believed that the culture at Premier Brands had changed substantially and as the company gained confidence there would be further releases of energy and the opportunity for greater success.

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# CUSTOMS AND EXCISE: POSTAL SERVICES

Information for all VAT-registered traders

VAT returns for the period ending 31 July 1988 (7/88) were due to be received by the Controller VAT Central Unit at Southend on 31 August 1988. If your return for that period is still outstanding you should arrange to deliver it, and any other returns outstanding for earlier periods, to your Local VAT Office together with any payment due. The returns and payment should be enclosed in the official envelopes provided.

Returns for the period ending 31 August 1988 (8/88) should also be delivered to your local VAT office if it seems likely that the disruption to postal services will prevent delivery to Southend by the due date of 30 September 1988. You will find the address of the Local VAT Office in your telephone directory under 'Customs and Excise'.

**Repayment traders - special arrangements**

Repayments to regular 'Repayment' traders which are made directly to their bank accounts will not have been affected.

If you are expecting a payable order and have not received payment within three weeks of the date of posting your VAT return you should contact your LVO for advice.

**Non VAT payments by Customs and Excise**

Traders concerned about the non receipt of monies due to them (other than VAT), should contact their nearest Customs and Excise Public Enquiry Office for advice.

# ORKEM A NEW NAME AT THE HEART OF CHEMISTRY.

After 20 years of activity in chemicals and a 2 year restructuring programme, CdF Chimie, a French company with FF 20 billion of revenue on a worldwide basis, now has a new name, Orkem.

The name Orkem is fast becoming synonymous with the group's vast knowledge, experience and expertise.

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Behind the name Orkem are four specific areas of expertise.

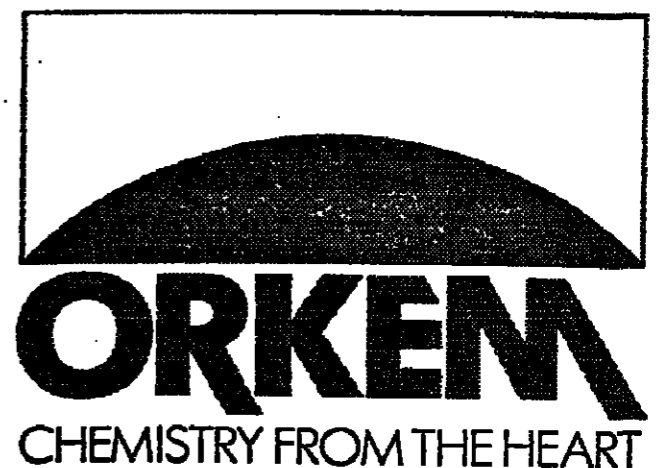
Chemistry, with applications in numerous industries: packaging, insulation, composite materials, glues, adhesives and resins.

Fertilizers: today, Orkem is the second largest European producer in this field.

Inks: the group ranks high among the key worldwide producers, through the association of Lorilleux and Coates of Britain.

Paints: today, Orkem is the leading French producer.

Today, Orkem is the latest major French company, and is determined to become an established name in worldwide chemistry.



TECHNOLOGY

The growth in violent crime in Britain could be curbed if the separate routes to identifying offenders were nationally co-ordinated.

# Modern-day Holmes helps to thwart the criminal

David Fishlock reports on advances in forensic science that should improve detection rates

That is the view of Robert Cozens, who has just retired as senior police adviser to the Home Office's science and technology group. He looks forward to the day when the branches of forensic science - involving genetics, psychology and automated storage, retrieval and matching of information - will be orchestrated to undermine the criminal's chances of anonymity.

Individually, each technique makes a powerful contribution to detection. Collectively, in Cozens's view, they could achieve near certainty in identifying offenders.

Until 1984, Cozens was chief constable of West Merca in the Midlands, one of 51 autonomous police forces in Britain. At the Home Office, Gordon Wasserman, a senior civil servant, had been questioning the value of a decade of research. Wasserman asked Sir Ronald Mason, newly retired as chief scientific adviser to the Ministry of Defence, to investigate the cost effectiveness of Home Office science in support of the police. Cozens was brought in to guide the inquiry from the point of view of the police. Mason's report found that the scientists tended to tackle the problems that interested them, rather than the ones the police wanted solving.

As Cozens now sees it, "violent crime could turn out to be the problem that undermines everything else we are trying to do to improve the quality of our lives." He is particularly worried about the spread of

gratuitous violence. At the same time, what he sees as the greatest deterrent to crime - the risk of being caught - is being undermined. Traditionally, it has depended heavily on skilled interrogation. This is being countered by greater awareness and education on the part of the offender and stronger legal protection, he says.

Since 1984 police science, funded by the Home Office at the rate of between £3m and £4m a year, has focused on five techniques:

- DNA profiling. The most exciting development, says Cozens, is based on the work of Professor Alec Jeffreys at Leicester University. They discovered a segment of genetic material that can be used to probe for the mini-satellites of DNA present in the chromosomes of every body cell. This probe splits the genes to produce a pattern of bands on X-ray film that is unique to each person.
- Moreover, a faithful gene pattern can be produced not only from a fresh body fluid,

such as blood, but from dried stains and traces of tissue. Stains as old as four years have been identified.

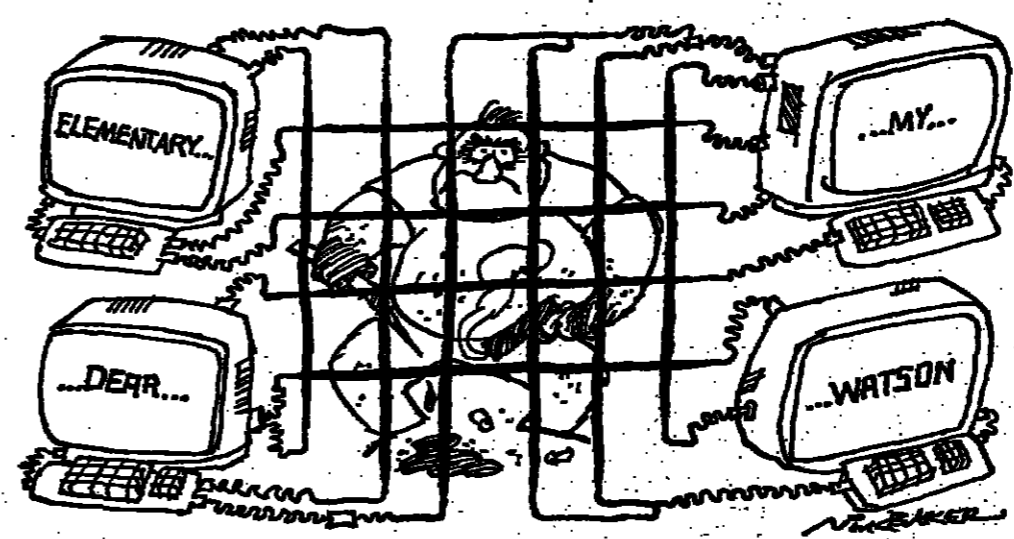
DNA profiling - now the commercial property of ICI - has the potential to record sex and colour of hair and eyes, says Cozens. British legislation is already in prospect that would allow the police to log the DNA profile from a blood sample, as well as the fingerprints, of every offender convicted of serious crime. The profiles would go into a national database.

- Psychological profiling: This tries to predict the likely kind of offender from a systematic analysis of the scene of the crime, choice of victim and nature of the offence. The approach was pioneered by the Federal Bureau of Investigation and the US has a national database.
- This type of profiling has been used successfully by several UK police forces, most notably by the Surrey Constabulary in the case of John Francis Duffy, who was jailed in February for two murders and

five rapes. A profile had been constructed by Professor David Canter, at Surrey University, and Duffy resembled 13 of the 17 aspects of the description.

Canter has a Home Office research contract to study series of rapes. A parallel study is planned by the Prison Psychology Department on convicted offenders in Broadmoor Hospital.

- Automatic fingerprint recognition: The fingerprint is still the only positive means of identification used by the police. In Britain, some 20,000 criminals were identified through fingerprints in 1986. But this was done manually, mostly from collections held by local forces.
- Several companies offer automatic fingerprint recognition (AFR) systems, which could allow police forces to search a national fingerprint collection - with 3.5m entries in the UK. The Home Office is evaluating proposals for a pilot AFR system for the Metropolitan Police, London, linked to a provincial force. But a national system capable of searching



3.5m fingerprints could cost £40m, says Cozens.

- Photograph retrieval: Present methods of cataloguing "mug shots" depend on traditional photography and processing, which cannot be made cost effective, says Cozens. For the past two years the Home Office has experimented with video recording, from which a still is selected electronically and recorded on optical disk, along with the offender's name and description.
- In this way a fast retrieval library of photographs can be compiled. Such systems are commercially available and some police forces already plan to replace their traditional albums.
- Closely related is Home Office research into electronic photofit, employing computer graphics instead of a collection of cards to build up the picture

under the guidance of a witness. This opens the possibility of automatically matching an electronic photofit with a shot already stored on optical disk. But electronic photofit needs a big database.

Home Office scientists are working with Lancashire Constabulary and Aberdeen University on a system called Faces, in which a computer encodes a verbal description and uses it to search for the best match with a photograph.

- Holmes: The fifth technique, a computer-based investigation system for major crime, has been under development since the Yorkshire Ripper murder inquiry exposed the weaknesses of the manual system.
- The Home Office now wants to add artificial intelligence - the ability to make deductions - to Holmes.

The acronym Holmes stands

for Home Office Large Enquiry System. It has three modules, catering for indexing, action and document management, and is available from such companies as Unisys. It underpins the other four technologies, says Cozens.

"For the first time we have access to an ever-expanding series of computer databases on a common system in a form that readily lends itself to analysis and cross-fertilisation."

The power of this system in spotting crime patterns, providing criminal intelligence and developing means of prevention makes him optimistic about police ability to combat violent crime.

The Home Office now wants to add artificial intelligence - the ability to make deductions - to Holmes.

David Fishlock

English Electric Valve (EEV), founded in 1940 to make components for Britain's Second World War radar defences, has always been one of the most independent-minded subsidiaries of the General Electric Company (GEC).

# Research nurtured by the production line

EEV is unusual in the openness of its financial planning and in its research and development policy: it has no technical director and no specialist R&D staff. Production staff are responsible for R&D.

In the interests of good employee relations, Michael Mandl, managing director, publishes a detailed budget for the year ahead, including forecasts of sales, orders, profits, expenses, capital investment and R&D spending. The 1988/89 budget shows sales up 15.5 per cent to £86m, profit up 10 per cent to £12m and R&D up 57 per cent to £5.5m.

leagues have boldly produced a "statement of strategic intent" looking ahead six years - a highly controversial move within GEC. By 1994, EEV will have an annual turnover of £150m and have acquired or established a factory in North America, Korea or Japan, says the document. EEV now manufactures only in England (in Essex and Lincolnshire), though half the production is exported.

EEV makes specialised electronic components and systems - 1,300 standard products in 32 manufacturing operations. In some ways it epitomises the way in which the UK electronics industry has successfully concentrated on profitable niche markets, while leaving the mass markets to overseas competitors.

Its products include microwave tubes such as magnetrons (power sources for radar and linear acceler-

ators); power devices like hydrogen thyristors for lasers; electro-optical devices including sensors which make it possible to "see" at night; and specialised displays, such as liquid crystal (LCD).

Martin Jay, former managing director of EEV and now responsible for GEC's electronic components companies, says that part of the strategy for developing products will be to reduce reliance on military customers, which account for more than half the sales.

According to Mandl, a constraint on EEV's growth is the difficulty of recruiting good staff, particularly scientists and engineers. House prices in Essex are prohibitively high for people who might otherwise move down from the North.

The company spends £1m a year on training and sponsors an undergraduate engineering course at Lan-

caster University, but it is still short of almost 300 people (the present workforce is 2,800).

Its unusual R&D policy helps in the battle for graduates. "Because there is no distinction between development and production, the bright young engineer can grow with his product right through from the first stages of research to production," says Jay.

Section leaders first discuss R&D proposals with their marketing colleagues. If they agree that the development is justified in terms of its sales potential and technical feasibility, it goes to the managing director for approval. "Once I approve it - and I usually do - it's up to the section manager to divide his resources between the need to satisfy existing customers, through production, and the need to do the R&D," Mandl says.

Apart from keeping staff morale high, EEV managers say that the main advantages are that innovations can be put into production more quickly than if they came from a separate R&D department and they are more likely to work well on the production line.

According to Mandl, EEV's fast R&D work has helped it keep a world lead in many of its key product areas. For example, it supplies 95 per cent of the magnetrons used worldwide in medical linear accelerators for radiotherapy treatment of cancer, consistently improving their stability and power.

The company beat off an attempt by Toshiba and JEC of Japan to seize the market for marine radar magnetrons by designing a new range of light-weight products. Even though Korean and Japanese companies are now the leading manufac-

turers of radars for boats and ships, EEV continues to supply the key component, the magnetron.

However, EEV staff admit that the policy has some disadvantages. Research is sometimes neglected when there is a high demand for engineering effort on the production side. This happened last year when the company planned to increase R&D spending by 45 per cent, but achieved less than 10 per cent.

Another potential problem, says Jay, "is that you may develop tunnel vision and just perpetuate yourselves. It's difficult to identify a totally new technology."

To guard against this, EEV keeps in close contact with GEC's central research facility, the ESR Laboratory, from where it has drawn such new technologies as CCT and LCD.

Clive Cookson

## Financial Controller

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Our client is a progressive and diverse food group with an impressive recent growth record. The company is well placed to further expand its business operations throughout the UK, both organically and by acquisition.

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development and integration of computerised accounting systems. Candidates will be qualified accountants, preferably chartered, aged 28-32 with a minimum of 4 years post qualifying experience gained in a fast moving processing industry, and be able to demonstrate the drive and commitment necessary to make a successful contribution to the development of the business. Attractive benefits including a full relocation package if necessary, will be offered to the successful candidate. Interested applicants should contact Nicholas Maher on 041-331 2597 or write to him enclosing comprehensive CV at Michael Page Finance, 150 West George Street, Glasgow G2 2HG.

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You will be a Qualified Accountant, aged 30-40, with several years experience in a fast growing, fast moving business. Fiscal experience is preferred but is not essential.

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A Board appointment is envisaged within about 6 months or earlier for an established Finance Director.

Please send your curriculum vitae, including current salary and daytime telephone number, quoting reference F2226, to Michael Ping, Grant Thornton Management Consultants Limited, Grant Thornton House, Mallon Street, Euston Square, London NW1 2EP. (Ring us on 01-728 2111 if you have a postal problem.)

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## Appointments

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26

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Maggie Ford explains why this is much more than the year of the Olympics for South Korea

Higher hurdles still have to be cleared

For South Korea, the successful staging of the Olympic Games in Seoul from next Saturday is only one of many hurdles facing the country in the next few months.

Others, of far more importance in the long term, must also be jumped. The country is only half way to democracy, much still needs to be done to create an enduring democratic system.

what is starting to look more and more like a two-party system. The Government was forced to back down when the parliament voted against the President's candidate for a new Chief Justice.

Those who owe their position to past military governments are dismayed at the changes democratisation brings

Their argument that growing egalitarianism, especially in the younger generation, threatens development and stability is undermined by the continuing success of the economy.



President Roh, his mother (centre) and wife vote in April's parliamentary poll.

restructure product lines and automate factories marks a transitional stage to more value-added products.

Companies have been helped in adjusting to a new style by the strongly pro-democratic views held by junior managers who favour an end to government control and the introduction of free market forces.

relations with North Korea extremely difficult. However, Eastern and Western diplomats believe the North has become isolated by the reform programmes adopted by the Soviet Union and China.

Both he and Kim Dae Jung are to visit Japan later in the year, which may signal a new approach to a difficult relationship characterised by resentment and distrust on both sides.

LOMBARD

A short-term mistake about the D-Mark

By Samuel Brittan

Post mortems about the reasons for the excess growth of demand in Britain are taking too insular a form and concentrating too much on why the British economic forecasts were wrong.

One frequently advanced explanation is that the contractionary effects of the stock market crash of October 1987 were exaggerated both worldwide and in the UK.

It has already made proposals which could open the way to a peace treaty and non-aggression pact. Some observers suggest that after the World Youth festival in Pyongyang next year, the North's version of the Olympic Games, changes may be seen in North Korean society.

Both he and Kim Dae Jung are to visit Japan later in the year, which may signal a new approach to a difficult relationship characterised by resentment and distrust on both sides.

But a more important mistake was made about an external phenomenon - namely the D-Mark. I still think it sensible to base UK exchange rate policy on the Mark, the currency of the most important member of the EC bloc, which accounts for most of British trade.

On the assumption that the D-Mark was a strong currency, the former Lawson range of DM 2.80 to DM 3 to the pound made sense - leaving aside

how it came to have such hard edges that when sterling went to the upside limit there appeared no downward risk for currency speculators.

What was not clear at the beginning of this year was that the D-Mark had itself embarked on a downward slide. The fall of the D-Mark against the IMF-Bank of England basket of some 5 or 6 per cent so far in 1988 understates what has occurred, as that basket contains many soft and minor currencies.

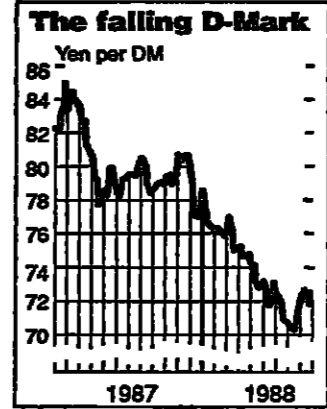
There have been two components of the D-Mark's movement. One has been the unexpected recovery of the dollar. There is a tendency to forget how weak the dollar was at the

During 1987 the D-Mark's strength against the dollar and the weakness against the yen offset each other. Indeed the D-Mark actually rose against the currency basket. But in 1988 the German currency's movements against the two other main currencies have been mutually reinforcing, and the D-Mark has depreciated against the major performers.

Nor is the dollar likely to continue its upward trend indefinitely after the Presidential elections. A Bundesbank official who was asked about the dollar over drinks at a recent conference switched to speaking German when he realised that I was still in the room.

In the EMS as it is today, realignments are still necessary - still more for countries which are shadowing it as the British Chancellor was attempting to do. An upward realignment of sterling this spring, to say the DM 3 to DM 3.25 range, would have softened if not eliminated the clash between the internal need to raise interest rates and the external need to prevent a sterling overshoot.

But there was little hope of persuading markets that a breach of the old DM 3 sterling ceiling represented a rational adjustment of this kind when there was a highly publicised Cabinet-level row about whether to have an exchange rate policy at all.



end of 1987 when it dipped well below DM 1.6. The weakness was such that the Group of Seven Finance Ministers issued a widely sneered-at communiqué, designed to prevent a further dollar plunge.

LETTERS

Priority status in a flotation

From Mr W.E. Bell. Sir, In the matter of the forthcoming flotation of the flourishing British Steel Corporation, surely those who kept their shares from the previous denationalisation, and had them subsequently expropriated at a price depressed by a preferential application this time?

Yet the Department of Trade and Industry (DTI) informs me that this would be "most unlikely" because of "logistical difficulties", and because of "limits imposed by the Stock Exchange on the number of people who can be given priority status".

British Gas is a model for plurality of share application.

Into the breach. From Ms Helene Donnelly. Sir, It is more difficult, in the wake of insider dealing scandals, the Financial Services Act (FSA) and The Securities and Investment Board, to know which firms or individuals are in breach of the law.

Perhaps, in the future, the FT could produce a casualty list of companies and individuals - like the Lloyd's List reports for the marine world? Helene Donnelly, Data & Archival Damage Control Centre, 3 All Saint's Street, NI

Privatising electricity

From Miss M.L. Yazdi. Sir, Noting your correspondence from Mr Waite (September 8) and Mr Cooper (September 12), it is surprising that no one has seen fit to put the view of the industrial (and presumably commercial) consumer who, Max Wilkinson suggests (August 30), will cease to be covered by the existing statutory obligation to provide a continuous supply of electricity once this is transferred from the Central Electricity Generating Board to privatised local distribution companies.

From Mr Stanley Steward. Sir, I well understand that Andrew Cooper, fresh from consorting with his international electrical friends, was reinforced in his view that it was unnecessary and unwise to privatise such a vital and successful public enterprise as the UK electricity supply (Letters, September 12).

Aid should march with wealth. From Mr Tony Gorman. Sir, The House of Commons Foreign Affairs Committee's (FAC) fourth report did note, as you reported on September 1, that Government ministers have been continuously referring to the high quality of the British aid programme.

Of all OECD countries, only Italy and Austria do a better job of their aid. Echoing the development assistance committee's concern that aid funds were being diverted from poverty-oriented projects, the

White Paper's "new system of guaranteed standards of service" which, if not met, will result in the consumer receiving "a pre-determined level of financial compensation". It seems that, with the predicted 25 per cent increase in electricity prices in 1988-1990 (the first instalment of which has been delivered already), plus the suggestion, now, of a more reliable supply of what was predicted in Lord Marshall's advice is already being fulfilled.

leave the grid and its system control with the generating companies would establish a powerful private monopoly in place of an accountable public monopoly. Management of the grid will remain in the hands of the same skilled specialists regardless of ownership, though the present proposal to transfer this to the distribution companies does present difficult problems. There is a case for leaving the grid as a public authority on the lines of the original Central Electricity Board, in which Mr Cooper played so distinguished a part.

FAC urged the Government to consider whether adequate priority was given to the poorest people in the poorest countries. Britain does have a good record on some indicators of aid quality. The promise made by Mr Chris Patten, the UK minister for Overseas Development, of £7m for Bangladesh, is a welcome allocation to an area where need is very great.

Ca ira. From Mr E. Mazzon. Sir, Economists present weird and wonderful ways to tackle congestion in central London; none of them workable or practicable. I observed in Singapore that vehicle drivers are required to purchase and display local tax discs for permitted access to selected areas in the city.

US flotations in London

From Mr L.R. Jones. Sir, Philip Coggan's article (September 5) on US companies coming to London for a quotation certainly gave a fair appraisal of the situation as generally perceived.

He instanced Chemical Methods. This seems unfortunate, as the directors, recognising their responsibilities, offered to buy the shares back at the issue price a few months after the offer for sale. Perhaps there should be a buy-back guarantee included in all future American offerings.

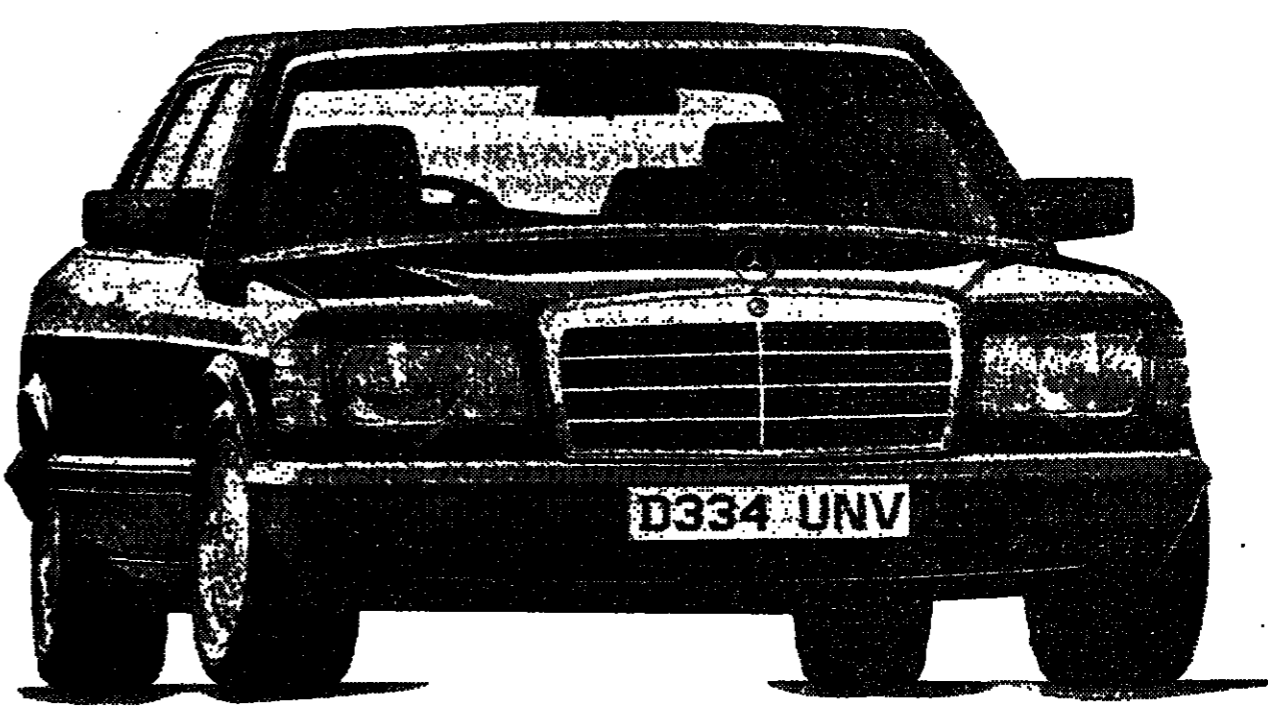
Dial again. From Mr D.S. Gruenberg. Sir, There must have been a bad connection if Sir Eric Sharp of Cable and Wireless (September 8) believed that Guglielmo Marconi chose him as medium to relay endorsement of Sir Derek Alum-Jones, chairman of Farrant, in his plea for freedom to exploit new ideas (Letters, September 5).

While I am sure the great man would argue - as Sir Derek and Sir Eric have done - for the right to offer the services which spring from intellectual endeavour, he surely would not have mandated the chairman of Cable and Wireless to be his medium.

Ca ira. From Mr E. Mazzon. Sir, Economists present weird and wonderful ways to tackle congestion in central London; none of them workable or practicable.

Ca ira. From Mr E. Mazzon. Sir, Economists present weird and wonderful ways to tackle congestion in central London; none of them workable or practicable.

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ACCOUNTANCY COLUMN

# Consultants' culture could lead to divorce

By Richard Waters

THE dominant position accountancy firms have built for themselves in the management consultancy market is one of the success stories of the financial services world. An event in the US earlier this year, though, suggests it is not all plain sailing: Arthur Andersen sacked its head of consultancy, apparently for attempting to take his business out of the Andersen camp.

Lunchtime talk in the profession is now all about whether the multi-disciplinary firms built around accountancy practices will soon break up. The reason frequently advanced for the imminent bust-up is that consultancy is more profitable than auditing. Why would consultants want to stay yoked in such a combination?

Margins are certainly higher in consultancy. But profitability has always varied across the range of an accountancy firm's business - such as tax, insolvency, corporate finance and investigations. Consultancy is no different. The trick, and one in which accountancy firms are skilled, is to spread earnings in a way which keeps everyone happy, says Mr David Miller, head of Coopers & Lybrand's consultancy firm in the UK.

Also, the profits from consultancy may not persist. Mr Andrew Warren, top UK consultant at Deloitte Haskins & Sells, says his business's earnings are cyclical, unlike the less exciting but more stable income of auditors. By being part of the group he is shielded from the worst of the downturn in the consultancy market which most agree will come sooner or later.

A more likely reason for consultants to break away is to allow themselves to build capital rather than enhance their earnings. Centrus Group, a US information technology consultancy formed just nine years ago, earlier this year sold itself to Saatchi & Saatchi for \$90m. Figures like that tend to encourage entrepreneurial consultants to want to set up on their own, particularly since their business has relatively low entry costs.

Mr Tim Bishop, in charge of consultancy at Spicer & Oppenheim, says that capital value might be realised in other ways. "At the point in the product cycle where a particular part of the consultancy business reaches its peak, perhaps it should be sold on. There is nothing sacred about any of our lines of business. Accountants may be buyers as well as sellers."

A second frequent reason given for the impending divorce is the cultural differences between accountants and consultants. "This is simplistic. Consultancy firms embrace a wide range of disciplines, some of them closer to accountancy than others. The consultancy activity frequently said to be furthest from the accountancy culture is systems work of the type undertaken by software houses. It involves using teams of programmers to tackle large assignments. According to

Firm	1987 consultancy fee income (£m)	% of firm's total income
Coopers & Lybrand	47.0	27
Arthur Andersen	43.1	38
Price Waterhouse	41.9	24
Pest Marwick		
McIntock	34.1	13
Touche Ross	27.9	24
Deloitte Haskins & Sells	27.8	18
Ernst & Whinney	21.8	18
Arthur Young	13.0	12
Spicer & Oppenheim	12.9	19
11 smaller corporate firms		

those who do not employ these teams, they are made up of automata who share none of the professional aspirations of their accountant colleagues. In reality, the range of cultures in a consulting operation is as mixed as the range within mainstream accounting. The difference is that consultants are less likely to be committed to the organisation as a whole; many are brought in at senior levels relatively late in their careers, and Arthur Andersen is still virtually alone in training consultants from graduate level.

The reasons for bust-ups, should they come, are likely to be twofold: personalities and power. People running large businesses-within-businesses like to control their own destinies. Arthur Andersen appears to have suffered this problem. The two most common adjectives used by former colleagues to describe Mr Gresham Brebach, the sacked head of consultancy, are "pushy" and "ambitious". Andersen's senior management wanted to move at a more measured pace.

A battle of wills also appears to have raged three years ago in Coopers & Lybrand in the UK, which has built the largest and most diversified consultancy arm of any accountancy firm. Mr Ian Hancock, its top consultant, disagreed with Mr Brandon Gough, its top accountant (and chairman of

the overall firm). The upshot: Mr Hancock moved to the US, where he could "further his ambitions more easily." What will happen when the top consultant carries more weight than the top accountant? That day may already be here. Arthur Andersen's UK firm last year became the first to earn more fees from consultancy than auditing. Others

According to Mr Miller at Coopers it has not happened yet, but would sow the seeds of a divorce if and when it did. Against all this, there is an equally telling question: what positive forces are there holding accountancy and consultancy firms together? One force binding professional firms together is the amount of work referred between firms, from less than 20 per cent at Andersen to more than 70 per cent at Ernst & Whinney. In most cases it is shrinking - consultants rely less and less on auditors for business.

With all these questions to face, it is not surprising that accountants and management consultants are thinking about and experimenting with new management structures. A year ago, Arthur Andersen had a rethink. Consultancy was now a large slice of its business, and so should be recognised in its own right in the management structure of the firm. Rather than reporting to the top person (an accountant) in each local office, consultants in the US were given a separate reporting line which took them straight through to a new US head of consultancy. It may not have been the right move: the newly created head of consulting was sacked just nine months later.

## Accountants and management consultants are experimenting with new structures

are likely to follow suit if their consulting arms continue to grow at their current rate. Power is unmistakably shifting. Mr Vernon Ellis, Andersen's head of UK consulting, talks about the skill with which his boss, accountant Mr Don Hanson, is managing the transition. But he does not question that the transition is taking place. Other forces could also cause divisions, such as potential conflicts over work. A consultancy job for an audit client is rife with potential conflicts. What happens if a consultant reports in a way that will cause distinct discomfort to a fellow auditor? Would the auditor put pressure on him to water down his conclusions?

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For more information please contact George Ormrod BA(Oxon) on 01-836 9501 or arrange delivery of your cv to Douglas Llambras Associates Ltd., 410 Strand, London WC2R 0NS, quoting reference no. 2427.

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You will be a graduate qualified Accountant, ideally Chartered, with at least 7-10 years' finance/accounting experience to senior level, in the airline industry. You will have a strong

*£45,000 Tax free + expatriate benefits*

commercial focus, first class managerial skills and a creative attitude to change.

The generous expatriate remuneration package includes the equivalent of £45,000p.a. tax free at current exchange rates, end of service benefit, furnished accommodation, education allowances, fully maintained car and airline industry and other expatriate benefits.

Please send full personal and career details in confidence to Barbara Robertson, quoting reference 5150/ET on envelope, letter or fax (No. 01-489 0243).

**Deloitte Haskins + Sells**

Management Consultancy Division  
P.O. Box 198, Hillgate House, 26 Old Bailey, London EC4M 7PL

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# Financial Controller

**£30-35,000 + Car**

Our client is the small but rapidly growing UK marketing arm of a young, successful and easily recognised American consumer product Group.

In order to support the UK expansion programme, which includes a number of major product introductions, the company now wish to appoint a Financial Controller to its UK management. The position will involve working closely with the Chief Executive in promoting and controlling a vigorous development of the business. A team player is required with a dynamic forward thinking approach to long term financial planning.

Applicants must be graduate accountants with a proven commercial track record, confident of their ability to provide an effective accounting and administration activity. This should include state of the art knowledge of p.c.s and data processing systems. Previous experience in an American multinational and fast moving consumer product business would be advantageous.

Age guideline: 30-35. Location: Central London.  
Please reply in confidence, quoting ref. E139 to:

Margaret Mitchell  
Mason & Nurse Associates  
5a Station Road, Egham  
Surrey TW20 9LD. Tel: 0784-71255  
Fax: 0784-71258  
Offices in London, Birmingham and Egham

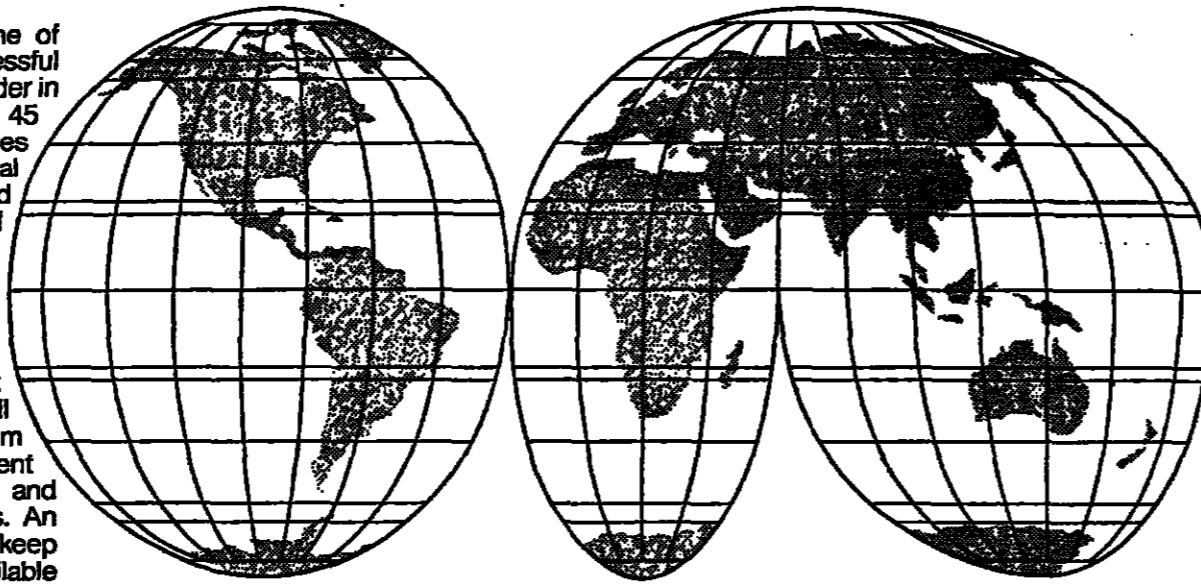
**Mason & Nurse**  
Selection & Search

## ASSET FINANCE MANAGEMENT WITH A GLOBAL OVERVIEW

The Cable and Wireless Group, one of Britain's largest and most successful organisations, is a recognised world leader in telecommunications operating in over 45 countries. The growth in Group activities and the increasing complexity of financial decision-making and its recognised impact on performance have resulted in the creation of a new senior level position - an Asset Financing Manager.

Based in London, but with a brief which is truly global, you will ensure that Cable and Wireless employs the latest available financial techniques in the most cost effective manner. You will recommend and implement optimum strategies for the funding and management of financial vehicles and arrange and negotiate financing of specific projects. An ability to foresee trends and keep management fully informed of the available options is considered essential.

Professionally qualified, you must be able to demonstrate quantifiable results in the analysis and structuring of finance in the international arena. You should be fully familiar with computer based solutions involving taxation, and have a knowledge of government support and capital market programmes. In addition, an ability to attack



problems with an analytical approach and a commitment to providing a quality service to senior management are also necessary qualifications.

A salary of up to £30,000 per annum is offered plus benefits which include a company car, contributory pension and sick pay schemes.

Please apply to: Recruitment Manager,  
Cable and Wireless plc.,  
Mercury House, Theobalds Road, London WC1X 8FX  
Telephone: 01-548 9034 (24 hours)



## MERIDIAN INTERNATIONAL GROUP TAX MANAGER

Thames Valley

28-32

c.£35,000 + car

This major international computer services group continues to strengthen its market profile through the further enhancement of an impressive client portfolio. Following recent acquisition activity they now have a dominating European presence within this fiercely competitive environment.

As a result of these developments they have a requirement for a Group Tax Manager to undertake a new appointment within their international headquarters situated in the pleasant rural location of Virginia Water.

Reporting to the Chief Financial Officer responsibilities will include the co-ordination of compliance and tax planning for the group throughout Europe. This will entail significant liaison between the Revenue and external tax advisors. Your role will also involve cross

border taxation issues with dividend and interest strategy in order to minimise effective tax rates throughout the group.

In order to fulfil the requirements of this challenging role the successful individual will need to demonstrate a notable rate of progression within a major professional firm and/or within commerce. Experience within a financial services environment will be considered useful.

With at least three years' post qualification experience you will have both the business acumen and technical competence to perform within this demanding environment.

Interested applicants should call James Hyde on 01-437 0464 or write enclosing a current CV to the address below.

**ROBERT • WALTERS • ASSOCIATES**

RECRUITMENT CONSULTANTS  
Queens House 1 Leicester Place Leicester Square London WC2H 7BP  
Telephone: 01-437 0464

## FINANCIAL CONTROLLER (Director Designate)

Shropshire c.£25,000+Share Options+Relocation

Our Client, a well established venture capital backed company, design and manufacture a range of sophisticated treatment plants for the water and agricultural industries. As a result of their continued growth within a prosperous market, the Board wishes to appoint a Financial Controller/Director Designate to assume responsibility for management of the entire accounting and company secretarial functions.

Reporting directly to the Managing Director, you will be expected to operate as a key member of the senior management team, with particular responsibility for all necessary reporting for the financial management of the business.

To succeed in this role you must be prepared to make a significant contribution to corporate planning

developments and reviews, providing financial analysis, evaluation and comment. A key area is the maintenance of all accounting information and control systems and the introduction of improvements to meet changing business requirements.

The successful applicant will be a qualified Accountant with a keen commercial sense and the ability to make a significant personal contribution to the growth of the business. In return for your commitment, our Client offers an attractive salary plus share options along with relocation assistance to this attractive rural location.

Please apply in writing, giving full career and salary details, quoting reference B/130/88 to Steven French.

**KPMG** Peat Marwick McLintock  
Executive Selection  
Peat House, 45 Church Street, Birmingham B3 2DL.

## Finance Director Designate

Chester

To 30k+ car+ benefits

Our client, a rapidly expanding company based in a most attractive part of the North West, wishes to recruit a Finance Director Designate who can make a major contribution to the development and achievement of progressive business plans.

Reporting to the Managing Director the successful candidate will be a key member of the Management Team and must have the capacity to:

- provide strong financial leadership and direction;
  - develop and maintain a financial organisation commensurate with the rate of business growth;
  - act as a financial consultant and leader to line management;
  - build financial information systems to support group and corporate reporting requirements.
- Applicants, ideally graduate Chartered Accountants aged 30+, must be able to draw on a minimum of 5-10 years experience of the fullest range of financial and management accounting activities and will be familiar with computer systems and international currency movements.
- Whilst experience is vital, outstanding personal qualities are also essential including:
- excellent communication skills;
  - energy, initiative and commitment;
  - commercial flair and acumen;
  - maturity and the ability to motivate through a tactful yet assured manner.

Applicants should write with full personal and career details (including current remuneration) to: Paul Bailey, Spicers Consulting Group, 12 Booth Street, Manchester M60 2ED.

**SPICERS CONSULTING GROUP**  
A MEMBER OF SPICER & OPPENHEIM INTERNATIONAL



CENTRAL ELECTRICITY GENERATING BOARD

# THE NEW GENERATION

### Background:

Privatisation; another step forward for the electricity generation and supply industry. The CEGB, currently poised for total restructuring, is seizing this opportunity to identify key personnel for its accounting function. People who will move with the company towards a brighter future.

### Opportunities:

Central to the industry's success will be the availability of a high-quality financial accounting service, part of a geared-up information and advice network. In line with this results orientated environment, corporate and profit centre monitoring will be supported by financial accounting presentations of profit and loss and balance sheets. Advice will also be sought by management on the UK and overseas Stock Exchange requirements.

Posts will initially be based in London, with one post moving to Solihull (Birmingham) in due course.

### Requirements:

Applications are invited both from newly qualified accountants, and from those with 1-5 years post qualification experience. Flexibility and a shrewd business sense are prerequisite; relevant industrial experience would be ideal.

### Rewards:

Highly competitive salaries will be offered, appropriate to the level of recruitment. The benefits package will include a favourable pension scheme, subsidised restaurant and relocation assistance where necessary.

Please write in confidence, sending full career details and quoting reference C8621 to Hilary Douglas.

## KPMG Peat Marwick McLintock

Executive Selection and Search  
70 Fleet Street, London EC4Y 1EU. Tel: 01-236 8000. Fax: 01-583 3534



An equal opportunity employer.

# Tax Manager

for BP's North Sea Activities Centre in Glasgow.

North Sea operations are a key long-term business for the BP Group and the tax team necessary to support this work is expanding to a total of nineteen professional staff. The group has:

- A stake in over 30% of North Sea acreage.
- Reserves in 14 oil fields and 4 gas fields.
- Annual investments of over \$1 billion a year in the North Sea by 1990.

We are seeking to appoint a new tax manager to assist in the consolidation of BP and Britoil in Glasgow. The job involves work which is technically complex and intellectually demanding.

We would like to hear from you if you are a graduate qualified accountant having passed your accounting examinations at the first attempt and having at least 5 years' FCT and CT (IRF) experience gained in the profession or oil industry. Management experience will be an advantage.

Career prospects in the Group Tax Department and within the BP Group as a

whole are excellent and may include the opportunity to move to London and/or 2/3 year assignments overseas.

Salary is negotiable up to £35,000 a year plus company car. Other benefits include non-contributory pension scheme, subsidised luncheon club, interest free season ticket loan and a wide range of social/sporting facilities.

If you meet the above requirements and wish to progress your career please write or telephone for an application form to:

Peter Craig, Senior Personnel Officer, Britoil plc, 301 St. Vincent Street, Glasgow G2 5DD. Telephone 041-225 5187

or David Lear, British Petroleum Plc, Britannic House, Moor Lane, London EC3Y 9SU. Telephone 01-620 6957.



A member of the BP GROUP

## Computer Audit Manager

### Hong Kong

Price Waterhouse is one of the largest firms of Certified Public Accountants in Hong Kong. Our client base ranges from locally listed companies and multinational corporations to small independent businesses.

An exceptional career opportunity exists for a professional to join our Computer Audit department. Supervising a small team of computer audit professionals, you will evaluate the test EDP related controls of computer based systems and develop audit software. Based in Hong Kong, you will also assume regional responsibility, supporting the EDP audit functions of our firms in South East Asia.

Educated to degree level, you'll have gained two years managerial experience in the computer audit department of a professional audit practice, the

internal audit department of a multinational group or in the public sector. Experience of working with IBM mainframes is essential and EDP audit experience gained in a banking environment is particularly advantageous. Strong interpersonal skills and a willingness to travel are prerequisites.

The importance of your contribution will be reflected in an excellent remuneration package, and the opportunity to continue your professional development with a career built on achievement and merit.

An executive from our Hong Kong office will be in London next week to carry out interviews. If you are interested in this position, please telephone John Thompson on 01-334 2434 or fax a cv to him on 01-378 0647.

Price Waterhouse



## "...one billion pound energy business" Financial Director

London Electricity faces major commercial challenges in the 1990's, following privatisation: competing in a deregulated market, planning long-term strategic investments, maintaining a sound financial base and establishing good relations with the City. The Board employs over 7000 people with a turnover of £1 billion and wishes to combine value for its future shareholders with quality service for its customers.

The Financial Director will play a crucial role in developing, implementing and communicating financial strategy, liaising with Government and financial institutions and building new functions such as treasury and taxation. Evaluating options and opportunities - including joint ventures, acquisitions and diversification, will be a priority.

The appointment demands a high calibre qualified Accountant, probably under 50, with extensive board level experience in a substantial and successful PLC. Candidates should demonstrate entrepreneurial drive and strong

negotiating and managerial skills, together with considerable exposure to dealings with City institutions and shareholders.

Compensation will be competitive and will satisfy applicants of the highest calibre. It is intended that the successful candidate should be appointed to the Board of the Company which it is proposed will succeed the London Electricity Board. The position will be based in Holborn.

Please contact Barbara Robertson in strict confidence, by writing with details of age, career and salary progression, education and qualifications, quoting reference 5141/FT on envelope, letter, fax (01-489 0243) or by telephoning 01-248 3913.



Management Consultancy Division  
PO. Box 198, Hillgate House, 26 Old Bailey, London EC4M 7PL

## Specialist Accounting Manager

£26,000 plus substantial benefits London

Lloyds Bank operates throughout Britain and in 40 other countries. We offer excellent prospects to well-qualified accountants who wish to develop a career in the fast-changing financial services and banking sector. As a result of promotion and continued expansion, we wish to strengthen the group finance function by the recruitment of a high-calibre chartered accountant.

The successful candidate will be involved within the Corporate Reporting area in providing an expert advisory service to senior management. Research will cover the changing aspects of company law and accounting practice at an international level. Impact of changes on group companies will be analysed and reported through discussion papers.

Applicants must be qualified accountants in their late 20's with a good honours degree and exam record, substantial technical accounting experience, preferably gained with one of the larger professional firms, and the

ability and confidence to work independently with people at all levels in the Bank.

In addition to a first-class salary package, based on experience, the post offers a pension, profit-sharing, subsidised mortgage and loan facilities, BUPA and other benefits.

Please write enclosing career details to: Robert E. Langford, MA FCA, Senior Manager (Corporate Reporting), Group Accounts Department, Finance Division, Lloyds Bank Plc, 71 Lombard Street, London EC3P 3BS, or telephone 01-356 1516.



### THE THOROUGHbred BANK.

#### SENIOR MANAGER OPERATIONS

CITY  
International capital markets operation, specialising in bond trading seeks a qualified accountant, (aged 30-40), with relevant experience to manage the accounting and support functions, supervise twenty staff and co-ordinate the development of new systems. SMA1275

#### CHIEF ACCOUNTANT

CITY  
A well-established reinsurance company requires a qualified accountant, (aged 28-35), to assume full responsibility for the accounting function including budgeting, investment monitoring, systems development and liaison at an executive level. HKM1270

#### FINANCIAL CONTROLLER

CITY  
Excellent opportunity for experienced ACA, (aged 30-35), to assume responsibility for the development and control of the accounting function of a leading American banking organisation. Flexibility coupled with good interpersonal skills are essential. SML7050

#### MANAGEMENT ACCOUNTANT

WCI  
Famous international engineering company seeks qualified accountant, (aged 25-32), to perform a key group accounting function, with responsibility for financial and management accounting, enhancement of micro computer systems and staff management and development. SEW6302

#### FINANCIAL DIRECTOR DESIGNATE

SOUTH ESSEX  
Resourceful qualified accountant, (aged 27-32), sought by rapidly expanding construction company. Applicants must have experience of overall financial and general management and exposure to related industries. Realistic board prospects within short term. DCS6243

£240,000 + Car + Bank Benefits

to £33,000 + Car + Mortgage Subsidy

£30,000 + Car + Bank Benefits

to £30,000 package

to £28,000 + Car

To be considered for these or other opportunities please write to or telephone:

Management Personnel  
25 City Road  
LONDON EC1Y 1AA  
Telephone 01-256 5041 (24 hours)

Management Personnel  
2 Swallow Place  
LONDON W1R 7AA  
Telephone 01-408 1894 (24 hours)



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RECRUITMENT SOLUTIONS

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## Oil and Gas Accountants

Join Coopers & Lybrand, one of the UK's leading firms of Management Consultants and Accountants, and you'll work directly with many of the largest oil and gas corporations across the spectrum of financial management, business appraisal and accounting.

Our Oil and Gas practice is involved in both upstream and downstream activities.

We seek Qualified Accountants aged 26-32 with two to five years' experience in oil and gas industry finance and accounting.

As one of our Consultants or Senior Consultants, you will have the opportunity to progress rapidly and enjoy an excellent salary and benefits.

To apply, please telephone Chris Timbrell, Coopers & Lybrand Associates Limited, on 01-822 4757. If he is not available, please call Octavia Jennings on 01-822 4862.



Coopers & Lybrand

## GROUP TAX MANAGER

West End from £40,000 plus car

Our client is a major public Group of companies in the Engineering, Manufacturing and Construction fields operating from a number of centres both here and abroad, with worldwide contracts. The group is controlled from a small head office in the West End.

The Group Tax Manager will report to the Finance Director and will play a key role in optimising the group's profit performance through effective Tax planning and the provision of advice to corporate and subsidiary management on the Tax implications of all business decisions. The Manager has a Tax Assistant in the UK and functional

responsibility for Tax Personnel in overseas subsidiaries.

Candidates, ideally graduate Chartered Accountants with a Tax specialisation, should have extensive experience of handling the complex tax affairs of a major public group with international operations.

They should have commercial acumen and the determination to ensure that the Tax function plays a positive role in group operations. The position offers a salary negotiable from £40,000 per annum plus car and a wide range of company benefits.

Please write in confidence with full career and salary details, quoting reference D3824/L, to John Hills.



**Peat Marwick McLintock**

Executive Selection and Search  
70 Fleet Street, London EC4Y 1EU. Tel: 01-236 8000. Fax: 01-583 3534

**Royal Insurance (UK) Limited...**  
investing for the future in people

## A Senior Strategic Role in Finance and Planning

£28K + Car + Executive Benefits

One of the world's largest international insurance companies, Royal Insurance is a major market force providing a vital worldwide service to industry, commerce and the public. Royal Insurance (UK) Ltd is the Group's general insurance company in the UK, with premium income in excess of £1 billion. To maintain our pre-eminent position in an increasingly challenging marketplace, we have recently undertaken a fundamental restructuring of the company.

This restructure has identified a need for an exceptional, forward thinking accountant to join our head office team in Liverpool at a senior level. Part of your remit will be to oversee the upgrading of our expense recording, budgeting and allocation systems as part of your contribution to the process of devolution of profit accountability in the organisation. You will be required to look at this and other projects in a strategic way, producing plans and concepts that will often look several years into the future. You will be responsible for developing our banking strategy, and have control of our central cash management function. You will also

develop the framework within which Area Branches operate credit control policy.

This is a high profile position, offering frequent contact with general management. We are seeking a qualified accountant with previous exposure to the management of change and the implementation of new ideas. Probably in your 30's, you will ideally have worked in a management accounting environment and will be a capable strategic thinker, able to provide a powerful personal input and with the capacity to move up rapidly within Royal (UK) or other parts of the Group.

The benefits package also includes profit share, mortgage subsidy, non-contributory pension and life assurance schemes, and generous relocation assistance where appropriate. Please write enclosing full cv to: Mr M B Hodgson, Resources Manager, UK Personnel, Royal Insurance (UK) Ltd, PO Box 144, New Hall Place, Liverpool, L69 3EL. Royal Insurance is an equal opportunities employer.



**Royal Insurance**

## Qualified Accountant International Prospects

£23,000 + Company Car + Bonus

Middlesex

This global business has a worldwide turnover of £10 Billion. Its successful U.K. operation has manufacturing, research and sales facilities on a nationwide basis. Due to company expansion and overseas promotion within the accounting function an opening is available for a qualified Accountant aged mid/late 20's.

As well as management reporting this post holds responsibility for monthly sales/profit estimating, expense planning and providing a complete accounting service for the trading business. Company loans/borrowings, hedging/interest rate risk management accounting and currency dealing is also

managed by the financial accounting group. Extensive liaison with the European headquarters on all aspects of business profitability will involve some overseas travel.

Operating in a highly computerised multi-currency environment this diverse role demands commercial thinking and the type of personality that favours a high profile position. The company envisages that the right candidate will follow a career path leading to a more senior position probably in one of their many international operations.

Please telephone or send your full career and salary details to Belinda Strickland.



13/14 Hanover Street, London W1R 9HG. Tel: 01 493 5788. Fax: 01 408 1018.  
**Link International Search & Selection Ltd.**

## Cash and Foreign Exchange Management FINANCE PROFESSIONAL Switzerland Excellent Benefits Package

Our client is a prestigious international company and acknowledged leader in its field. Every day over 100 million products are sold in 100 markets around the world. Responsibility for managing the Company's day-to-day cash and foreign exchange positions, lies with the Cash Management Section of the Treasury Department, based at their Head Office in Switzerland. They now require a talented finance professional to complete their team. Reporting directly to the Head of the Section, you will be responsible for short term financial investments and foreign exchange deals. You will also monitor and supervise the reporting of these activities. Probably aged 25-30, well educated and flexible, you must have a strong corporate treasury orientation, or

successful experience of foreign exchange and money markets within a bank or financial institution. You will possess excellent communication skills and a spoken knowledge of French in addition to English would be an asset. Challenge and scope well beyond the normal are implicit in this high profile, highly responsible post and you can look forward to interesting career prospects. They offer an attractive salary and benefits package and comprehensive relocation assistance will be provided.

If interested, send or Fax (01-636 5592) your CV to Kathryn Arundell quoting Reference G593, or telephone 01-631 5135 or 01-631 0348, for an application form.

**Grosvenor SEARCH INTERNATIONAL LTD**

Search & Selection, 17-18-20 Great Portland Street, WIN 6JJ. Tel: 01-631 5135 or 01-631 0348.

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## Controller - Financial Systems

London based



c. £40,000 + excellent benefits

Mercury Communications Ltd. has rapidly established an impressive position within the UK telecommunications market. With a leading edge in technology underlined by a highly innovative approach, the company is continuing its exceptional growth. Financial management control is recognised as crucial, and major systems development initiatives are planned to support further expansion of the business.

As Controller - Financial Systems you will report directly to the Director, Finance. You will be responsible for the development and implementation of major accounting systems, working at both strategic and operational levels. This is a challenging role demanding a proactive approach and strong project management skills.

You will be a qualified accountant, in your thirties or early forties, with substantial experience of managing major accounting systems projects within a large organisation. A background in

consultancy may be applicable. Computer literacy and good commercial awareness are essential. You must have the drive and flair to make a significant impact within a dynamic environment.

The excellent remuneration package includes a quality company car and the chance to participate in attractive share option arrangements. Sufficient flexibility exists to reward the exceptional candidate.

Please send full personal and career details in confidence to Alison Hawley, either by hand or courier, by fax (01-489 0243) or call our emergency phone number (01-248 3913), quoting reference 5130/FT in each case.

**Deloitte Haskins + Sells**

Management Consultancy Division  
PO. Box 198, Hillgate House, 28 Old Bailey, London EC4M 7PL

## Successful Management Accounting - on a European scale.

up to £35,000 + Car

Thames Valley

Drawing together management information, interpreting findings, and passing on advice and recommendations to major decision makers.

A high level role certainly, but even more so when supporting the European activities of a world leading force in advanced telecommunications equipment, with European sales currently running in excess of £50 million p.a. The co-ordination and interpretation of financial information from our sites around Europe is at the centre of this Senior Management Accountant's brief.

With excellent interpersonal and communications skills you will establish firm relationships with the Financial Controllers at each site, receiving from them the information and results that will enable you to draw up reports and make presentations at the highest level within our European organisation.

You will, of course, use well developed analytical skills to interpret your findings, and will possess a breadth of vision and a market awareness that will enable you to make relevant and successful recommendations. Extensive travel to all our European sites will enable you to gain a thorough insight into all aspects of our business.

A qualified Accountant, you will probably have around five years post-qualification experience (including two working with senior management) and are now looking for a role offering broader responsibility and scope. European experience would be useful, but is not essential.

In return for your skills and commitment we are offering a competitive salary plus company car, and the full range of attractive benefits you would expect from a large, successful multinational organisation.

Austin Knight Selection have been retained to advise on this appointment. Please telephone our Consultant Peter McMahon on 0272 221891 (daytime) or 0452 856017 (evenings/weekends). Alternatively write to him with full CV quoting Ref: S/399 and indicating current salary at Austin Knight Selection, Kings House, Bond Street, Bristol, BS1 3AE. Alternatively, fax your CV to him on 0272 221117 or hand deliver to any Austin Knight office.

**Austin Knight Selection**

## FINANCIAL CONTROLLER Major US Bank

£35-50,000 + banking benefits + bonus

Our client, a major US Bank active in a number of important markets, but in particular, rapidly developing a broad range of risk insurance products, is looking for an outstanding accountant to take on the role of Financial Controller.

You will be an ACA with direct experience of Financial Institutions. Knowledge of treasury and risk insurance products would be a bonus. You must have above average technical and interpersonal skills and a proven track record in management of staff and dealing with complex accountability issues.

In charge of 30 staff you will be responsible for all financial matters relating to the bank as well as liaison with front office and senior management in the US.

This position represents an outstanding opportunity for a talented, ambitious professional. There is real promotion potential to CFO within 2 years.

Interested candidates should contact Suzie Mumme on 01-248 3653, or write, sending a detailed C.V. to the address below, or use our confidential fax line on 01-248 2814. All applications will be treated in the strictest confidence.



76, Watling Street, London EC4M 9BJ

Tel: 01-248 3653/01-489 8070

CONSULTANTS IN RECRUITMENT

## Project Accountant

Surrey

Package c.£30,000

Our client, Alphameric plc, is a dynamic Group engaged in the manufacture and supply of high quality custom-made computer products. Already enjoying a phenomenal growth rate the Group is keenly committed to a policy of further expansion both organically and by acquisition. Reporting to the Group Financial Controller, key responsibilities in this autonomous role will involve the development and streamlining of management information throughout the Group. The position will include some overseas travel, particularly to Southern France.

Candidates should preferably be qualified accountants in their late twenties, ideally with practical experience of company systems and procedures and a good knowledge of French. They should be able to demonstrate a mature, confident personality and, in particular, the ability to liaise effectively with senior management.

Please apply to Anthony Jones, Career Plan Ltd, 33 John's Mews, London WC1N 2NS, tel: 01-242 5775 or 01-348 3641 between 7.30pm and 9.30pm. (Office Fax No. 01-831 7623.)

**Career Plan LIMITED**  
Personnel Consultants

# FINANCIAL CONTROLLER PROPERTY

West End c.£35,000 plus car

Our clients are a small, publicly quoted, rapidly expanding and highly successful property investment/development group with a number of exciting projects in hand and in prospect. To strengthen the entrepreneurial management team they now wish to recruit an able and experienced Financial Controller and Company Secretary.

The Controller will be responsible to the Managing Directors for handling all aspects of accounting and financial management, with considerable emphasis on the treasury function, project appraisals and costing exercises. Responsibilities will also include

company secretarial duties, general administration and the further development of computerisation.

Applicants should be graduate chartered accountants with some knowledge of the property market. Maturity, judgement, flair and determination will all be required to make a success of this demanding role. The growth potential both for the group and the individual is outstanding.

Please write in confidence with full career and salary details, quoting reference N4391 to John Hills.

**KPMG** Peat Marwick McLintock  
Executive Selection and Search  
70 Fleet Street, London EC4Y 1EU. Tel: 01-236 8000. Fax: 01-583 3534

Capital Markets Financial Controller  
seeking broader challenge

## Executive Director Head of Operations & Finance

£35,000-£50,000 + banking benefits

Our client is the Capital Markets subsidiary of one of the world's largest banking groups. They maintain an active global presence in the trading and distribution of fixed and floating rate international and domestic securities across a broad range of currencies and markets.

They are currently looking for an Accountant/Operations Manager to assume responsibility at Executive Director level, for settlements, operations, compliance and finance.

The position, managing 20 staff, represents a challenging blend of line management and development skills. Responsibilities will include overseeing the settlements and finance areas, developing and maintaining relationships with compliance authorities, and advising traders on new product feasibility and capital adequacy problems.

You will have excellent experience of financial control, and an understanding of securities products, operations procedures and regulatory requirements. Good managerial abilities and strong interpersonal skills are a prerequisite.

This represents an outstanding challenge for a bright, hardworking individual seeking responsibility in a broader role. Superb career prospects are offered within the Group.

Interested candidates should contact **Suzie Minnie** on 01-248 3653 (01-673 2549 evenings/weekends), or write, sending a detailed C.V. to the address below, or use our confidential fax line on 01-248 2814. All applications will be treated in the strictest confidence.



76, Watling Street, London EC4M 9BJ

Tel: 01-248 3653/01-489 8070

CONSULTANTS IN RECRUITMENT

## INFORMATION SYSTEMS AUDIT

Central London £22-28,000 + mortgage etc

One of the most influential financial services groups, our client dominates its sector. Its size and resources have enabled it to move decisively into new areas through acquisitions and new ventures, generating substantial growth.

Major reorganisations and numerous new systems development projects are underway to provide more effective management and control. Reviewing and appraising these changes creates unrivalled experience and challenge - a thorough insight into all aspects of the group's activities and exposure to management at all levels.

Career opportunities are exceptional for those joining the group through its in-house audit function as these positions are proven stepping stones for progression within this team and subsequently into operating company financial and management roles.

Applicants, preferably qualified accountants aged under 30 currently in the profession, commerce or public sector should have a sound grounding in and practical experience of the use and control of computer applications in the business environment.

Salaries are negotiable according to age and experience and benefits include a non-contributory pension and subsidised mortgage.

Please write with full career details or telephone David Tod BSc FCA quoting reference D/759/RF.

LLOYD MANAGEMENT Selection Consultants 125 High Holborn London WC1V 6QA 01-405 3499

## MANAGEMENT ACCOUNTANT - FMCG

East Midlands to £25,000 + car

Our client is a key operating division of a major PLC with a turnover in excess of £300m. A market leader in the industry, profits have increased significantly. This has been a direct reflection of substantial investment ensuring full automated manufacturing efficiency and improved quality.

A recent promotion into general management has resulted in the need to appoint a qualified accountant to assume full responsibility for the finance function including:

- All aspects of financial control
- Strategic planning and product pricing
- Management information systems
- Costing and financial analysis
- Ad hoc commercial project assignments

Reporting to the Site Director, and as part of the senior management team, you will be responsible for managing a team of over 20 staff.

Aged 25-35, you will be a qualified ACA, CIMA or CACA, with experience in the manufacturing/finance sector and with the ability to communicate effectively at senior levels and in maintaining strict reporting deadlines. Opportunities for progression within this prestigious group are excellent and actively encouraged.

In the first instance, please write in confidence with full curriculum vitae, quoting reference 412/S, to Charles Barker Selection, 30 Enningdon Street, London EC4A 4EA. Or contact David Nicholson on 01-634 1106.

CHARLES BARKER

*Selection*  
Executive Selection & Search Consultants

"A highly desirable position within a prime location"

## Financial Director

M3/M4 Corridor

c. £50,000 + substantial benefits

Our client is a leading independent practice, specialising in a range of property services. A dynamic and entrepreneurial group, they have a reputation for high quality and innovation. They place considerable emphasis on the calibre of their staff and the personal service which is offered to clients. Their plans include further growth and diversification of activities whilst maintaining independence within the current acquisitive climate.

As a new member of the Board, you will make a significant contribution to the development of the business. Working closely with the Chairman and Managing Director, you will operate at the highest level, providing financial input for strategic decisions, reviewing and controlling the finance function and helping the group to meet its long-term objectives.

You will be a Chartered Accountant in your mid to late thirties with impressive financial skills. These may have been gained within the financial services or retailing sectors. You must have

the drive and personal skills to make a positive impact in this proactive role.

The excellent remuneration package includes performance related bonus and possible share option scheme.

Please send full personal and career details in confidence to Alison Hawley, either by hand or courier, by fax (01-489 0243) or call our emergency phone number (01-248 3913), quoting reference 5120/FT in each case.

**Deloitte  
Haskins+Sells**

Management Consultancy Division  
P.O. Box 198, Hillgate House, 26 Old Bailey, London EC4M 7PL

## BANK ON A DIFFERENT CAREER AS A COMPUTER INSTRUCTOR WITH DIGITAL

Having changed the financial market-place, computers could now radically change the direction of your career.

Increasingly involved in the provision of high-tech solutions to the commercial and banking sectors, Digital is now looking for specialists whose computer knowledge was gained in either of these sectors, and who would relish the chance to share their knowledge with others.

As long as you're enthusiastic and possess good communications skills, we'll train you in the latest technology and classroom techniques, preparing you for a satisfying career as an instructor.

Working on either our clients' sites or in one of our sophisticated Training Centres, you'll be helping our customers make the most of their systems, as well as keeping yourself up to date with the latest industry developments.

As the world's leading supplier of networked computer systems, we are an expanding and progressive company which recognises, encourages and rewards individual potential. We offer an excellent salary and benefits package (including

company pension scheme and medical insurance).

Austin Knight has been retained to handle initial applications for these interesting positions. Please telephone our Consultant, Kevan Sproul, on 0276 51410 (day) or 0737 244115 (evenings/weekends). Alternatively, write to him at: Austin Knight Selection, Knightway House, Park Street, London Road, Bagshot, Surrey GU19 5AQ. (Fax: 0276 51418). Quoting ref: EYS461.

Digital welcomes qualified applicants whatever their background or sex and provides an environment appropriate to the needs of the disabled.

*Working together,  
sharing success.*

**digital**



## Financial Accountant Brand Management Group

Powys

Competitive Salary + Car

With over 365 shops worldwide and 7,000 employees, Laura Ashley's annual turnover is currently in excess of £200 million. The Brand Management Group is responsible for designing, developing and sourcing all products sold under the Laura Ashley name. As a result of continued expansion they currently seek to appoint a Financial Accountant to manage the Powys Finance Team.

Reporting to the Financial Controller, key responsibilities will include: production of all financial accounts, management of all payments including foreign currency transactions, cash flow reporting, stock and sales accounting.

Strong managerial skills will be of vital importance in this role. Suitable candidates will be able to demonstrate excellent communication skills, self motivation and flexibility. Applicants should be qualified accountants probably aged between 26 and 32. This role will act as an entry point into a growing worldwide retail force and promotional prospects will extend throughout the group.

Interested applicants should ring Kathy Toole on 0272/276509 (24 hours) or write to her enclosing a comprehensive CV at Michael Page Finance, 29 St. Augustine's Parade, Bristol BS1 4UL.



**Michael Page Finance**

International Recruitment Consultants  
London Bristol Windsor St Albans Leatherhead Birmingham Nottingham  
Manchester Leeds Newcastle-upon-Tyne Glasgow & Worldwide

## Spencer Stuart

on behalf of

### THE LONDON INSTITUTE Director of Finance and Administration

On 1st April 1989, the London Institute will become a corporate body with headquarters based close to Oxford Street. A key step, vital to the successful development of the Institute, will be the appointment of the Director of Finance and Administration.

The London Institute and its seven constituent colleges has over 20,000 students, a revenue budget exceeding £35m and a major property portfolio valued at over £150m. The London Institute is predominantly concerned with education in the Arts, design/design-related studies and a wide range of vocational courses at degree and diploma level.

The Finance Director, a qualified accountant probably aged between 40 and 50, will be directly responsible to the Rector for the full financial function, its policies, practices, systems, budgets and performance control, and for central administrative arrangements. The task is challenging and requires someone of outstanding calibre. This will be reflected in the compensation package. In view of the significance of the post, Spencer Stuart & Associates have been asked to advise and assist in the appointment.

Those interested should write, enclosing a curriculum vitae, in confidence to: The London Institute, c/o Spencer Stuart, 113 Park Lane, London W1Y 4HJ.









# Financial Director

(designate)

London

c £40,000

+ share options  
+ car + benefits

Our client is an international trading company with a turnover exceeding £100m. An MBO is currently taking place from the large multinational parent, and the newly independent company is already planning diversifications; its growth prospects are outstanding. As a result of the MBO, a Financial Director is needed to complete the management team. As well as supervising the existing accounts team, the FD will be expected to restructure the systems and reporting flow to match the needs of the new environment. The international aspect of the company's trading means that Treasury Management, especially FX, is of critical importance. You should be a graduate accountant, aged 35-45, with the experience and personality to establish immediate credibility with The City and also manage the efficient running of the Finance Department. Exposure to international trading and a second European language would be advantageous for this appointment. Please reply in confidence, giving concise career and salary details and a daytime telephone number, and quoting reference 1560 to: Geoffrey Rutland ACA ATIL, Executive Recruitment Division, BDO Binder Hamlyn Management Consultants, 8 St Bride Street, London EC4A 4DA, or call him on 01-583 3303 (office) or 01-878 8395 (home). (Fax: 01-583 4191)

**BDO BINDER HAMLYN**  
Management Consultants  
8 St Bride Street, London EC4A 4DA

## Diverse International PLC Generates Continual Challenge DIVISIONAL CONTROLLER

Age 25-29 Central London Up to £27,000 p.a. + car



Our client was established in the early part of the decade and is now a U.K. quoted company with turnover in excess of \$600m, operating internationally within several diverse areas. Its existing business is continuing to expand profitably while it seeks further investments worldwide. This growth has in turn generated the need for a corporate team to be positively involved in the company's financial activities and developments. The particular role being currently recruited is seen as a key, not only in its short-term responsibilities, but also in the longer term impact. The successful applicant, a qualified accountant who will be based at the Head Office and report to the Group Controller, will be initially involved in the provision of financial analysis of operational activity to the Main Board. This will include the development of business-oriented management reporting and planning systems. The working environment is international and hence it is

essential that the successful individual be able to communicate financial information in a diplomatic and credible manner. The growing nature of the organisation likewise dictates that applicants must be able to demonstrate a very flexible and practical approach. Some international travel to overseas operations may be required, although it is anticipated that this will be a limited amount. The real appeal of this role is the variety and potential within an already successful but still young and growing organisation. If you feel that you can respond to this challenge, please call Karen Wilson, BA, ACMA on (01) 491 3431 (or 0895 635 429 evenings/weekends) or write to her enclosing a recent CV and a note of your current salary at: EMS, 14 Cork Street, London W1X 1PE.

**F M S**

Search and Selection Specialists  
for  
Financial Management

# Group Financial Controller Singapore

MHE Singapore is associated with the worldwide Mannesmann Group of companies. Our headquarters are in Singapore with companies in Malaysia, Indonesia and Thailand.

We are looking to appoint a Financial Controller whose responsibilities will include:

- \* Finance
- \* Administration
- \* Accounting
- \* Data Processing

We feel this opportunity would appeal to a young, ambitious and dynamic individual who is looking to make a decisive career move, and who is willing to adapt to a new environment and culture. Initial success would lead swiftly to an even larger, more visible role within the organisation.

The ideal candidate will be a Chartered Accountant with a few years experience, (preferably within a manufacturing environment) and a working knowledge of German, the latter requirement being useful, though not essential. Intensive Training and Support will be given and will take place in the U.K. and Germany.

The remuneration package consists of a substantial salary, bonus, free housing, schooling and family health care, as well as a host of other benefits commensurate with the importance of the appointment.

## MANNESMANN DEMAG

Interested candidates should write enclosing C.V. quoting Ref CK400 and in complete confidence to MANNESMANN DEMAG LIMITED, Beaumont Road, Banbury, Oxon OX16 7QZ. Telephone 0295 4555. Fax 0295 67132.

**REGIONAL FINANCIAL DIRECTOR DESIGNATE**  
Home Building in the Home Counties  
To £28,000 + Car + Benefits

A quality house building group with 11 regions and a turnover of £80m. Our client is a subsidiary of one of Britain's largest construction and engineering groups. The Home Counties division is well placed for expansion covering the areas of Surrey, Sussex, Kent, and Hampshire, and is expected to build 500 units in the next year.

As Financial Director Designate you will be fully responsible for all financial matters and operate as a central member of a small, informal but committed team.

For a qualified accountant, aged up to 35, with experience in the house construction industry, this is just the place you have been looking for! Success will lead to confirmation of your Board appointment and add profit bonuses to your salary, beyond that the group offers excellent opportunities for further career progression.

**QUEEN MARY COLLEGE**  
(University of London)  
ASSISTANT FINANCIAL SECRETARY  
Administrative Grade 5  
(£21,025 - £24,360 including London Allowance)

This position in a major expanding College of the University of London is responsible primarily for financial planning, the provision of management information and the internal allocation of resources.

Applicants should be young qualified accountants preferably with experience of the above functions together with an aptitude for micro computing and the development of computerised systems.

Please contact Personnel Office on 01-980 4811 ext 3173 quoting ref no 88/133. Closing date: 7th October 1988.

**Accountancy Personnel**  
Placing Accountants First

**CONFIDENTIAL**

**REGIONAL FINANCIAL DIRECTOR DESIGNATE**  
Home Building in the Home Counties  
To £28,000 + Car + Benefits

A quality house building group with 11 regions and a turnover of £80m. Our client is a subsidiary of one of Britain's largest construction and engineering groups. The Home Counties division is well placed for expansion covering the areas of Surrey, Sussex, Kent, and Hampshire, and is expected to build 500 units in the next year.

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To avoid postal delays call or fax to: Accountancy Personnel, 107/8 Castle St, Kingston KT1 1SS. Tel 01 541 4556 or 40 The Broadway, Crawley Sussex, RH10 1HG. Tel (0293) 551961 or Fax 01 547 1967

## Financial Controller - Fresh Foods

"Reach for the top"

West Yorkshire To £30,000 + car

The company, a £multi-million autonomous subsidiary of a major British Group processes and markets a comprehensive range of quality products. A policy of organic expansion coupled with acquisition has created a stimulating environment which offers successful managers significant career opportunities. As number two to the Finance Director and controlling a Head Office staff of twenty, your responsibilities will be wide ranging and will include the full range of financial and management accounting procedures for a high volume, multi-site business. In addition, you will participate in capital project evaluation and acquisition studies and provide direct input in terms of future systems development. Probably in your late 20's or early 30's, you will be a qualified accountant with a minimum of five years' experience in a profit-accountable volume manufacturing or retailing environment. A working knowledge of up-to-date computer-based accounting systems is a prerequisite. You will be capable of succeeding the Finance Director within two years. Salary for discussion as indicated; the comprehensive benefits package will include generous relocation expenses, where appropriate. Please write - in confidence - with full details. A. L. Brown, ref. 62159. Tel: 0532 454757. Fax: 0532 434964. MSL International (UK) Ltd, Oak House, Park Lane, Leeds LS3 1EL. Offices in Europe, the Americas, Australasia and Asia Pacific.

**MSL International**

## FINANCIAL CONTROLLER (DIRECTOR DESIGNATE)

COMPUTER COMPANY-LONDON  
TO £35,000 + CAR + BENEFITS

Our exclusive client is a highly successful microcomputer dealer (turnover £25m), with ambitious growth plans centred around a USM flotation in the medium term.

They seek an equally ambitious Financial Controller to guide them through this exciting phase of development and beyond. Reporting to the Managing Director, you will control the entire Finance function and Department, incorporating all financial and management accounts. In addition, you will advise on a variety of business issues and contribute to enhancing the firm's already sophisticated computer systems.

Applicants will be in their late twenties/early thirties, qualified, with at least five years proven financial and management experience. You will be dynamic and ready to take on a new challenge.

The successful applicant will enjoy, on top of their salary and prestige car, excellent company benefits including BUPA, profit related bonus, share options and pension. It is expected that he/she will be appointed to the board within two years.

Please write, with full CV, to Mr James Corbett, at:

**FINANCE RECRUITMENT LTD**  
01-734 4836  
GRAFTON HOUSE, 2-3 GOLDEN SQUARE, LONDON W1 4DZ FAX 01-439 7133

## Group Accountant

Attractive negotiable salary, plus car  
An excellent opportunity for a recently qualified ACA Accountant to work as Group Accountant of an expanding PLC in the textile sector. Reporting to, and working closely with the Group Finance Director, your main responsibilities will be to produce monthly and annual accounts, budgeting and forecasting and taking on ad hoc investigations. Whilst based in London, some travel will be necessary to cope with all aspects of this varied appointment. Knowledge of Company Secretarial work would be advantageous, but more important are computer literacy and a lively outgoing personality. Age mid 20's. Excellent career opportunities. Please apply in writing, enclosing full c.v. to:

Ms. S. E. Moor, 80 Mortimer Street, London W1N 7DE or telephone 01-436 7984.

## FINANCIAL ANALYSIS & CONTROL MANAGER

INTERNATIONAL CAREER  
c. £30K + car London Base

The provision of accurate information relating to the financial performance of a £2b turnover Group, a world leader in Marketing and International Services, is central to its management control and decision making process. Continued profitable expansion requires that both the information format and the processes of providing it are dynamic. Reporting to the Director Group Financial Control your brief is to manage this function. With a department of two analysts you will be responsible for specifying the Group's financial information requirement and planning processes, encompassing financial analysis and control and process development. You will also manage projects at a Group level in areas such as acquisitions, new business ventures, funding issues, and work closely on a day to day basis with the business sector controllers and field finance personnel. Probably a graduate qualified accountant in your late 20's or early 30's you should be analytical in your application, commercially minded in your outlook and be able to provide results to precise deadlines under pressure. Within a Group that operates in the worldwide market place you should view the appointment as a stepping stone to an international career. Interested applicants should write, in strictest confidence, with full career details to: Madar (UK) Limited, 2, The Courtyard, Smith Street, London SW3 4EE. Tel: 01-730 7138.

**Inchcape**

## Group finance director

Privatisation - Southern Water

This major Water Authority, serving 4 million people in Southern England and based in Worthing, wishes to prepare for privatisation by recruiting a Finance Director into its top management team. The Authority's turnover exceeds £200m and, building upon its present considerable strengths, it intends to develop its commercial opportunities to the maximum in addition to meeting its community obligations. The Group Finance Director will fill the normal role of function head in a plc and will additionally play a major part in the re-orientation both of the business and of his/her own department. We are looking for a chartered accountant aged 40-50 working at a senior level in a market-orientated plc with good City contacts and a successful management record that includes experience in acquisitions, treasury and tax management. A substantial salary at normal private sector levels will be paid. Longer term prospects will relate to the profit growth achieved by the organisation. Send CV in strict confidence to Humphrey Sturt, Ref H5980. Telephone: 01-606 1973 Ext 2802, Facsimile: 01-606 9867.

**Coopers & Lybrand Executive Selection**  
Coopers & Lybrand Executive Selection Limited  
Shelley House 3 Noble Street London EC2V 7DQ

27 - 40 £ High + Equity + Car  
HIGH FLYING ACCOUNTANT

We offer the opportunity to help a truly outstanding glass and window business in North Wales. Within 2 years you will have acquired an equity stake and earned a Directorship. You need an entrepreneurial flair and are likely to be a Graduate Chartered Accountant. Responsibilities - Preparation of monthly management accounts, Budget forecasts, cashflow etc... Experience as Financial Director or Controller of a business would be ideal. We want an achiever who is hungry for success, highly commercial, enjoys hard work and a communicator. Please write to me and convince me we should meet, enclosing a C.V. and making sure you state your current salary and a daytime telephone number.

Write in confidence to - J.L. Williams, Personal Consultant, 77 Brompton Avenue, Colwyn Bay.

## Internal Audit Manager Switzerland

Our client is a leading multi-national group in the consumer goods sector. Rapid developments have led to the expansion of its Corporate Audit group and the need to appoint an additional Internal Audit Manager. This position would be attractive to those who have completed their professional accountancy qualification within the last five years and now wish to broaden the base of their experience or to Business Graduates with auditing experience. Although located in Switzerland this function entails extensive overseas travel. In addition to English a further European language is desirable. The main role of the position is to provide audit expertise in leading teams and to pursue objectives such as adequacy of organisational structures, security of information systems and evaluation of performances. Candidates should have previous auditing experience and an understanding of the broader concepts of internal consultancy implied in this function. This is an excellent opportunity to build a business career by acquiring a broad-based experience across a wide range of consumer product operations and a variety of cultures. Please send your curriculum vitae to the Consultants of the company: JOHN FEARN ASSOCIATES RUE DU CENTRE 72 C.P. 11, 1025 ST-SULPICE, SWITZERLAND.

## Financial Controller/ Company Secretary

Kent  
Circa £27,000 + Substantial Bonus + Car

A subsidiary of a multi-national high technology company, involved in the supply of computer based office products and office furniture, wishes to recruit an experienced Financial Controller to develop and lead the well established Finance Department.

Reporting directly to the company Managing Director, the role has complete responsibility for the production of financial, management and statutory accounts as well as cash and budget preparation and control. The company imports the majority of its products, and so a large proportion

of the Controller's role involves issues relating to import procedures and related financial issues. Additional responsibilities include all aspects of the company secretarial function.

Ideally in your thirties, you should be a qualified accountant with a broad financial/accounts management background. In addition, you should have experience of developing, management and financial information systems in a computerised environment. Knowledge of customs and excise policies is also desirable. As the position is seen as vital to future growth and

expansion the job-holder will be expected to have a strong awareness of business and commercial issues.

Send a full CV detailing your current salary and quoting reference number MCS/8832 to: Steve Redwood, Executive Selection Division, Price Waterhouse Management Consultants, Livery House, 169 Edmund Street, Birmingham B3 2JB.

Price Waterhouse



### Appointments

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20 & 26

## Director of finance

Sheffield City Polytechnic

To £35,000



The City of Sheffield is one of the foremost examples in Europe of the regeneration of an industrial city. The City's Polytechnic is closely associated with this regeneration and with industry and commerce in the region. Next year it will become an independent corporate body which, while remaining a service to the community, will acquire a greater degree of business orientation.

To help this reorientation, and to provide additional financial functions now performed elsewhere, the finance department is being considerably strengthened. A new layer of senior financial management has been created to report to the new position of Director of Finance who will in turn report to the Principal.

We invite applications from qualified accountants holding senior management positions in the private sector, preferably combined with some further experience in academic or other public sector employment. We will be looking for commercial 'nous', a range of financial management and MIS skills plus the ability to present cases effectively and implement change.

This high-profile position should offer significant career growth potential for the successful incumbent. Write in confidence with CV to Humphrey Sturt, Ref: HS976. Telephone: 01-606 1975 Ext.2802. Facsimile: 01-606 9887.

Coopers & Lybrand  
Executive Selection

Coopers & Lybrand  
Executive Selection Limited

Shelley House 3 Noble Street  
London EC2V 7DQ

## Assistant Controller

Surrey

c£28,000 + bonus + car

Our client is a UK plc that manufactures and distributes household named products and has a turnover approaching £300m. With a successful financial and acquisitive record to date the group now seeks to make this new appointment that has evolved specifically through expansion of the business.

The role will report to the Group Financial Controller and key responsibilities will include working closely with main board members as part of the corporate team. Duties will encompass acquisitions appraisal, financial reporting, taxation and treasury matters.

Candidates should be qualified graduate accountants, age indicator 27-30, with good communication skills,

business acumen and financial analysis ability. Future opportunities for career development are excellent as this group plans further expansion in the UK and overseas.

Please telephone or write enclosing full resumé quoting ref: 230 to:

Nigel Hopkins FCA,  
97 Jermy Street,  
London SW1Y 6JE  
Tel: 01-839 4572  
Fax: 01-825 2336

Cartwright  
Hopkins

FINANCIAL SELECTION AND SEARCH

## REPUBLIC NATIONAL BANK OF NEW YORK



is looking for an

### EDP INTERNAL AUDITOR - EUROPE

The ideal candidate should have:

- 8-10 years solid EDP experience in systems development and implementation, EDP auditing or a combination of both,
- experience in a multinational bank,
- fluent knowledge of French and English,
- excellent communications skills,
- knowledge of current audit software packages, operating systems, programming language and report writers,
- EDP and/or auditing professional qualification,
- undergraduate university degree,
- Swiss/European common market nationality or residence rights.

The following would be an asset:

- Big - eight experience, either in audit or consulting,
- knowledge of US regulatory requirements,
- working knowledge of accounting.

The position will be based in Geneva or London and will entail extensive travel to the European branches and affiliates of the Bank, liaising on technical matters with head office computer specialists.

The position reports to the Chief Internal Auditor - Europe and offers a challenging opportunity to contribute to a dynamic international banking group. Attractive remuneration and benefits package.

Please send your resumé to Charles Teicher, Chief Internal Auditor - Europe, Republic National Bank of New York (Suisse) S.A., P.O. Box 823, 1211 Geneva 3, Switzerland.

All applications will be treated in the strictest confidence.

## "Young ACA for key role in world Head Office team"

West London

c.£27,500 + Car

Our client is one of the largest multi-national groups in its industry, operating in four continents in both distribution and retail. The small, highly specialised and professional head office team responds to group demands both at home and at locations abroad.

The role embraces all aspects of head office and group accounting, ranging from consolidation to international tax planning, and from acquisition evaluation to company structuring.

The requirement is for an above average Chartered Accountant, aged under 32, who is looking for career acceleration in a demanding and rewarding environment.

The attractive remuneration package reflects the importance attached to this appointment.

Please reply in complete confidence enclosing a CV to Tim Entwistle at:

FOCUS

EXECUTIVE SEARCH & SELECTION  
46/47 Pall Mall, London SW1Y 5JG

## CORPORATE FINANCE Senior Executive (age 27-32)

Merchant Bank, Close Brothers Limited, seeks a self-motivated graduate with accounting or business school qualification to join its expanding team of professional consultants. Experience in a domestic House is preferable but not essential. The right person will have drive and flair, and will relish the opportunity to tackle intellectually demanding assignments for a diverse range of medium-sized "owner manager" clients.

The remuneration package is, naturally, competitive.

Applications, in strict confidence, to:

Peter Winkworth, Director  
Close Brother Limited  
36 Great St Helen's  
London EC3A 6AP



## Financial Systems Manager Premier Manufacturing Company

c£35,000 + benefits

London Area

High profile role for ambitious finance professional with strong systems skills to head the design and implementation of integrated systems in league with major organisational change in respected, fast growing quoted Group

### THE COMPANY

- ◇ Well known national producer of home improvement products, £120m turnover, recently acquired by dynamic plc and undergoing reorganisation.
- ◇ New management team bringing change of pace and style to meet exciting growth plans.

### THE POSITION

- ◇ Reporting to Finance Director, working closely with other senior management. Responsible for review, specification and implementation of financial aspects of all systems.
- ◇ Liaison with other DP functions, external consultants and auditors, introducing totally new integrated control and information systems.
- ◇ Demanding, active project management and development role.

### QUALIFICATIONS

- ◇ ACA aged 30-35, ideally with technical degree. Previous responsibility for major systems implementation in a manufacturing environment essential.
- ◇ Line accounting experience helpful. Minimum three years' systems analysis and project management required.
- ◇ Mature, self motivated individual, able to work at any level, innovative, clear thinking and disciplined.

### THE REWARDS

- ◇ Excellent salary bonus and benefits. Clear career progression to senior line role for performer.

Please reply in writing, enclosing full cv, Reference G3688  
54 Jermya St, London SW1Y 6LX.

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SPECIALISTS IN SENIOR  
MANAGEMENT SELECTION  
01-493 3383

## Management Accounting Manager Major Industrial Subsidiary

To £35,000 Package

Home Counties

Challenging new Senior appointment for progressive young ACA with industrial experience to develop an important function with market leader. Unusual opportunities for advancement in highly rated, acquisitive PLC.

### THE COMPANY

- ◇ Largest subsidiary of leading branded building products Plc.
- ◇ National manufacturing and marketing network, acknowledged market leader.
- ◇ Reorganisation to achieve new level of management control in the light of exceptional growth opportunities.

### THE POSITION

- ◇ New post, reporting to FD, managing small team working with Senior Management.
- ◇ Determine operational Directors management information needs, provide high level of service covering all financial areas of productivity, profitability and performance analysis.
- ◇ Creative, active role demanding appreciation of tactics and commercial goals.

### QUALIFICATIONS

- ◇ Ideally aged 28-35, graduate ACA/ACMA, qualified with leading firm, with several years in senior management accounting roles in industry.
- ◇ Involvement with developing cost accounting systems essential; experience of high volume manufacture desirable.
- ◇ Bright, analytical and imaginative, an achiever who will thrive in a fast pace culture.

### THE REWARDS

- ◇ Generous salary, bonus and benefits. Potential for rapid promotion within Group.

Please reply in writing, enclosing full cv, Reference G3688  
54 Jermya St, London SW1Y 6LX.

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UK COMPANY NEWS

RHM shares jump on rumours of buyer for Australian-held stake

Shares in Ranks Hovis McDougall, the British food group in which Sydney-based Goodman Fielder Wattie has said it is seeking to sell its 29.9 per cent stake, jumped sharply yesterday from 38p to 38 1/2p - before easing back to close at 38 1/4p, writes Nikki Tait.

Forecasts lifted after strong interims and speculation over RHM
UB surprises with jump to £68.6m

By Christopher Parkes, Consumer Industries Editor

THE IMPACT of yesterday's strong interim results from United Biscuits on the group's share price was judged by widespread speculation in food stocks. However, brokers surprised by the 16 per cent rise in pre-tax profits to £68.6m, moved promptly to crank up their full-year forecasts.

All main areas help Prudential to £144m

By Eric Short

PRUDENTIAL CORPORATION yesterday reported pre-tax profits up by nearly a quarter at the half-year stage from £117m to £144m, with all its main operations contributing to this improvement.

DIVIDENDS ANNOUNCED

Table with columns: Current payment, Date of payment, Corres - pending dividend, Total for year, Total last year. Lists companies like Abbot Mead Vicks, Admiral Clothing, Baid (Whitem) etc.

Market unimpressed by Croda's 10% rise

By Philip Coggan

CRODA INTERNATIONAL, chemicals, foods and cosmetics company, yesterday reported a 10 per cent increase in pre-tax profits to £18.68m in the 26 weeks to June 26. However, the figures failed to impress the market and the shares fell 8p to 18 1/2p.

Wolstenholme valued at premium, says Cookson

By Clare Pearson

COOKSON GROUP, which last week disappointed hopes it would increase its £25.5m contested bid for Wolstenholme Kint, said in a letter to shareholders released yesterday that the offer price was at a level above the market price.

Lasmo moves up 37% to £14m

By Max Wilkinson

LONDON AND Scottish Marine Oil yesterday reported net profits for the first six months of the year up 37 per cent from £10.2m to £14m.

GKN to sell parts importer for \$50m

By Ray Bashford

GKN, engineering group, is selling GKN Aftermarket Import Parts to quoted Connecticut-based car and truck parts company, Echlin, for a final consideration of \$50m (£29.4m).

PRUDENTIAL CORPORATION FIRST HALF PROFITS INCREASE BY 23%

Table titled INTERIM RESULTS 1988 showing Profit before tax from Insurance business, Non-insurance business, and Tax and minority interests for 1988, 1987, and 1986.

- \* Interim dividend increased by 17 per cent to 2.7p.
\* Earnings per share increased by 25 per cent to 5.4p.
\* General insurance profits increased from £14.8 million to £40.9 million. Much of this growth came from the UK, where favourable weather conditions together with management action produced an underwriting profit of £0.6 million against a £15.6 million loss in 1987.
\* Prudential demonstrated its marketing strength in the UK personal pensions market. Leadership in the non-linked pensions market was maintained with a 108 per cent increase in sales.
\* In the USA, Jackson National Life continued to show good growth. Pre-tax profits rose by 53 per cent to £13.6 million.
\* Prudential Property Services' network ranks as the biggest in Britain with 778 outlets - and handled 45,000 residential sales during the first half of the year.

Shipping operations becalm OT&T

By Ray Bashford

OCEAN TRANSPORT & Trading, diversified international distribution services group, was battered by further difficulties in its shipping operations during the six months to June 30 and managed only a £100,000 increase in pre-tax profits to £17.4m.

Blockleys rises 47% to £2.58m at midway stage

By Peter Montagnon, World Trade Editor

LONDON FORFAITING, the specialist trade finance group which came to the USM last winter, increased pre-tax profits to £10.45m in the six months to June 30 from £7.8m, despite a deterioration in market conditions caused by rising interest rates.

London Forfeiting advances

Forfeiting is a specialised form of trade finance which involves the issue of largely fixed-rate debt traded in a secondary market and placed with investors. It is thus vulnerable to rises in interest rates, particularly in currencies such as D-Marks, dollars and Swiss Francs in which most of the business is handled.

Raine extends Ruberoid offer

By Andrew Hill

RAINE INDUSTRIES, the housebuilder, yesterday announced that 30.1 per cent of Ruberoid's shares had been committed to its hostile bid for the roofing materials group, and extended its main cash and shares offer until September 28.

Mecca extends Pleasurama bid

Mecca Leisure, which is waging a £700m takeover battle for Pleasurama, yesterday extended its share only bid until Tuesday, September 27.



Copy of the Interim Report are available from the Registrar's Department, 142 Holloway Barr, London EC1N 2HT. PRUDENTIAL CORPORATION PLC



## TREASURY SPECIALISTS

### Expanding Management Consultancy London

£25 - £35,000 + Car

This rapidly expanding management consultancy is part of one of the world's largest firms of accountants and has a well deserved reputation for excellence. The Treasury Group, a leader in its field, is enjoying consistent growth and handles a wide range of challenging assignments. The consultancy makes a substantial investment in the training and development of its staff.

The treasury consultants develop technically as they work on a variety of assignments ranging from strategic reviews to assessments of the newest instruments. Adaptability and technical skills are enhanced by exposure to a diversity of environments including multinationals, banks and evolving in-house treasury departments. The consultancy's growth provides ample opportunity for promotion and your career will be enhanced by its reputation.

Candidates should be of graduate calibre in their late twenties or early thirties with about two years' treasury related experience gained in a banking or corporate environment. In addition to your experience, you will need good interpersonal skills, intellectual ability and the drive to complete projects successfully.

Please write in confidence with concise career, personal and salary details, quoting Ref: L361 to Heather Male. (Fax no. 01-493 4320)

**EGOR**  
EXECUTIVE SELECTION

Great Britain · Belgium · France · Germany · Italy · Portugal · Spain

## GROUP FINANCIAL CONTROLLER

### Financial Services    c£65,000 plus share options, bonus, car

Amongst Britain's largest public groups, this blue chip financial services company has achieved consistent growth and profitability. It is a leading and influential player in each of its markets and has increasing overseas interests. Recent successes have included a substantial acquisitions programme and diversification into new sectors.

Reporting to the Finance Director, the Group Financial Controller will be responsible for the budgeting procedures and financial reporting of this decentralised group. The person appointed will be expected to manage the further development of corporate control and the review and analysis of the individual business operations' contribution to the group's overall performance. This is a high profile role supporting the main board in the achievement of its financial objectives.

Candidates must be graduate, qualified accountants, probably in their late thirties. You should have a track record of increasing responsibility which will include a senior financial control appointment at group or subsidiary level in a large public company, possibly in a manufacturing environment. Intelligence, excellent interpersonal skills and the commitment and drive to manage change will ensure your success in this highly professional management team.

Please reply in confidence, giving concise career, personal and salary details quoting Ref. L. 365 to the address below. (Fax no: 01-493 4320).

**EGOR**  
EXECUTIVE SELECTION

Great Britain · Belgium · France · Germany · Italy · Portugal · Spain

## Management development - worldwide outlook

### Newly Qualified ACA/CIMA

London SW1    £23,000

Liaise closely with decision-makers up to Board level, whilst receiving outstanding management development training within a £100-billion oil exploration/production and marketing corporation.

With a £5 billion UK turnover and over 4,500 employees, they can offer practically unrivalled scope for career development. A two year management development programme involves spending around six months in each of their finance divisions, thus constantly broadening your experience and acquiring new skills.

Dealing with their marketing, refining, transportation and production subsidiaries on a day-to-day basis, activities will include:

- ▲ Marketing analysis to aid decision-making
- ▲ Assisting with acquisition appraisals
- ▲ Monitoring the performance of specific business units

After two successful years, you will immediately progress to Divisional Controller. Subsequently, excellent prospects exist to move into a general management role anywhere throughout the world.

For further information, please phone ANDREW FISHER on 01-404 3155 or fax your CV to him on 01-404 0140.

ALDERWICK PEACHELL AND PARTNERS LIMITED, Accountancy and Financial Recruitment, 125 High Holborn, London WC1V 6QA.

**Alderwick & Peachell**  
PARTNERS LTD

General Appointments  
Appear  
Every  
Wednesday

Accountancy Appointments  
Appear  
Every  
Thursday

## FINANCE DIRECTOR (Designate)

### FMCG Company    c£33,000 + bonus + car

This marketing oriented company manufactures and distributes toiletry and personal care products for the UK and several overseas markets. Part of a US public group, the subsidiary manages several household name brands successfully and employs around 250 people. Continued expansion is planned through new product launches and other business developments including acquisitions and joint ventures.

Reporting to the Managing Director, the position carries responsibility for the financial management of the business and is supported by a team of 20 people. The Finance Director is expected to play a key role in the business, providing the financial implications of commercial decisions affecting sales, marketing, manufacturing and distribution. Additionally, the person appointed will manage data processing and export sales administration.

The successful candidate will be a qualified accountant, ideally a graduate, aged in his or her early thirties. You should have established a track record of increasing responsibility and have had exposure to large company disciplines. FMCG experience is advantageous. Excellent interpersonal skills, ambition and energy will ensure that you are ready for this, your first finance directorship.

Please reply in confidence, giving concise career, personal and salary details quoting Ref: L366 to Heather Male at the address below. (Fax no: 01-493 4320).

**EGOR**  
EXECUTIVE SELECTION

Great Britain · Belgium · France · Germany · Italy · Portugal · Spain

## Challenging New Position

### C. London    c.£27,500 + Car + Financial Sector Benefits

Recently established subsidiary of a major British group whose name is synonymous with financial services, offers an outstanding opportunity to a qualified accountant, age circa 30 years.

The company's substantial growth has led to a commercial property portfolio which exceeds £ billions. Consequently the main challenge in an exceptionally broad range of responsibilities will be to contribute significantly towards enhancing levels of profitability through the upgrading of management information. Thus it is essential that you can demonstrate sound financial and communication skills combined with commercial acumen. A knowledge of property and systems would be a distinct advantage.

Success in this new position will provide the ideal stepping stone for a business minded individual within a developing group. The benefits package is outstanding and relocation expenses are available.

Write, with full CV and daytime telephone number, to Patrick Donnelly quoting Ref. FT/030. Alternatively, FAX your details on 01-487 3344.

**PD Consultants**  
MANAGEMENT · SELECTION  
314/316 Vauxhall Bridge Road, London SW1V 1AA. Tel: 01-828 2275

## GROUP FINANCIAL CONTROLLER

### LONDON W11    c.£32,500+BMW+Share Options

An aggressive acquisition policy coupled with exceptional organic growth, has established the Blenheim Exhibitions Group PLC as the leading independent exhibition organiser in the UK and France and is well on its way to becoming Europe's market leader.

This expansion has created the need for a Group Financial Controller, reporting directly to the Group Finance Director.

Ideally you will be a graduate chartered accountant aged between 28 and 35 and will have worked within a multi-national corporate structure and gained first hand experience of financial management and control, budgeting, planning, statutory reporting, treasury and cashflow.

A hands-on, shirt sleeves approach and the ability to respond speedily and decisively in a rapidly changing environment is essential.

Please apply, quoting reference DB121, with a full cv to our advising consultant: Christopher Richardson, Dearsfield Executive Selection, Victoria House, Desborough Street, High Wycombe, Bucks, HP12 2NF Telephone: (0494) 26211

Blenheim Exhibitions Group PLC was recently voted the USM Company of the Year.

## Newly Qualified Accountancy Appointments

As in the past the Financial Times proposes to publish a list of those candidates who were successful in the recent PII examinations. This list will appear in our issue of Thursday 29th September under the heading "Newly Qualified Accountancy Appointments". The advertising rate will be £47.00 per single column centimetre. Special positions are available by arrangement at £57.00 per single column centimetre.

### Guide to Recruitment Consultants

Entries in the guide will be charged at £70.00, which includes your company name, address and telephone number. Any additional information will be charged at £14.00 per line.

For further information please contact:—  
**Louise Hunter**  
Appointments Advertisement Manager  
on 01-248 8000 Ext: 3588  
or your usual Financial Times Representative

**FINANCIAL TIMES**  
EUROPE'S BUSINESS NEWSPAPER

## Group Accountant

### CITY OF LONDON    Circa £30,000 + Car + Benefits

Our client is a highly successful international group of companies involved in the manufacture of a wide range of electro-mechanical and engineering products. Situated in the City, the group has enjoyed significant expansion through a positive programme of acquisition. The Group Financial Director now needs to appoint a Senior Group Accountant within the head office accounting function. The main responsibilities will be the effective management of all accounting data from the group's subsidiaries as well as converting newly acquired companies to the group's standard accounting procedures.

This is an ideal opportunity for a young qualified accountant to gain valuable experience in head office, prior to further development either into a company secretarial slot or a Financial Directorship within one of the subsidiaries.

Please send a full CV with hand-written covering letter to Mr. R. N. Collier quoting reference 1523.

**MOORES & ROWLAND**  
Cliffords Inn  
Fetter Lane, London EC4A 1AS  
MOORES & ROWLAND MANAGEMENT ADVISORY SERVICES LIMITED  
A MEMBER OF MOORES ROWLAND INTERNATIONAL

## SOUTHAMPTON INSTITUTE OF HIGHER EDUCATION Finance & Services Manager

### Salary circa £30,000 pa.

The Institute will, on the 1st April 1989, be established as a corporate body responsible for the management of its total resources.

Before that date the Governors are seeking to appoint a person to be responsible to the Principal for the development and management of Financial, Personnel and Estate Services.

The person appointed will have had significant financial management experience, gained in a commercial environment, be a qualified Accountant with good communication skills.

For further details of this post apply to Mr. J.W. Longden, The Principal, Southampton Institute of Higher Education, East Park Terrace, Southampton, Hampshire. SO9 4WV.  
Closing date for applications is Friday 16th September, 1988.

**COMPANY NOTICES**

**NOTICE TO HOLDERS OF EUROPEAN DEPOSITARY RECEIPTS (EDRs) IN NIPPON SHIPPAI & CO., LTD.**

NOTICE IS HEREBY GIVEN that a cash dividend will be paid to shareholders of record date September 30, 1988. Furthermore, it has been declared that the shares will be traded ex-dividend on the Japanese Stock Exchange with effect from September 27, 1988.

Subject to approval of the dividend, a further notice will be published, after receipt of the dividend by the Depository, stating the amount and actual date of payment of such dividend together with the procedure to be followed for obtaining payment. Coupon No 23 will be used for collection of the dividend.

CITIBANK, N.A., London.  
15th September, 1988    Depository

**NOTICE TO HOLDERS OF EUROPEAN DEPOSITARY RECEIPTS (EDRs) IN SHARP CORPORATION**

NOTICE IS HEREBY GIVEN that a cash dividend will be paid to shareholders of record date September 30, 1988. Furthermore, it has been declared that the shares will be traded ex-dividend on the Japanese Stock Exchange with effect from September 27, 1988.

Subject to approval of the dividend, a further notice will be published, after receipt of the dividend by the Depository, stating the amount and actual date of payment of such dividend together with the procedure to be followed for obtaining payment. Coupon No 18 will be used for collection of the dividend.

CITIBANK, N.A., London.  
15th September, 1988    Depository

**CANADIAN PACIFIC LIMITED**

At a meeting of the Board of Directors held today, a quarterly dividend of sixteen cents (16¢) Canadian per share on the outstanding Ordinary Shares was declared, payable on October 28, 1988 to holders of record at the close of business on September 27, 1988.

BY ORDER OF THE BOARD

S.J. BERGAN  
VICE-PRESIDENT AND SECRETARY  
MONTREAL, September 12, 1988

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**CLUBS**

EVER has outlined the terms because of a policy on fair play and value for money. Super from 10-30 am. Disco and top musicians, electronic lightshows, exciting floorshows. 166, Regent St., 01-734 1667.

**LEGAL NOTICES**

**Swimming Pool Products Limited**

Registered No: 1076982  
Trading name: Alrebest Pool Products  
Name and address of administrative receiver:  
David John Stokes  
Cork Gully  
14 Cross Burgess Street  
Sheffield, S1 1QA  
Office holder number: 2882  
Date of appointment: 5 September 1988  
Name of appointor: Royal Bank of Scotland plc.

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**Alrebest (UK) Limited**

Registered No: 1798884  
Trading name: Alrebest (UK) Limited  
Name and address of joint administrative receiver:  
David John Stokes, Cork Gully,  
14 Cross Burgess Street,  
Sheffield, S1 1QA.  
Office holder number: 2882  
Date of appointment: 8 September 1988  
Name of appointor: Royal Bank of Scotland plc.

## LOMBARD RECRUITMENT SERVICES

The City Business Centre,  
2 London Wall Buildings,  
London Wall,  
London EC2M 5PP

Telephone: 01-628 4200 Telex: 888545 IBCENT G Fax: 01-588 2718

**CORPORATE FINANCE**

Merchant banking subsidiary of an international bank is looking for a qualified ACA or Lawyer in their late 20's or early 30's. It is essential to have at least 18 months relevant experience and a full working knowledge of the "Yellow" and "Blue" books. £35,000 + and usual Bank Reference.

**INTERNAL AUDIT**

Several international banks require 25 to 30 year old ACA's for their internal audit departments. For those with "Big 8" training and audit experience of financial institutions, there is the real possibility of reaching head of department within 2 years. To £27,000 + usual Bank Benefits.

**CREDIT ANALYSTS**

Whether you already have some experience of balance sheet analysis, or would now like to exploit your accounting background in this field, we have a range of vacancies for credit analysts, especially those possessing European language skills or with experience of analysing banks. £16,000 to £25,000.

**INTERNAL CONSULTANTS**

We are seeking people with strong project experience (though not necessarily as project manager) and a good knowledge of business or accounting practices in banking, securities trading, or investment management to contribute imaginative ideas to systems development projects. £28,000 to £40,000 + usual Bank Benefits.

If any of these positions are of interest to you, or you are looking for career advancement in the financial services industry, please send your C.V. to the address above or contact Pamela McAllister, Peter Wood or Graham Green on 01-628-4200.

التحليل المالي

CURRENCIES, MONEY AND CAPITAL MARKETS

FOREIGN EXCHANGES

Trade figures boost dollar

THE DOLLAR rose sharply on better than expected US trade data yesterday, although profit taking and fears of central bank intervention limited the extent of the rise.

rates if the dollar continues to improve, but this could reduce the dollar's attraction to overseas investors.

Sterling finished at its weakest level of the day. The Bank of England's exchange rate index slipped to 78.4 from 78.5 at the start and 78.6 on Tuesday.

FINANCIAL FUTURES

US Treasury bonds firmer

US TREASURY bonds rose sharply in yesterday's Life market, after the release of better than expected US trade figures for July.

at the close, up from 88-06 at the start, and 88-03 on Tuesday.

crude oil prices, and the implications for the rate of inflation.

The West German Bundesbank had already been active, selling dollars in the open market as the US unit moved above DM1.8000.

The strength of the dollar depressed the D-Mark, and the yen improved sharply in D-Mark terms.

An unexpected 0.4 p.c. increase in July industrial production over expectations of a 0.3 p.c. fall, and compared with a decline in June of 0.9 p.c., appeared to have little initial effect.

Estimated volume total, Cals 725 Pals 183

Estimated volume total, Cals 516 Pals 125

Estimated volume total, Cals 0 Pals 2

EMU CURRENCY UNIT RATES

Table with columns for Country, Unit, and Rate. Includes entries for Belgium, France, Germany, Italy, Netherlands, Spain, and UK.

POUND SPOT-FORWARD AGAINST THE POUND

Table with columns for Date, Spot, Forward, and Rate. Shows data for various dates and forward periods.

LONDON (LIFFE)

Table with columns for Contract, Price, and Change. Lists various futures contracts like 2 1/2 Year National Gilt.

CHICAGO

Table with columns for Contract, Price, and Change. Lists futures contracts like US Treasury Bonds.

JAPANESE YEN (DOJ)

Table with columns for Contract, Price, and Change. Lists futures contracts like Japanese Yen.

BASE LENDING RATES

Table with columns for Bank, Rate, and Type. Lists base lending rates for various banks.

CURRENCY RATES

Table with columns for Currency, Rate, and Change. Lists exchange rates for Sterling, Swiss Franc, etc.

DOLLAR SPOT-FORWARD AGAINST THE DOLLAR

Table with columns for Date, Spot, Forward, and Rate. Shows data for various dates and forward periods.

NEW YORK

Table with columns for Contract, Price, and Change. Lists futures contracts like FT National Interbank Fixing.

FT NATIONAL INTERBANK FIXING

Table with columns for Contract, Price, and Change. Lists interbank fixing rates for various currencies.

MONEY RATES

Table with columns for Contract, Price, and Change. Lists money market rates for various currencies.

LONDON MONEY RATES

Table with columns for Contract, Price, and Change. Lists London money market rates.

CURRENCY MOVEMENTS

Table with columns for Currency, Movement, and Change. Shows percentage changes in currency values.

EXCHANGE CROSS RATES

Table with columns for Currency, Rate, and Change. Shows cross rates between different currencies.

FT NATIONAL INTERBANK FIXING

Table with columns for Contract, Price, and Change. Lists interbank fixing rates.

MONEY RATES

Table with columns for Contract, Price, and Change. Lists money market rates.

LONDON MONEY RATES

Table with columns for Contract, Price, and Change. Lists London money market rates.

MONEY MARKETS

London rates remain steady

INTEREST RATES finished the day virtually unchanged in London yesterday, despite sterling's slightly weaker tone.

The forecast was revised to a surplus of around £200m, but the Bank did not intervene during the morning.

Short-term interest rates fell back from their recent highs in Frankfurt, after a larger than expected cash injection from the Bundesbank.

Call money slipped immediately to 4.55 p.c. from 5.00 p.c. but traders remained cautious.

The Bank of England forecast a surplus of around £200m, with factors affecting the market including bills maturing in official hands and a take up of Treasury bills draining £50m.

while the one year rate edged slightly firmer to 12 1/2-13 p.c. from 12 1/2-12 3/4 p.c.

OTHER CURRENCIES

Table with columns for Country, Rate, and Change. Lists exchange rates for various countries.

EXCHANGE CROSS RATES

Table with columns for Currency, Rate, and Change. Shows cross rates between different currencies.

FT NATIONAL INTERBANK FIXING

Table with columns for Contract, Price, and Change. Lists interbank fixing rates.

MONEY RATES

Table with columns for Contract, Price, and Change. Lists money market rates.

LONDON MONEY RATES

Table with columns for Contract, Price, and Change. Lists London money market rates.

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MONEY RATES

Table with columns for Contract, Price, and Change. Lists money market rates.

LONDON MONEY RATES

Table with columns for Contract, Price, and Change. Lists London money market rates.

EUROPEAN OPTIONS EXCHANGE

Large table with multiple columns for various options contracts, including Gold, D-Mark, and other currencies.

TOTAL VOLUME IN CONTRACTS: 37,943

A=Ask B=Bid C=Call P=Put

BASE LENDING RATES

Table with columns for Bank, Rate, and Type. Lists base lending rates for various banks.

BUSINESS LAW

Fighting crime on the Street

By Leo Herzel and Daniel Harris

Two recent cases illustrate what works and what doesn't in policing Wall Street.

Getty's investment banker, was selling inside information about the takeover of Wall Street arbitrageur, Ivan Boesky.

Outside takeover litigation, the private incentives for ferreting out crime on Wall Street are just not high enough.

Meanwhile, in Chicago, Staley Continental Inc dropped its racketeering lawsuit against the Wall Street investment banking firm of Drexel Burnham Lambert Inc.

Another advantage of these legal advantages is the case of the Wall Street Journal reporter who gave stock traders advance word of the contents and publication dates of his influential "Heat on the Street" column.

Another advantage of this criminal law is that it reaches conspiracies and attempts. An agreement to commit mail or wire fraud, for example, plus one overt act in the furtherance of the plan is sufficient to convict all the parties to the agreement.

The authors are partners in the Chicago law office of Mayer, Brown & Pines

FT UNIT TRUST INFORMATION SERVICE

AUTHORISED UNIT TRUSTS

Table listing various unit trusts such as Abbey Unit Trust, Abstract Management Ltd, and Aegis Unit Trust, including their respective managers and details.

Table listing unit trusts such as Anderson Drive Unit Trust, Anthony Weller Unit Trust, and Arbutnot Management, including their respective managers and details.

Table listing unit trusts such as Barrister & Co Ltd, Bank of Ireland Fund, and Barclays Global, including their respective managers and details.

Table listing unit trusts such as Baring Shiple & Co Ltd, British American Unit Trust, and British Columbia, including their respective managers and details.

Table listing unit trusts such as British Columbia Unit Trust, British Columbia Unit Trust, and British Columbia Unit Trust, including their respective managers and details.

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IG INDEX LTD, 9-11 GROSVENOR GARDENS, LONDON SW1W 0BD. Tel: 01-828 7233/5699. Reuters Code: IGIN, IGIO.

JOTTER PAD. A section for notes or calculations.

CROSSWORD No. 6,734 Set by DANTE

Crossword puzzle grid with numbers indicating starting positions for words.

ACROSS: 1 Regular soldiers have to assume it (7). 2 Evidence of a leak? Tell the attendant! (7). 3 Spiritually uplifted (9). 4 Ring-fighter pleased one, given a high place (9). 5 The depth of depression (5). 6 Emperor gave America the bird early on (5). 7 Carried shoulder-high by old soldiers on promotion (9). 8 Set fire to one out-house - polished it off (9). 9 Get down to an unofficial occupation (5). 10 Blow of beer left to rise (5). 11 It may be cast in two ways, so he or she makes it (9). 12 He rang the bells for Low Sunday (9). 13 Pervasive quality of a European city (5). 14 Level betting includes the French teams (7). 15 When the graceful child arrived (7). 16 Honourable post? (7). 17 I can't earn redress, as the race was easily won (2,1,6). 18 Nigerian tribesman comes up holding the Spanish daggers (5).

CLERICAL MEDICAL UNIT TRUSTS. A section listing various unit trusts.

COMMERCIAL UNIT TRUSTS. A section listing various unit trusts.

CONSISTENT UNIT TRUST. A section listing various unit trusts.

CROWNS UNIT TRUST SERVICES. A section listing various unit trusts.

CROSSBORDER UNIT TRUSTS. A section listing various unit trusts.

DISCRETIONARY UNIT FUND MANAGERS. A section listing various unit trusts.

DRUMMOND FUND MANAGERS. A section listing various unit trusts.

EPHRAIM UNIT TRUST. A section listing various unit trusts.

EUROPEAN UNIT TRUSTS. A section listing various unit trusts.

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EUROPEAN UNIT TRUSTS. A section listing various unit trusts.

GUIDE TO UNIT TRUST PRICING. A section explaining the pricing of unit trusts.

Handwritten signature or note at the bottom of the page.

FT UNIT TRUST INFORMATION SERVICE

Main table containing financial data for various unit trusts, including columns for Name, Price, and Yield. The table is organized into sections such as 'INSURANCES' and 'OTHER UK UNIT TRUSTS'.

INSURANCES

Detailed table listing insurance-related unit trusts, including names like 'Black Horse Life Ass. Co Ltd' and 'Continental Life Insurance PLC', along with their respective prices and yields.

OTHER UK UNIT TRUSTS

Table listing other UK unit trusts, including names like 'Bathurst & Co Ltd' and 'Charities Official Invest. Funds', with their prices and yields.

FT UNIT TRUST INFORMATION SERVICE

Main table containing financial data for various unit trusts, including columns for company names, share prices, and performance metrics. The table is organized into multiple columns and rows, with some sections highlighted in bold.

MANAGEMENT SERVICES

Table listing management services provided by various companies, including names and contact information.

OFFSHORE AND OVERSEAS

Table listing offshore and overseas investment options, including company names and details.

UK LISTED

Table listing UK listed companies and their associated unit trusts.

OFFSHORE INSURANCES

Table listing offshore insurance services and providers.

Handwritten note in Arabic script: "معلوماتنا لاجل"



FT UNIT TRUST INFORMATION SERVICE

Table of FT Unit Trust Information Service listing various unit trusts, their managers, and performance metrics.

LONDON SHARE SERVICE

Table of London Share Service listing various funds, including British Funds, Foreign Bonds & Rails, and American Funds, with their respective prices and yields.

LONDON SHARE SERVICE

AMERICANS - Contd

Table listing American stocks with columns for Stock, Price, and % Change.

BANKS, HP & LEASING

Table listing bank and hire purchase/leasing stocks with columns for Stock, Price, and % Change.

BEERS, WINES & SPIRITS

Table listing beer, wine, and spirit stocks with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS

Table listing building, timber, and road stocks with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS - Contd

Table listing building, timber, and road stocks (continued) with columns for Stock, Price, and % Change.

CHEMICALS, PLASTICS

Table listing chemical and plastic stocks with columns for Stock, Price, and % Change.

DRAPERY AND STORES

Table listing drapery and store stocks with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS

Table listing building, timber, and road stocks (continued) with columns for Stock, Price, and % Change.

ELECTRICALS

Table listing electrical stocks with columns for Stock, Price, and % Change.

CHEMICALS, PLASTICS

Table listing chemical and plastic stocks (continued) with columns for Stock, Price, and % Change.

DRAPERY AND STORES

Table listing drapery and store stocks (continued) with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS

Table listing building, timber, and road stocks (continued) with columns for Stock, Price, and % Change.

ENGINEERING - Contd

Table listing engineering stocks (continued) with columns for Stock, Price, and % Change.

CHEMICALS, PLASTICS

Table listing chemical and plastic stocks (continued) with columns for Stock, Price, and % Change.

DRAPERY AND STORES

Table listing drapery and store stocks (continued) with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS

Table listing building, timber, and road stocks (continued) with columns for Stock, Price, and % Change.

INDUSTRIALS (Misc.) - Contd

Table listing industrial stocks (continued) with columns for Stock, Price, and % Change.

CHEMICALS, PLASTICS

Table listing chemical and plastic stocks (continued) with columns for Stock, Price, and % Change.

DRAPERY AND STORES

Table listing drapery and store stocks (continued) with columns for Stock, Price, and % Change.

BUILDING, TIMBER, ROADS

Table listing building, timber, and road stocks (continued) with columns for Stock, Price, and % Change.

INDUSTRIALS (Misc.) - Contd

Table listing industrial stocks (continued) with columns for Stock, Price, and % Change.

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BUILDING, TIMBER, ROADS

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Handwritten note: "بیتا، لاجد"

LONDON SHARE SERVICE

LEISURE - Contd

Table of share prices for Leisure sector including companies like Leisure Group, Leisure World, etc.

PROPERTY

Table of share prices for Property sector including companies like Property Group, etc.

TEXTILES - Contd

Table of share prices for Textiles sector including companies like Textiles Ltd, etc.

TOBACCO

Table of share prices for Tobacco sector including companies like Tobacco Co, etc.

TRUSTS, FINANCE, LAND

Table of share prices for Trusts, Finance, and Land sector.

Investment Trusts

Table of share prices for Investment Trusts.

TRUSTS, FINANCE, LAND - Contd

Continuation of share prices for Trusts, Finance, and Land sector.

OIL AND GAS - Contd

Table of share prices for Oil and Gas sector including companies like Oil & Gas, etc.

OVERSEAS TRADERS

Table of share prices for Overseas Traders.

PLANTATIONS

Table of share prices for Plantations.

TENS

Table of share prices for Tens.

MINES

Table of share prices for Mines.

Central Rand

Table of share prices for Central Rand.

Eastern Rand

Table of share prices for Eastern Rand.

Far West Rand

Table of share prices for Far West Rand.

O.F.S.

Table of share prices for O.F.S.

Diamond and Platinum

Table of share prices for Diamond and Platinum.

Central African

Table of share prices for Central African.

Finance

Table of share prices for Finance.

OIL AND GAS

Table of share prices for Oil and Gas.

MINES - Contd

Continuation of share prices for Mines sector.

Miscellaneous

Table of share prices for Miscellaneous companies.

THIRD MARKET

Table of share prices for Third Market.

NOTES

Stock Exchange dealing classifications are indicated to the right of security names...

REGIONAL & IRISH STOCKS

Table of share prices for Regional and Irish Stocks.

Australians

Table of share prices for Australian stocks.

IRISH

Table of share prices for Irish stocks.

TRADITIONAL OPTIONS

Table of traditional options and 3-month call rates.

MOTORS, AIRCRAFT TRADES

Table of share prices for Motors and Aircraft Trades.

Commercial Vehicles

Table of share prices for Commercial Vehicles.

Components

Table of share prices for Components.

Garages and Distributors

Table of share prices for Garages and Distributors.

NEWSPAPERS, PUBLISHERS

Table of share prices for Newspapers and Publishers.

PAPER, PRINTING, ADVERTISING

Table of share prices for Paper, Printing, and Advertising.

SHIPPING

Table of share prices for Shipping.

SHOES AND LEATHER

Table of share prices for Shoes and Leather.

SOUTH AFRICANS

Table of share prices for South African stocks.

TEXTILES

Table of share prices for Textiles.

TRUSTS, FINANCE, LAND

Table of share prices for Trusts, Finance, and Land.

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Table of share prices for Central African.

Finance

Table of share prices for Finance.

FT-ACTUARIES SHARE INDICES

These indices are the joint compilation of the Financial Times, the Institute of Actuaries and the Faculty of Actuaries

Table with columns: EQUITY GROUPS & SUB-SECTIONS, Wednesday September 14 1988, Index No., Day's Change, etc. Lists various industry groups like CAPITAL GOODS, BUILDING MATERIALS, etc.

Table with columns: FIXED INTEREST, AVERAGE GROSS REDEMPTION YIELDS, PRICE INDICES. Includes data for British Government, 1-5 years, 5-15 years, etc.

RISES AND FALLS YESTERDAY

Table showing Rises and Falls for British Funds, Corporations, Financial assets, etc.

LONDON RECENT ISSUES

Table listing recent issues in EQUITIES, including company names, issue sizes, and dates.

FIXED INTEREST STOCKS

Table listing fixed interest stocks with columns for issue price, amount, latest date, etc.

RIGHTS OFFERS

Table listing rights offers for various companies, including issue price and amount.

TRADITIONAL OPTIONS

Table listing traditional options with columns for option type, price, and date.

LONDON TRADED OPTIONS

Large table listing London traded options, including CALLS and PUTS for various companies and indices.

MANUFACTURERS HANOVER advertisement. Text: We are pleased to announce the following addition to our Foreign Exchange Management: Susan A. Steele, FX Marketing Manager for Financial Institutions UK/Europe.

JVC VICTOR COMPANY OF JAPAN, LIMITED advertisement. Text: Bearer Warrants to subscribe up to Y14,380,000,000 for shares of common stock of Victor Company of Japan, Limited.

JVC VICTOR COMPANY OF JAPAN, LIMITED advertisement. Text: Bearer Warrants to subscribe up to Y7,190,000,000 for shares of common stock of Victor Company of Japan, Limited.

DECLARATION OF DIVIDENDS advertisement. Text: UNITED KINGDOM CURRENCY EQUIVALENTS. In accordance with the standard conditions relating to the payment of the dividends declared by the undermentioned companies on 9 August 1988.

TRINIDAD AND TOBAGO and COMPANY NOTICES advertisements. Includes LINREAD PUBLIC LIMITED and VICTOR COMPANY OF JAPAN, LIMITED notices.

CONTRACT HIRE advertisement. Text: IT'S OUR SERVICE THAT SETS US APART. Why? Because we try a little harder to provide a comprehensive quality service on any make or model of vehicle.

Handwritten signature or note at the bottom of the page.

LONDON STOCK EXCHANGE

Another buying surge in equities

London markets shrugged aside worries over the latest in the recent series of cash raising operations and made renewed progress yesterday.

Both equities and government bonds moved ahead, stimulated by the latest trade figures from the US, which were much better than most observers had expected.

The US numbers showed a July trade deficit of \$9.63bn against a median forecast of around \$11.5bn.

The equity market, slightly uncertain at the outset when news emerged of the Standard Chartered rights issue, threatened to edge further ahead.

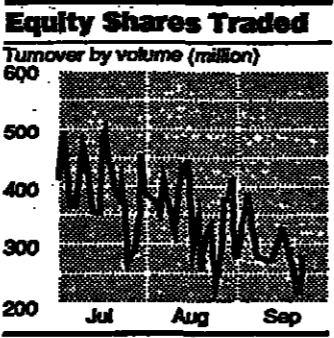
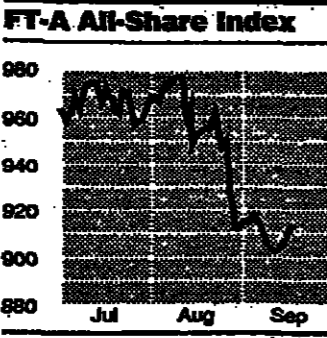
The oil sector refused to give up its position at centre stage and surged ahead early on after news that LASMO, hard on the heels of the British Gas raid, has instructed Goldman Sachs, the US securities house, to auction its stake in Enterprise Oil.

FINANCIAL TIMES STOCK INDICES. Table with columns for indices (Government Secs, Fixed Interest, Ordinary, Gold Mines, Ord. Div. Yield, etc.) and dates (Sep 14, Sep 13, Sep 12, Sep 9, Sep 8, Ago).

S.E. ACTIVITY Indices. Table with columns for indices (Equity Bargains, Equity Bargains, Equity Value, 5-Day average, etc.) and dates (Sep 13, Sep 12).

Standard keeps its promise

Standard Chartered produced the year's most predicted surprise when it unveiled a \$200m rights issue aimed at bolstering the group's equity-to-assets ratio.



at a meeting with analysts that the sale had been pre-arranged. "LASMO management is very able and confident that following the disposal the company will retain its own identity as an oil producer."

another figure of 420p per share was mentioned, but by then dealers were extremely cautious, commenting that trading RHM shares was becoming a lottery.

also claimed that its offer gave Travis shareholders the opportunity to increase their income five-fold. The oil sector overall failed to reflect the overall surge in crude oil prices which in turn followed news that a meeting of the Opec price monitoring committee will take place on September 25.

551p. A speculative flurry in English China Clays, up 15% at 452 1/2p in turnover of some 2m shares, was accompanied by Sir Ron Brierley stakebuilding talk and rumours of a possible bid from RTZ.

TRADING VOLUME IN MAJOR STOCKS

Table listing trading volume in major stocks with columns for stock name, volume, price, and change.

Free Enterprise

Time appeared to be running out for Longson & Scott's Marine Oil (Lasso) and Enterprise Oil (Lasso) as independent traders currently attracting predatory interest from a number of large international groups.

RHM uplift

Banks Heris McDougall surged out of the doldrums yesterday as rumours about the fate of Goodman Fielder's 29.9 per cent stake swept the market.

Timber plan split

Travis and Arnold, timber and builders' merchants, moved back swiftly into the spotlight as Meyer International appeared on the scene with a counter-bid of 500p per share.

NEW HIGHS AND LOWS FOR 1988

- List of new highs and lows for 1988 including companies like Anglo American, BHP, etc.

APPOINTMENTS

Chairman for Westland Group

Sir John Cuckney, the chairman of the WESTLAND GROUP, is to retire from the board of the company at the next annual general meeting in February, writes Lynton McLean.

of the HONGKONG AND SHANGHAI BANKING CORPORATION, will be moving to London on November 21 to succeed Mr Kenneth Barker as executive director, Europe. Mr Barker will be retiring in December this year.

managing director. He will take charge of four main operating divisions (Colvern, Stranmillis, Stress Engineering Services and Welwyn Strain Measurement), and will also control marketing in Europe.



Mr Brian Wills-Pope has been appointed World president of INTERFLORA. He will lead Interflora's international business network. Mr Wills-Pope was president of the British unit of Interflora, where he drew up a corporate plan for the future development of the company.

NOTICE TO CUSTOMERS

An apology. We are sorry that because of the postal dispute we have not been able to give you our normal standard of service in recent days. Our service to customers depends very much on the postal system.

NATIONAL SAVINGS logo and contact information for National Savings Office.

COMMODITIES AND AGRICULTURE

LME to drop silver and standard copper trading

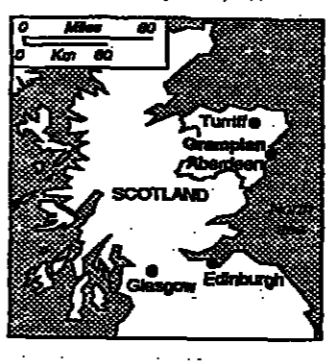
By Kenneth Gooding, Mining Correspondent THE London Metal Exchange is to drop its standard copper...

Hurricane fears dominate cotton

By Deborah Hargreaves in Chicago COTTON FUTURES trading in New York yesterday was dominated by fears that...

Grampian shows arable problems Bridget Bloom on the move to Scotland by farmers from England

Mr Ken Nichol a past president of the Aberdeen region of the Scottish National Farmers Union...



stretched, were poor managers and were trying in several cases to provide a living for too many off one holding...

Coffee prices tumble with rain

By David Blackwell COFFEE PRICES tumbled in London yesterday on reports of rain in coffee-growing areas of Brazil...

Comex stocks fall

Comex stocks fell by 5,000 short tons over the past week to 20,000 tons.

Polish grain crop reaches 25m tonnes

POLAND'S Farm Minister, Mr Stanislaw Zielba, said at the weekend that this year's grain harvest reached 25m tonnes...

Australian minerals plant hits snag

By Chris Sherwell PLANS FOR a mineral sands processing plant in Western Australia hit an obstacle when...

Brent trades 3,000 lots

By David Blackwell THE BRENT crude oil futures contract, based on London's International Petroleum Exchange (IPE) on June 23...

Romania plans to buy more iron ore

By Chris Sherwell in Sydney ROMANIA AGREED to increase contracted purchases of Australian iron ore...

US Markets

IN ACTIVE trading, energy markets rallied sharply in response to news concerning an apparent accord between OPEC and non-OPEC producers...

LONDON MARKETS

Table of London market prices for COCOA, RUBBER, SUGAR, COFFEE, and various oils.

WORLD COMMODITIES PRICES

Table of world commodity prices for LONDON METAL EXCHANGE, LONDON BULLION MARKET, and various other metals.

US MARKETS

Table of US market prices for CRUDE OIL, SUGAR, COFFEE, and various other commodities.

Chicago

Table of Chicago market prices for SOYBEANS, WHEAT, and various other commodities.

New York

Table of New York market prices for GOLD, SUGAR, COFFEE, and various other commodities.

WHEAT

Table of wheat market prices for various grades and regions.

Handwritten Arabic text at the bottom of the page.

WORLD STOCK MARKETS

Table of World Stock Markets including Australia, Canada, Germany, Japan, Netherlands, and Sweden. Columns include country, date, and various stock indices.

CANADA

Table of Canadian Stock Markets including Toronto and Montreal. Columns include stock names, prices, and changes.

JAPAN

Table of Japanese Stock Markets including Nikkei and other indices. Columns include stock names, prices, and changes.

OVER-THE-COUNTER

Table of Over-the-Counter Stocks including Nasdaq national market and 3pm Prices. Columns include stock names, prices, and changes.

INDICES

Table of Financial Indices including New York Dow Jones, Australia, Germany, Japan, and others. Columns include index names, values, and changes.

TOKYO - Most Active Stocks Wednesday 14th September 1988. Table listing active stocks in Tokyo with columns for stock name, price, and change.

Have your F.T. hand delivered in Germany. Advertisement for Financial Times magazine, featuring text about business news and contact information for Frankfurt and Milan.

38 3pm prices September 14

NEW YORK STOCK EXCHANGE COMPOSITE PRICES

Main table containing stock prices, organized in columns with headers for stock names, prices, and other financial data.



Continued on Page 39

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NYSE COMPOSITE PRICES

Table of NYSE Composite Prices listing various stocks with columns for High, Low, and Change. Includes a 'Continued from previous page' header.

AMEX COMPOSITE PRICES

Table of AMEX Composite Prices listing various stocks with columns for High, Low, and Change. Includes a '4pm prices September 13' header.

OVER-THE-COUNTER

Table of Over-the-Counter prices listing various stocks with columns for High, Low, and Change. Includes a 'Nasdaq national market, 2pm prices September 14' header.

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AMERICA

Surprisingly good deficit news gets muted response

Wall Street

THE reaction of equities and bonds to what was an unequivocally good set of US trade figures for July was less than dramatic, writes Janet Bush in New York.

The dollar rose sharply in reaction to the trade data. At mid-session in New York it was quoted at Y134.45, up from an earlier low of Y133.25 but just below a peak of Y134.70 and at DM1.8770 compared with an earlier low of DM1.8487.

Traders in both markets said the positive reaction to the trade figures was partially offset by disappointment about US industrial production figures for August which showed a rise of 0.2 per cent as well as an upward revision in July's increase to 1 per cent from 0.8 per cent.

EUROPE

De Benedetti rumours inject spice

THE EUROPEAN equity market burst into life yesterday as rumours, many focusing on the De Benedetti group, swept France and Italy, and Frankfurt broke through a key resistance point, writes Our Markets Staff.

PARIS burst with speculative activity as luxury goods group LVMH held centre stage, rising again to a year's high in extremely hectic trading.

The volatile activity helped boost volumes to healthy levels for the second consecutive session. Some estimates had total turnover in Paris surpassing Tuesday's FR2.8bn.

The day started strongly with the CAC General index jumping 5.2 to 3582.2. By the close, share prices were up 2.7 per cent with the OMF 50 index 9.76 higher at 370.43.

ASIA PACIFIC

Volume swells as confidence rises

A BRIGHTER market environment stimulated share prices and volume yesterday, writes Michiko Nakamoto in Tokyo.

The Nikkei average closed up a modest 11.51 at 27,905.67 after moving from a high of 27,888.74 to a low of 27,783.51.

Volume, however, rose significantly to 1.06bn shares compared with 877m on Tuesday. Declines outnumbered advances by 447 to 407 while 185 issues were unchanged.

Later in London, Japanese shares picked up sharply, with the ISE/Nikkei 50 index gaining 15.20 to 1,820.54.

SOUTH AFRICA

LOSSES made by gold stocks to Johannesburg were topped towards the close as the bullion price recovered slightly and the financial rand weakened, but most shares still closed steady to lower.

Interest was subdued as the market awaited the US July trade data.

Randomly, Randmin dropped R2 to R236. Beatrix eased 25 cents to R12 and Kloof and Driefontein each closed at R31, both 25 cents lower, while Vaal Reefs was unchanged at R238.

Diamond stock De Beers was steady at R38. In mining houses, Anglo American slipped 10 cents to R51.40.

Intercom added BFR45 to BFR3,510 with a heavy 24,250 shares traded and Elektra added BFR50 to BFR7,610.

Base values: Dec 31, 1986 = 100; Finland: Dec 31, 1987 = 115.075 (US \$ index), 90.791 (Pound Sterling) and 94.94 (Dutch). Copyright: The Financial Times, Goldman, Sachs & Co., Wood Mackenzie & Co. Ltd. 1987. Latest prices were unavailable for this edition.

Sweden contemplates Greens on the menu

Sara Webb on how Sunday's general election could alter the flavour of the market

When the Social Democrats win a general election in Sweden, the stock market plummets immediately afterwards and then rises for the remaining three years of the term, notes Mr Erik Fensner, the Swedish financier who controls Nobel Industries.

When the non-socialists win, the opposite happens. However, predicting what will occur after Sunday's general election will be more difficult, because this time polls indicate that the Green Party will enter Parliament and hold the balance of power between the two blocs.



Swedish Elections

Investors are clearly reticent about the bourse in the run-up to the election, and have not had the additional temptation of any big takeovers during the summer months to encourage them back into the market.

Both Mr Ryden and the Share Owners' Association also point to the Social Democrats' long track record of introducing new taxes which have affected the financial markets - while also playing an important role in raising government income.

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CANADA

TRADING picked up in Toronto yesterday with gains in gold and base metal stocks helping to take the composite index up 10.1 to 3,274.5 by mid-session.

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FT-ACTUARIES WORLD INDICES

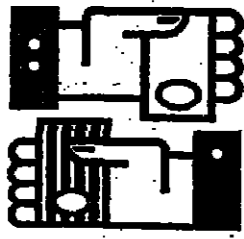
Jointly compiled by the Financial Times, Goldman, Sachs & Co., and Wood Mackenzie & Co. Ltd., in conjunction with the Institute of Actuaries and the Faculty of Actuaries

Table with columns: NATIONAL AND REGIONAL MARKETS, TUESDAY SEPTEMBER 13 1988, MONDAY SEPTEMBER 12 1988, DOLLAR INDEX. Rows include Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Hong Kong, Ireland, Italy, Japan, Korea, Mexico, Netherlands, New Zealand, Norway, Singapore, South Africa, Spain, Sweden, Switzerland, United Kingdom, USA, Europe, Pacific Basin, North America, etc.

Base values: Dec 31, 1986 = 100; Finland: Dec 31, 1987 = 115.075 (US \$ index), 90.791 (Pound Sterling) and 94.94 (Dutch). Copyright: The Financial Times, Goldman, Sachs & Co., Wood Mackenzie & Co. Ltd. 1987. Latest prices were unavailable for this edition.

Imry Merchant Developers PLC £175,000,000 Revolving Credit Facility. Arrangers: Citicorp Investment Bank Limited, Hill Samuel & Co Limited. Lead Managers: Bank of Scotland, Bankers Trust Company, Barclays Bank plc, Citibank, N.A., Hill Samuel & Co Limited, Midland Bank plc, National Westminster Bank PLC. Managers: ANZ Banking Group Ltd, The Bank of Nova Scotia, Canadian Imperial Bank of Commerce, The Royal Bank of Scotland plc. Agent: Citicorp Investment Bank Limited. August 11, 1988.

# FINANCIAL TIMES SURVEY



Thanks to dramatic advances in electronic processing technology and telecommunications,

the plastic cards industry is now in the midst of a revolution which looks set to transform retail banking and finance in the 1990s and create a highly sophisticated global payments system.

David Barchard reports.

## An exuberant market place

THE PLASTIC CARDS industry is barely three decades old. Most of its major features date back only to the 1970s. Yet it is now in the midst of a revolution which is likely to transform retail banking and finance in the 1990s and have a pervasive influence on the lives of almost everyone living in the advanced industrial economies.

Dramatic advances in telecommunications and electronic processing technology are sweeping away many of the original divisions between different parts of the market. The first generation of plastic cards handled what was in many respects an elite business with a few card issuers offering a limited number of products to customers of proven credit-worthiness in national markets.

The plastic cards industry of the 1990s promises to be quite unlike this. The swiftness and accuracy with which processing centres can analyse transactions by individual card users has allowed the banks to turn an elite service into a mass market.

It has also led to international alliances between banks which have evolved into global

payments systems of steadily increasing sophistication and flexibility operating in almost every corner of the world. There are only a handful of countries left where the logos of Visa, MasterCard, and American Express are not to be found on the doors of banks and major stores.

A decade ago, most travellers would not go abroad without a wallet of traveller's cheques. Though the traveller's cheque business is still thriving, the business traveller of the 1980s can, if he wants, rely solely on plastic cards to pay for plane tickets and hotel and restaurant bills. Very often he can also draw ready cash in local currency from the automatic teller machines of local banks.

The authorisation needed for these transactions travels from Paris to Tokyo or from Glasgow to San Francisco and back within a few seconds. The assumption that international plastic card payment services will be available is built into modern international business life and tourism and they find it increasingly hard to function without them.

However the electronic tech-



## Plastic cards

nology which has created global payments systems is having even more far reaching effects on domestic retail banking markets.

The change began when small banks and savings institutions such as the British building societies began to offer their customers plastic cards to withdraw money from their accounts or to use when shopping.

A stream of new entrants has joined the British credit card market in 1988, bringing a degree of competition which was quite unforeseen even five years ago, while making it much more important which brand name a card carries or which payments network it belongs to.

The Visa network now has

no fewer than 23 members in the UK, while the six banks which belong to Access, the UK affiliate of MasterCard, no longer see exclusivity on their network as a strength. Instead news that other institutions are negotiating to become issuers of MasterCard in the UK has become a morale booster.

The change in attitude is linked to the knowledge that within a few years paper-based retail payment methods will face a strong challenge from electronic ones. No one is expecting cash (or for that matter cheques) to disappear totally. But British retailers estimate that, by the mid-1990s, about three quarters of the payments which today are made by cheque will be made by passing a plastic card

through an electronic terminal and relaying details of the purchase to a bank computer. Electronic payment will also replace about half the transactions which are paid for by drawing money out of an automatic telling machine (ATM).

Awareness of this impending change dominates the strategic thinking of the retail banks in many countries outside the UK. In Europe it has ended two decades of resistance to plastic cards payment methods in Germany, where the banks invested heavily in sophisticated paper-based money transmission systems. Even the plastic card which guaranteed the Eurocheque now looks like becoming a financial instrument in its own right.

In Britain, Halifax Building

Society, the country's third largest retail finance institution, has decided not to follow its building society competitors in issuing cheque books, because it believes that in the very near future, electronic technology will have made it possible for its customers to meet all their payment needs with a plastic card.

Already in most European countries, electronic terminals are used in garages to pay for petrol. Experiments for much more wide ranging uses of electronic payment methods are underway in Britain and elsewhere. Some countries, notably Denmark, are moving well ahead of the pack.

The electronics and computer industries of Europe and the US have spawned a host of

CONTENTS	
Market giants: Visa and MasterCard are locked in battle for global domination	1
EFTPOS: The revolution is waiting	2
Profile: Joao Ribeiro da Fonseca, general manager of Visa International, Europe	3
Jargon: The language of plastic	4
Development: The struggle to squeeze yet more from the market	5
Retailers' cards: Bad news for banks	6
Fraud: The darker side of the business	7
Automatic tellers: Machines that are multiplying	8
Business societies: The Leeds fed the way	9
Speeding transactions: Looking for ways into the fast food market	10
Europe: National differences produce many obstacles to desegregation plan	11
France: Rapid growth in the use of cards but problems remain	12
Japan: For the young it is no longer dishonourable to be in debt	13
Pre-charged cards: A magnetic attraction not only to use but to keep as souvenirs	14
New uses: Now everything from mortgages to pizza is available to cardholders	15
Next generation: The GEC smart card is facing a university challenge	16

companies eager to provide technology, software, and hardware for the expected electronic payments systems revolution of the 1990s. Many seem doomed to be disappointed.

All revolutions claim victims. The plastic cards revolution is unlikely to be an exception. The major payments systems themselves are aware that their position is potentially fragile. Is there any necessity for two rival world-wide card networks like MasterCard and Visa, when one would probably do?

Is there a real need for more awkward choices. Ensuring standardisation and interoperability both between institutions and networks and between different countries requires constant effort. The heads of the major credit card organisations spend at least one day in every three on the road.

place and is incompatible with the French terminals.


The rise of the plastic card, and the electronic technology which goes with it, brings obvious benefits to two of the three parties involved. Banks will save time and money currently spent processing paper and will be able to assemble a far more detailed understanding of their customer base than they have ever had before, which should help them to sell more of their products.

Retailers will get increased security against fraud, prompt payment and a much better understanding of their customer base which should help them also to sell more of their products.

Consumers should have the ease and convenience of being able to make a purchase, whether large or small, no matter where they happen to be. Electronic payment with cards should be swifter and smoother than with cash or cheques. In the longer term, cardholders should be able to keep track of their payments and purchases much more easily and to control their personal finances more effectively than with traditional payment methods.

However not everyone is easy about the changes. In the UK the Monopolies and Mergers Commission is studying the credit cards industry and is due to report next year. The European Commission is also looking at the consumer protection issues involved as well as ways of creating a single plastic cards payments market in Europe.

But the legislators give the impression of trailing well behind the pioneers in an exuberant market place where the pace of change is continually accelerating and no one can yet predict when things will finally settle down.

Last year why did  
 38,000\* more businessmen  
 carry  rather  
 than another  
 card we could mention?  
 (Maybe because...)

\*Source: BMRC 1988. This advertisement is published by The Joint Credit Card Company Limited who act as credit brokers for Lloyds, Midland and National Westminster Banks, The Royal Bank of Scotland, Clydesdale, Northern and Ulster Banks, National Irish Bank and Bank of Ireland. For quotations and full written details about Access credit cards, please call in to a branch of any of the Banks listed above or write to any of the Banks' Access Departments at Southend-on-Sea X, SS99 0BB.

# PLASTIC CARDS 2

It is by no means obvious that all the present card networks will survive indefinitely

## Market giants battle for global domination

**EARLY THIS** summer tempers flared up between the UK affiliates of the world's two largest plastic card payment systems, Visa and Mastercard, which are locked in an incessant global battle for market dominance.



Tony Lee, of Access



Patrick Bowden, of Visa

	HOW THE CARD LEADERS COMPARE			
	Access	Visa	Amex	Others
UK Cardholders (m)	12.2	15.3	1.1	0.3
Electronic terminals	3,000	3,000	n.a.	n.a.
UK & Ireland Retail Outlets	312,000	300,000	185,000	100,000
UK ATMs	8,800	3,500	14*	n.a.
Worldwide Outlets (m)	6.2	6.0	27	19
Worldwide Cardholders (m)	144	175	n.a.	n.a.
EEC outlets	1.29m	1.42m	n.a.	n.a.
EEC Cardholders	16.4m	22.46m	n.a.	n.a.
EEC ATMs	10,000	11,098	59	n.a.
Average credit limit	£1,081	£995	n.a.	n.a.
Average Balance	£413	n.a.	n.a.	n.a.
% Transactions Electronically captured or submitted	30			27

\* American Express cards can also be used at 1,287 UK ATMs, as well as at a further 1,500 UK ATMs from the spring of 1989. This also can be used in a further 1,292 UK ATMs belonging to other institutions.

Barclaycard (the largest UK Visa member) reported Access, the UK Mastercard affiliate, to the Advertising Standards Authority for allegedly getting some of its figures about its worldwide network of merchant outlets wrong.

The numbers game dominates the credit card industry. With the market expanding steadily, statistics change monthly and are watched as anxiously as Roman generals inspected chickens' entrails before battle.

"There are liars, damn liars, and credit card statisticians," joked Mr Charles Russell, president of Visa International, at a meeting of the industry earlier this year. Numbers are needed to impress potential cardholders to use one card more than another. But there may be a more fundamental reason why card issuers tend to worry about them.

The present card networks are all relatively recent creations of the last decade or two, established almost by accident. The cards industry was in its infancy and before the majority of retail banking institutions had become interested in issuing cards.

It is by no means obvious that all the present card networks will survive indefinitely, particularly in a market in which every retail banking institution now looks likely to become a card issuer.

As the number of issuers grows, the respective strengths and weaknesses of the networks on which they operate become more apparent and the

penalties for inflexibility, usually a symptom of excessive dominance by a single bank or group of banks, become greater.

That at least seems to be the lesson to be derived from the history of Visa, today generally regarded as the dominant player in the international plastic payments card market.

From its origin in 1958 as a Bank of America bank card experiment in Fresno, California, Visa grew in what Mr Joao Ribeiro de Fonseca, chief general manager for Visa International Europe, describes as a dramatic technological evolution.

Key elements in its success in pulling ahead of Mastercard, have been adaptability and the strong branding of Visa International's gold white and blue logo.

To join Visa, banks pay a standard fee schedule, partly linked to their size and partly to the number of transactions, though there are minimum and maximum levels.

Barclaycard, however, handles negotiations with retailers in the UK for the Visa network in the UK. Other members could also engage in setting up

retailer networks themselves, but the cost is generally regarded as prohibitive.

This flexibility can make interregional operations awkward. Some Visa members speak privately of signs of strain between the organisation's different regions.

Today according to Mr Bowden there are no fewer than 27 UK Visa card issuers, and the card holder market seems to be moving inexorably towards 20m. When the building societies began to issue their own credit cards earlier this year, the first four - Halifax, Abbey National, Leeds, and National & Provincial, - all opted to join Visa.

A few years ago, that would not have upset the six Access banks, who together make up the UK arm of Mastercard, and indeed are believed to have shown the door to others wanting to join.

Now that policy has changed. Visa's growing dominance in the UK and international plastic card markets has forced Mastercard and Access to reassess their position and begin attracting new issuers.

The six Access banks have

not surrendered what they see as their card's strong brand recognition to potential newcomers to the system but they have signalled that they will allow them to join it under the Mastercard label.

"By December this year, the UK Mastercard network will look entirely different," says one Access executive. The most likely new entrants to the network are Save & Prosper and the Bank of Scotland.

MasterCard still faces serious obstacles. In its bid to become more Visa-like. For a start, it is encumbered by its legal status as a company with shareholders which makes it much harder to accommodate new entrants to the market than the Visa association.

It has also adopted a sideways approach to the Europe market by signing an agreement in March which confers exclusive rights to license and market MasterCard products in Europe on Eurocard. This was in exchange for a 15 per cent stake in Eurocard International. Though MasterCard International has some blocking rights, the agreement was generally interpreted as involving something of a sacrifice on

the part of MasterCard.

Eurocard has not developed a mass base for its card comparable with Mastercard's achievement through Access. Yet Eurocard has emerged from the agreement looking very much the primary brand and in control of the market not just in Europe but also in the Soviet bloc countries, Turkey, and Israel.

Serious discontent inside MasterCard international over the deal seems to be part of the background to the resignation in July of Mr Russell Hogg, president and chief executive of the organisation, after eight and a half years devoted to upgrading MasterCard's international relationships.

Mr Hogg's departure comes after the loss of four executive vice presidents in two years at MasterCard International in New York, and the expected departure of a fifth before the end of this year.

Not everyone is convinced that there needs to be two international plastic card payment systems. "I could imagine a merger in some shape or form during the next decade," says one British banker. Others, less kindly, compare the

struggle between Visa and Mastercard to the struggle between VHS and Betamax for the video market.

Many banks in the UK already belong to both organisations, and in Britain, Lloyds Bank, a founder member of Access, this spring joined Visa to launch its new debit card. The advent of the first generation of electronic terminals in the UK, Switch and EDQ, has meant that in Britain Visa and Mastercard are already putting some of their transactions through each other's networks.

In the US, Visa and Mastercard joined forces in October last year to launch a debit card together, called Extranet, though it has yet to find much favour with the market.

As long as MasterCard has a cardholder and retailer outlet base which is of the same order of magnitude as Visa, ideas of a merger will probably be resisted. Some MasterCard members, such as the Access banks in the UK, enjoy a flourishing business and have little to worry about as far as their own card products are concerned.

David Barchard

## JARGON

## The language of plastic

**ATM** - automatic teller machine for dispensing cash to cardholders, usually after they have identified themselves with a PIN (p.v.) Most banks and building societies have now joined forces to link their ATM networks to those of other institutions.

**BANK CARD** - a card issued by a bank rather than a non-banking organisation, sometimes used loosely to mean cheque guarantee card.

**CHARGE CARD** - a card which submits a monthly bill to the customer which must be settled in full. Best known example is American Express.

**CREDIT CARD** - a payment card which has a revolving credit attached to it, so that the customer can purchase goods or services up to an agreed limit but need only part of his or her debt every month.

**CREDIT REFERENCE** - details of an individual's credit and borrowing history. These are commonly in the UK by two commercial organisations, CCN and INFO-LINK, relying on addresses and the electoral role. If you are not on their books, you may find it difficult to persuade a financial institution to lend you money. Credit references obtain a detail of your credit history stored with them upon payment of a small fee.

**DEBIT CARD** - a card which has no credit attached and deducts the cost of your purchase from your bank account in three or four days. Connect, and the Lloyds Visa Card are the two best-known UK debit cards. Debit cards tend to rely on electronic technology and are likely to become more widespread in the 1990s. Connect, the oldest card, only made its debut last year.

**EFTPOS** - electronic funds transfer at point of sale. Used in a retail outlet to communicate details of a purchase directly to the card issuer's computer. EFTPOS UK is the inter-bank organisation which is setting up a formal electronic clearing system for such transactions.

**FRANCHISE** - a commercial structure in which exclusive rights to market a particular good or service are granted to return for a fee. Oneworld Club is the main plastic card payment system relying on the franchise system.

**GOLD CARDS** - One of American Express's most famous inventions. A prestige card for upper-income groups, usually with a large automatic borrowing facility attached. Gold Cards, and the even more select Platinum card (not available in the UK) are geared to the needs of high spenders and do not have the credit limits which in effect apply even to charge cards.

**INTER-OPERABILITY** - the ability to use one institution's plastic card in another's ATM or EFTPOS terminal. Electronics has made it fairly easy to achieve, but the cartellistic impulses of some European banks are still standing in the way.

**MAGNETIC STRIPE** - the black band on the back of a plastic card. It contains encoded information about the issuer, the holder to communicate to a computer at the time of a transaction.

**MEMORY CARD** - a card which has some data, usually about a prepayment, stored in it. A telephone card is the most familiar example.

**MERCHANT ACQUIRER** - the member of a payments system who handles negotiations with retailers. Barclayscard is the merchant acquirer for the 27 UK members of Visa International.

**MERCHANT DISCOUNT** - the commission a retailer has to pay a plastic card company for each transaction made in its shop with its card. In practice, it is a percentage discount from the value of the card company when making payment to the retailer. Merchant discounts have been falling in the UK in the last few years, and typically stand at between 2 and 5 per cent.

**ONLINE** - a computer term. A direct telephonic connection with the card company computer at the time of the transaction. EFTPOS transactions can be on line, but many smaller ones are off-line.

**PAYMENTS SYSTEMS** - formalized arrangements between banks or other institutions for payment on a regular basis. These can become an independent organisation in their own right, e.g. Visa International or MasterCard International.

**PRODUCT ENHANCEMENT** - the practice of adding on to a basic payment service offered by a plastic card to get the customer to use one card rather than another. Free travel insurance is one of the oldest forms of product enhancement.

**PIN** - personal identification number. A four figure digit assigned to cardholders for use in electronic transactions where the traditional form of identification, the signature, cannot be used. One's PIN is the key to one's money and should always be kept secret.

**REAL TIME** - another computer term meaning that an ATM (q.v.) shows transactions as they occur and up to the minute, instead of a record of the balance at the end of the previous day. Halifax's Cashcard offers the best real-time service in the UK. Of the major clearing banks, only Citibank shows its customers real time in its ATMs.

**SMART CARD** - a card with a microprocessor in it which can exchange information with a computer. So far financial services applications have been slow to emerge.

**STORE CARD** - a payment card issued by a retailer or chain. Many retailers now attach a credit to their store cards. Mark & Spencer's storecard is probably the best known. There are about 10m store cards in circulation in the UK.

**TRAVEL & ENTERTAINMENT CARD** - Cards such as the American Express card aimed chiefly at business customers who use the card primarily to pay for hospitality and travel.

David Barchard

## The Monopolies and Mergers Commission is taking a second look at the credit card industry

## Probe produces a measure of unease

BY MAY next year, a committee of the Monopolies and Mergers Commission is due to report on its findings after the second inquiry in just over eight years into the credit card industry.

It is a prospect which makes most credit card organisations a touch uneasy. Last month Visa and Access members received a preliminary notification from the MMC that it regards them as operating a monopoly. Before the end of the year, they must submit evidence to it to show that they are not working against the public interest.

Most credit card organisations feel that they have been unfairly singled out by this second inquiry. Charge cards, such as American Express and Diners Club, were included in the 1980 report, but have been omitted this time. Most credit card issuers also agree with Mr Tony Lee, chief executive of the Joint Credit Card Company (JCC), when he expresses mild surprise that store cards, are not in the MMC Committee's terms of reference.

He said: "It is more than a little ironic that the inquiry is coming at a time when competition between credit cards is increasing rapidly."

One credit card official goes further. "The decision to appoint a new inquiry, I think, basically reflects the disappointment of the Office of Fair Trading that some recommendations of the last MMC Report on credit cards were ignored by the government. I very much wonder whether the MMC are fully cognizant of what the real issues in the plastic cards industry are now, indeed, given their narrow terms of reference, it is doubtful if they can be expected to be."

Debit cards, an area where existing law on consumer protection has virtually nothing to say, are another topic which many feel should have been included.

The 1980 Report found that Barclaycard and the Joint Credit Card Company were both operating monopolies. In the case of the JCC, this was a "complex monopoly", one in which several different organisations participate.

The MMC recommended that the JCC be merged (including American Express and Diners Club) should be forced to drop

their policy of insisting that traders be prevented from charging slightly more from customers who pay with credit cards rather than cash.

Excessive profits were identified as another possible danger and the report asked and "whether it is reasonable for cardholders who settle their accounts in full each month to receive up to 55 days free credit."

Since then the credit cards have become much more active with their annual profit figures, usually burying them inside a general figure for the retail services arms of the banks they belong to. However the need to be so reticent may less strong today than a few years ago.

Competition is making the cards market less effortlessly lucrative than it was.

Barclays for instance disclosed last March that Barclaycard profits in 1987 were down on the previous year.

The argument that the profits are made by networks which do not admit new entrants has also crumbled somewhat with the proliferation of Visa card issuers and the expected entry of new MasterCard issuers in the

UK later this year.

However one credit card chief points out that the JCC will remain more vulnerable than Visa to charges of operating a complex monopoly, by the way, is any market share over 25 per cent.

"Access will still remain an exclusive branding and the shareholder structure of the JCC is much more rigid than that of Visa. So the Commission may find that there are important differences between the two organisations as far as monopolistic implications are concerned."

Some issues however remain common to both. "Is it right that the person who cannot pay his bill in full on time should subsidise those who can? Is one credit card specialist. That is really one of the key issues. After 20 years or so, the public has still not woken up to the fact that, in the credit card industry, you have the poor or the less well-off paying to give the well-off free credit."

The argument is equally contentious in the relationship between the retailers and the credit card agencies. If the previous MMC

investigation had had its way, the credit card industry would have developed completely differently in the 1980s. Retailers would have been free to pass on to the customer some of the costs of the merchant commission they have to pay each time a card is used in their shops, and so allowed them to steer customers toward preferred forms of payment.

Few cardholders realise that the cost of the commission, with may make a considerable difference to the commission the merchant has to pay, and the time he will have to wait to get his money back.

David Legge, of the Burton Group, says: "The merchant fee is the nub of the problem. The retailer has to pay with reduced profits for long his customers use a card. In the US, in petrol stations, different rates are allowed for cash and card payment, but you can't do that here. But this is only because of the *diktat* of the banksters."

He believes that this situation exists because retailers originally did not coordinate their approach. Since the mid-1980s however, Mr Legge says that they have banded together

more strongly and are now better placed vis-a-vis the banks.

Any move by the government - in the light of the MMC report - to give merchants more discriminatory powers or to cut down on the profitability of credit cards might have undesirable consequences for cardholders.

"It is quite likely that the card issuers would have no option in that situation but to follow the precedent already set in the US and start charging an annual fee for card ownership," says one Access issuer. "A lot of card issuers already believe that there ought to be a charge to the cardholder anyway."

Outside the card issuers themselves however there are those who see opportunities looming ahead of the MMC committee if it chooses.

"This is an inquiry which, if it seizes its chances, could set the ground rules for the plastic cards industry in Britain for the next decade and beyond," says one London official concerned with the industry. "I very much hope that it will see its task in that perspective."

David Barchard

AT THE heart of the plastic cards revolution of the late 1980s lies the knowledge that EFTPOS - Electronic Funds Transfer at Point of Sale - is finally just around the corner.

Some time in the middle of 1988, EFTPOS UK, the electronic clearing system, will launch its inaugural service in three cities in Britain. After that, in the words of Mr Brian Allison, managing director of EFTPOS UK, the system "will roll out naturally" to the rest of the country.

Though few people expect either cash or cheques to disappear altogether, by the mid-1990s, EFTPOS will be moving towards the stage at which it becomes the dominant payment method.

Work has been under way for two years and in mid-July this year, EFTPOS completed work on the initial stage of the central switch in its payment system, testing transactions with three pioneer members, Lloyds, Bank of Scotland and Barclays. According to Mr Allison, the tests, of basic operations and security rather than actual traffic throughput, have gone "remarkably well."

However, while Mr Allison strives to set up a retail electronic clearing system, electronic shopping has already arrived for a growing number of retailers and consumers. For more than a year, both Barclaycard and Access have operated electronic terminals (called PDQ and Accept respectively) at a total of 6,000 retail outlets.

Both PDQ and Accept began as simple on-line authorisation operations, are relatively unsophisticated compared to what is promised for the full EFTPOS service of the 1990s.

EFTPOS UK's system is far more elaborate and has cost the banks a great deal to build. Mr Allison will not give a fig-

ure, but says that press reports that it has cost 550m are not widely held. Other banks privately suggest that the cost may have been even higher.

The soaring costs of contributing to the scheme led one of its original participants, Girobank, to withdraw early on. Girobank is now continuing its own private EFTPOS experiments with Sainsbury's.

EFTPOS UK has 14 members, including banks and building societies, as well as the Joint Credit Card Company, the Southend-based organisation which produces and processes Access credit cards for its six member banks.

Not surprisingly then, its founders tend to view EFTPOS as a development of the bank current account and cheque system, which will gradually take over the role of the paper-based money-transmission. It would link bank, retailer, and consumer in a guaranteed payments and settlement system at the point of sale.

EFTPOS would incorporate and add to all the security of traditional retail banking, taking over where the most advanced refinements of paper-based money transmission leave off.

The cheque guarantee card is really the ultimate off-line system," says Mr Allison.

This would make EFTPOS the retail equivalent of BACS, the bulk electronic clearing and interbank transfer system which handles such things as direct debits and standing orders, but basically caters for the corporate rather than the retail customer.

**ELECTRONICS**

The lynchpin of this system will be plastic communications with the system through the magnetic stripe on their backs. These will mostly be personal debit cards issued by banks - "electronic cheques of the future", as Mr Allison prefers to call them.

Barclays' Connect cards, are the first of this new generation, though EFTPOS will also have no problem in handling the banks' own credit cards. All will carry the blue and yellow logo of EFTPOS UK and be welcome in its terminals throughout the UK.

Plastic cards issued by non-banking organisations are another matter. "Neither American Express nor Diners Club have applied to join EFTPOS UK as full members," says Mr Allison and they will not be able to take part in the inaugural service.

"EFTPOS UK is a reflection of the thinking behind the European Accord (between 40 European banks) which is designed to establish a common electronic delivery system in Europe with common standards," Mr Allison says.

The banks see themselves as carrying both the heavy costs of running current account operations and the investment burden of setting up the new electronic networks. The charge card organisations in their view, cream off the best customers, and exact the highest merchant commissions, while contributing little or nothing to the development of payment services.

This is not an argument which cuts much ice with Mr Steve Goldstein, president of

American Express TRS. UK says the retailer American Express, like everybody else in the market-place, recognizes that retailers will not be willing to have more than one kind of terminal on their shop counters. Inter-operability of the various different payments systems to work through the same network of terminals is therefore essential. "We are major Express players ourselves," says Mr Goldstein. "We have our own authorisation terminals. All you need is a reciprocal agreement to have a bias-free transaction capability. We will pay our full freight in terms of transactions charges."

As things stand however, American Express and other outsiders to EFTPOS will have the secondary role of "sponsored service providers", paying a fee to another organisation which will process their transactions.

However the card issuers may not have things all to themselves in the development of EFTPOS. The evolutionary approach favoured by the retailers seems to be at least equally strong in the market place.

Retailers have become major plastic card issuers themselves, and over the last year many of the larger retail groups have begun installing their own electronic terminals in a pre-emptive move.

Mr Bob Woodman of the Retailers' Consortium announced in June that the number of EFTPOS terminals in the UK is expected to have jumped from 8,000 at the end of last year to 30,000 at the end of

1988. There are already almost three times as many on-line as off-line.

By 1995, the Consortium predicts that there will be about 52,000 electronic purchase transactions a year, covering 45 per cent of the total value of all transactions and 19 per cent of their volume. Today's unused debit cards will be used in 60 per cent of transactions with credit or charge cards making up less than half of the total.

"At peak hours," announced Mr Woodman, "transactions will be running at the rate of 1,000 per second."

The benefits which both banks and major retailers stand to gain from an EFTPOS system of this kind probably make its introduction inevitable. The advantages include the speeding up of payments and the elimination of paper from the system; reduced administration; and a probable drop in fraud.

Just how much the consumer will benefit from EFTPOS is less clear. There should be clear gains in ease and swiftness of payment (provided of course that queues do not build up at the terminals). But some consumer groups fear that EFTPOS could leave the individual consumer very vulnerable in several respects. If his card is stolen and his bank chooses not to believe him, he may have no recourse against it. Disputes of this sort are already occurring.

However just as retailers resisted bank pressure when the first debit cards were introduced, consumers seem to be taking their time to accept electronic cards. Unless ordinary customers see clear advantages, EFTPOS use is unlikely to gain the momentum after 1990 which the banks and retailers are counting on.

David Barchard

## PROFILE: JOAO RIBEIRO DA FONSECA

## Extending the Visa network

"WE ARE a service organisation for banks, and hopefully their preferred consultant," says Mr Joao Ribeiro da Fonseca, chief general manager for Visa International's Europe, Middle East and Africa Region.

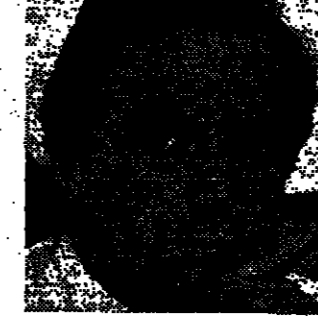
From his Kensington offices, Mr da Fonseca heads Visa International's European electronic clearing and authorisation operations, with on-line connections to each country in Europe, and real-time switching capacity for messages.

The network already extends as far as Israel, Jordan, and the United Arab Emirates, Kuwait and Saudi Arabia will be linked into the network soon. In five years time, it should be reaching out to sub-Saharan Africa.

From Kensington, authorisation messages travel on to Visa International's other clearing and authorisation centres in San Francisco and Tokyo, returning with an answer in a few seconds.

"It is a very sophisticated network," says Mr da Fonseca. "We don't need to analyse the credit worthiness of each customer, we can analyse each transaction in real time. Electronics has freed cards from the days when they could only be issued to credit-worthy individuals. The criteria for issuing cards can be expanded and the banks can enjoy total penetration of the mass market."

It is a far cry from the early 1970s, when Mr da Fonseca, then in charge of business development at Banco Pinto e Sotto Mayor of Lisbon in his native Portugal, first became involved in the discussions for



Joao Ribeiro da Fonseca

setting up a European plastic cards payment system.

In 1974 he was elected as one of the two European directors of IBANCO, the forerunner of Visa International, set up that year. He went on to join the organisation full time and help set up Visa International in 1977, and plan the transition over the following 18 months into an electronic clearing and authorisation system.

His views about Visa and the plastic cards industry reflect a strong belief in the importance of retail banking. Mr da Fonseca sees a shift in the financial services sector away from corporate to retail banking.

"The corporations don't need the banks any more. The banks are left with the consumers. Thirty years ago it was important to be the banker of a big company. Today it matters to be the banker of its employees," he says.

He believes that Visa is a more "democratic and competitive" association than some of the other payments systems.

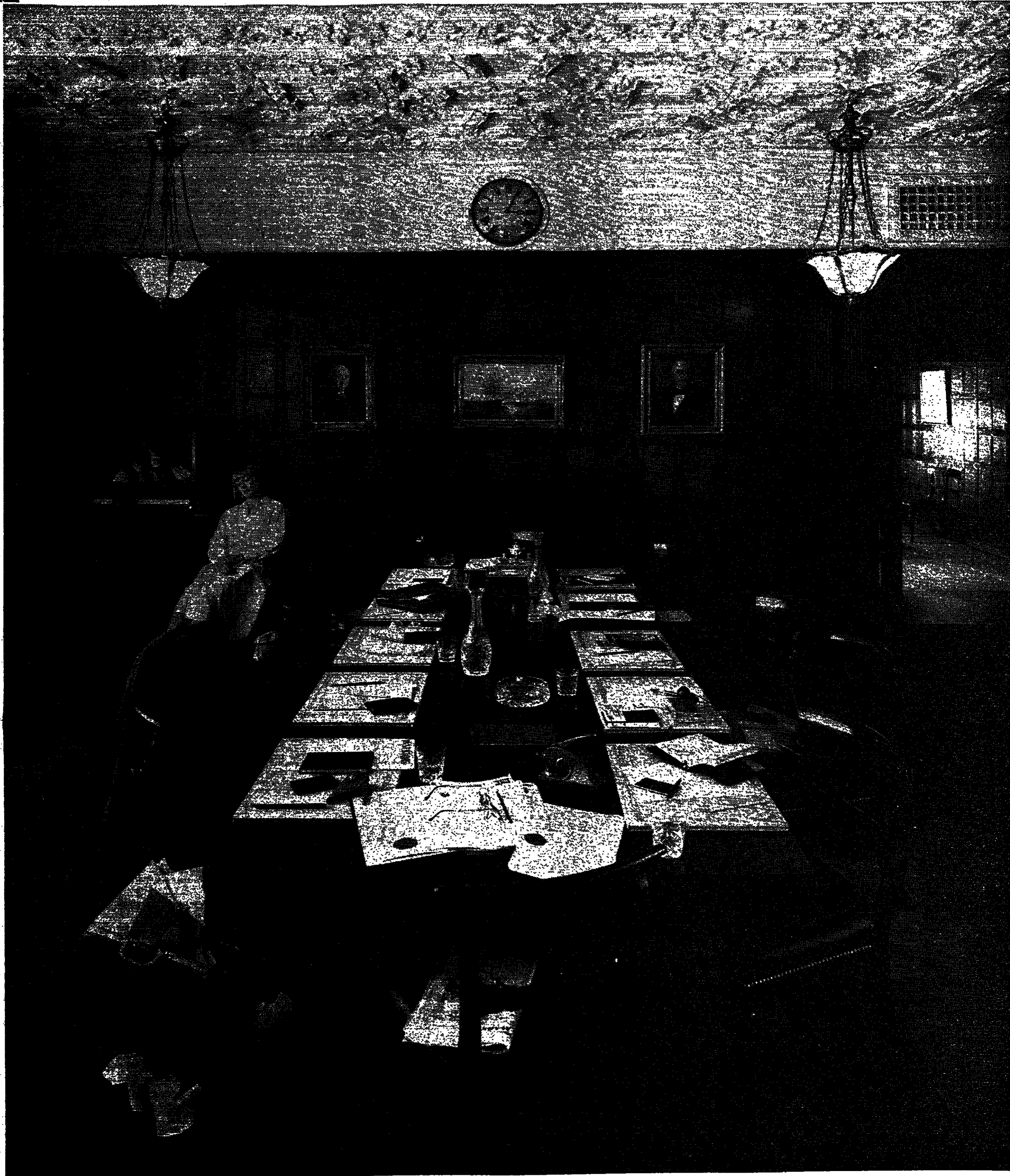
"We do not have a monolithic or uniform structure," he says, "and this promotes competition between our members. We are a service organisation but we don't set prices or policies. That is up to the individual members."

He believes however that the industry is moving towards the day when bank accounts will be accessed through plastic cards. "I don't like the name 'debit card'," he says. "Any card is really a debit card. It is better to see them as electronic cheques or branch account cards. Anyway, that is where the trend will go."

In Europe, Visa's perspectives are dominated less by the rivalry with the Mastercard system than by the hostility of some of the major Germany banks to payments systems such as Visa. "There is a clash of two cultures here," says Mr da Fonseca. Twenty years ago the Germans made a decision to ignore the plastic card and employ a paper-based system in the Girocheque. Both systems have been very successful in their own way, but I think it is fair to say that Eurocheque does not promote competition as we do."

The press has created sympathy on the wrong issues," he says. "The UK is the only country in the world not to charge money for bank cards. I think it could happen here soon," he says.

David Barchard



...in the UK, we're accepted by over 24,000\* restaurants.)



\*Source: JOCC 1988. This advertisement is published by The Joint Credit Card Company Limited who act as credit brokers for Lloyds, Midland and National Westminster Banks, The Royal Bank of Scotland, Clydesdale, Northern and Ulster Banks, National Irish Bank and Bank of Ireland. For quotations and full written details about Access credit cards, please call in to a branch of any of the Banks listed above or write to any of the Banks' Access Departments at Southend-on-Sea X, SS99 0BB.

PLASTIC CARDS 4

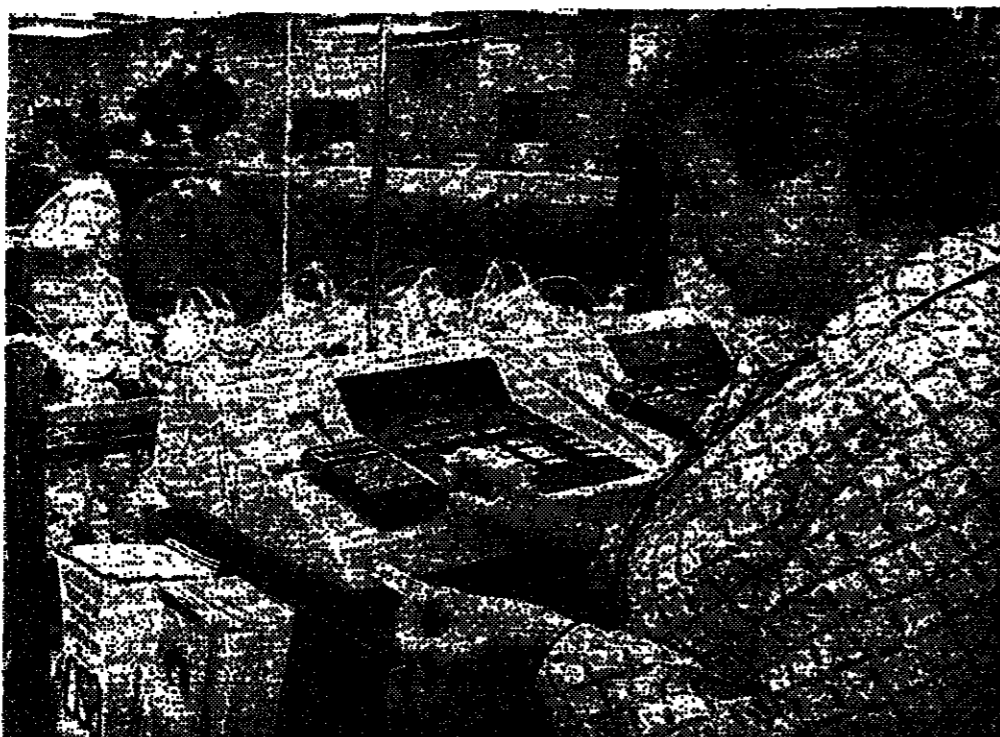
Why retailers' own plastic is bad news for the banks

# Sharp divide between the cards

THE SHARPEST divide in the plastic cards payments industry is not between different credit card issuers or even between credit cards and charge cards. It is between the mainstream plastic cards payments systems such as Access and Visa and the retailers with the store card.

Retailers have to pay a commission or merchant discount, usually around 2 per cent but occasionally rising to 5 per cent, on each credit or charge card transaction. Store cards not only cut out the credit card company's discount but also boost brand loyalty and, when a credit facility is attached, allow the retailer to earn interest on the balance.

Small wonder that that any mention of store cards among the mainstream credit cards issuers tends to provoke references to the high interest rates some of the store cards charge. Annualised percentage rates on store cards range from 26.8 per cent (Marks & Spencer, Burton's Option Card with direct debit) to 39.9 per cent (Dixons). "The recent increase



Mention of store cards to mainstream credit cards issuers tends to provoke references to the high interest rate

in Barclaycard's rates has now closed the gap between the store cards rates and the major credit cards," says Mr David Legge, chief executive of Burton Group Financial Services.

"The average merchant fee in 1987 was around 2 per cent, so that gives one a total figure of about £300m earned in commission from retailers," he says.

There are now an estimated 10m store cards in use in the UK market, issued by 20 major retailers; though large numbers of smaller organisations also put out cards of various kinds.

The origin of the older store cards, such as that of the Burton Group, stretch back a full quarter of a century to the time when they began as a simple addition to customer account services. However from there, the earliest cards moved over the next decade into the formal provision of credit.

In the last few years store retailers have gone further, crossing the frontier between retailing and banking and entering the financial services market directly. Four British retailers now have banking licences. In the United States, one retailer, Sears Roebuck, has gone all the way and launched its own credit card. None of this is good news for the banks, which are already having to contend with increasing competition in the plastic cards markets. However it is the appearance on the horizon of EFTPOS and electronic payments which has propelled the store cards closer



to the centre of the financial system and given major retailers clout that they would not have dreamed of a few years ago.

Two years ago, the nine largest retailers in the UK got together to form the Retail Credit Group, representing retailers who offer credit. At the end of March this year, members of the group had £1.12bn in credit balances outstanding or about 3 per cent of total non-mortgage consumer credit.

The number of account holders among BCG members rose by 28 per cent to just under 7m, but the total amount of credit issued grew more slowly than in the previous financial year.

Above: Marks and Spencer, one of the big four issuers of store cards which increase customer loyalty. Left: Next has joined a forum along with Marks and Spencer, House of Fraser and Burton to discuss technical issues concerning store cards. Below: Burton first issued a store card 25 years ago.



These figures clearly undermine the suggestion that retailers have been fuelling the credit boom," says Elizabeth Stanton, director of the RCG.

Retailers emerge as providers of an increasingly popular service which is being used responsibly. "This summer, four of the biggest card issuers, Burtons, House of Fraser, Marks and

its credit cards, was seen as unacceptable by the retailers. They easily won the test of strength with Barclays that followed, and subsequent debit cards, such as Switch, are careful to respect the retailers' interests. As a result, the major retailers have launched heavy programmes of installing and operating their own point of sale terminals.

According to the Retailers Consortium, a body which represents the marketing and financial interests of the retail industry, retailers have now pulled ahead of the banks in installing electronic terminals and by the end of this year they will own about 17,000 of 30,000 installed terminals.

Burtons, for instance, has recently started an EFTPOS experiment with 600 terminals. EFTPOS may be among the reasons why smaller stores are now also trying to get into the plastic cards business. This summer Wellbeck Financial Services launched "Select", a full marketing package aimed at giving a generic card to small and medium retailers with the terms of EFTPOS or less a year, who would probably be unable to launch a card of their own.

Select is currently servicing about 650 retailers at 1,200 outlets, and is expected to have about 100,000 customers before the end of the year.

It will enable smaller stores to give their customers a card with a budget credit facility and a fixed term repayment scheme.

The benefits which retailers see in store cards go well beyond earnings from credit. "What is involved isn't only a question of earning credit or saving on merchant discounts which would otherwise be paid to the issuer," says Elizabeth Stanton. "There is also the benefit of the knowledge a firm gets from administering accounts and learning about its customers. You don't get that from sales made with bank cards or cheques."

Trusthouse Fortes for instance operate a Gold Card scheme offering about 100,000 regular customers 17 special-allowed cards which can be used at 15,000 outlets, 3,000 of them abroad.

According to Mr Richard Power of THF, the group consciously eschewed giving credit, and even making growth a main priority. "It is a marketing tool designed to give genuine benefit to the customer and give us the edge over our competitors," he says. "We can't prove how much extra business it brings us, but we assume that it is there."

David Barchard

PRODUCT DEVELOPMENT

# The struggle to squeeze more from the market place

"IN THIS business" says Mr Scott Thomson, Head of Product Development and Sales in Midland Bank's UK Payment Services division, "you have to keep trying to squeeze more out of the market place and you do that by making your product more attractive than others to particular segments."

The search for untapped customer potential dominates the life of all the major plastic cards issuers who have become used to seeing their holder statistics swelling by the month.

Traditionally the plastic cards market has been divided into the up-market "travel and entertainment" section, and the mass market of those who were creditworthy enough to be given cards safely but not so rich as to be able to do without a revolving credit. A later arrival was the corporate or company card.

The explosion in the number of issuers in the late 1980s however is forcing much closer attention to be paid to card users and the categories they fall into.

"The future for organisations such as ours is the way they understand their customers and build up relationships with groups of individuals. The day of the general approach, when you offered everybody the same services all the time, is over. You need to be able to identify particular types of people," says Mr Peter Edwood of Barclaycard, the world's second oldest Visa card.

Mr Edwood sees the classic Visa card in the UK as moving towards a point where it will have to be rejuvenated by adding on services till now associated with charge cards such as American Express; for example, the introduction of a points scheme which rewards cardholders for the purchases they make with their card and holiday and wine clubs.

These offers are aimed at customers who are wealthy enough to use their credit card more or less as if it was a charge card, and pay off their account in full every month. For those not in this category, Mr Edwood thinks it is an entirely natural development that new low interest cards such as those launched in the UK by Save & Prosper and Chase Manhattan are now beginning to appear. "It is understandable that they are seeking to get into the market by low pricing," he says "but eventually the pricing will

have to rise." These newer credit cards are accused by their older rivals of "cherry picking" - looking for low-risk customers who want to borrow but will not present fraud or bad debt problems. Unless an applicant has a better-than-average credit record and good prospects of increasing his income, he may find it hard to convince the lower interest cards to take him on board.

Another way to catch customers is to get them young with products like the Visa Electron card, in which every single transaction has to be authorised. This has the advantage of making contact with young people at a very early stage, though it may be one when their long-term consumer preferences and brand loyalties have not yet settled

nakedly apparent as it is with American Express's gold card. A new generation of cards may take this further.

Affinity cards for instance - launched in the UK by Trustcard and Girobank - identify a customer with a particular charity or sport. Serious consideration is being given by some card issuers to cards aimed at particular ethnic or social groups, or just possibly clubs, schools, universities, regiments or companies.

The main obstacles are the technical ones of producing large numbers of differently-designed cards and the possibility that they might have difficulty getting themselves accepted by merchants though most merchants have now become adept at tracking down the relevant payment system's logo on an unfamiliar card.

Traditionally the plastic cards market has been divided into two sections. They were the up-market "travel and entertainment" section, and the mass market of those who were creditworthy enough to be given cards safely but not so rich as to be able to do without a revolving credit. A later arrival was the corporate or company card

down. "We have to appeal to critical segments of the market and one of them is obviously young people," says Mr Steve Goldstein, President for UK and Ireland of American Express-TRS. "We try to locate them in the second year of their career. We believe that if we get these people at the right point of their life, we have a good customer for life." The women's market is another area which Mr Goldstein believes has been neglected. "The women's market is not well served by anybody. Historically our products appeal to the middle-aged businessman, who is the heartland of our business. But the number of women in work is increasing."

Another neglected group are the elderly, who are fitter and wealthier these days than they were a generation ago, and enjoy dining out and travelling, while often being suspicious of credit cards - all characteristics which mark many of them out for the charge card market. Card issuers can travel along one of two routes when they attempt to win particular groups of customer. The traditional approach has been to offer services targeted to specific needs. For instance, those of the business traveller. But some of the newer cards rely on their branding for their appeal. Status has always been part of the appeal of the major cards, even when it was not as

Though it believes in identifying and seeking out new segments of the market, American Express remains committed to its standard card designs. Not so the credit cards.

"In the US, MasterCard has introduced new rules which allow the face to be used for the particular purpose selected by the Association member," says Mr Tony Lee, chief executive of the Joint Credit Card Company which issues Access, so far the only UK MasterCard brand. "This means that 80 per cent of the card face is available for use by the issuer."

Not everyone is convinced that these sorts of consideration will necessary win customers away from one card issuer to another, even when the British market becomes saturated, something which is still some way off.

"It may be old-fashioned but I think people basically take plastic cards because they see them as being useful to them and want them to serve for a specific purpose."

"The status comes from being the sort of person who flies internationally a great deal or stays in expensive hotels, not from the picture printed on the card. The search for market growth is basically a quest for new services, but our products are new and we are still stumbling across them," says the head of another British credit card operation.

David Barchard

FRAUD

# Learning to live with the darker side of the business

THE BOOMING plastic cards industry of the late 1980s works in a world with few shadows. However fraud, and the losses it gives to rise to, are an unpleasant reality that the card issuers know they have to live with.

Issuers are generally reticent on the subject, stressing that the inevitable losses they incur through fraud are at tolerable levels. It tends to be outraged card holders whose cards have been fraudulently used who are most vocal on the subject. There are plenty such people around.

"Access loses about £12m a year through fraud, though the loss per £100 of turnover is gradually going down" says Mr Tony Lee, chief executive of Access. He cites increasing vigilance by retailers and the modification of card design, in particular the introduction of the hologram, as reasons for the improvement.

"We pay £50 for every stolen card recovered by a retailer," he says, "and it seems to work. Last year, we paid out about £2m; in other words, about 40,000 cards were recovered by retailers and their staff."

According to Mr Patrick Bowden, head of Business Development at Visa, his organisation loses between 1.2 per cent and 1.7 per cent of its total annual turnover of \$900m a year as a result of fraud. Barclaycard, by far the largest UK Visa card issuer, estimates that it loses between £2m and £10m a year.

"But the losses, expressed as a per cent of turnover, are getting better," says Mr Peter Edling, chief executive of Barclaycard. "The figures are flat. In 1987 we lost 25m or 0.14 per cent of turnover to fraud. In 1988 it was 23.5m or 0.16 per cent."

There are several major varieties of card fraud. One is the manufacture of counterfeit cards, something which the issuers say is not widespread in the UK but which has led to major changes in card design and the introduction of the hologram on Visa and Master-

Card products. A simpler fraud is to intercept a new card in the post, sign it, and use it.

Fraud and its prevalence varies widely between countries. In France, where no less than a quarter of the world total is said to occur, it has been partly responsible for the early adoption of smart cards.

In order to combat fraud, the major credit card operations such as that of the JCCC at Southend work under strict security, with employees hav-

ing only partial access to information about the accounts they are processing.

To prevent new credit cards being recognized in the post, companies go to tremendous lengths to disguise them, varying the envelopes they travel in and sometimes even having addresses written out by hand.

Both Barclaycard and Access may ask customers who live in some high-risk areas to collect new cards from their local bank branch.

Pre-notification, to remind customers that a new card is due to arrive shortly, is also becoming more widespread. Marks & Spencer have gone one step further. Their store card is delivered through the post, but it must then be encoded at one of their terminals, with the customer identifying himself, before it can be used.

Other ideas include carbon-less vouchers, introduced by Diner's Club, and various insurance schemes. Most card issuers also offer fairly cheap insurance protection against fraud, with schemes such as Cardwise. Marks & Spencer

include a charge card protection insurance fee as an automatic part of their card agreement unless a customer specifically opts out of it. The cost is a monthly 6p per £100 pounds of balance.

These practical approaches are often easier than changing the technology involved in the production of a card, for instance its magnetic strip, though this has been tried in the past.

Dave Farrer, Director of Software Sciences a Farmborough based British firm which supplies European card makers, says: "The problem often is

that the technology can cost a lot more than the fraud it is intended to prevent."

Even the hologram has not won universal approval. "The hologram hasn't done anything to deter counterfeiting," says Mr Steve Goldstein, President of American Express TRS, UK & Ireland. "We believe in much tighter authorisation processes and educating the retailers in what to look for."

Mr Goldstein describes current levels of fraud losses as "acceptable", saying that American Express benefits from the security of offering a single type of product across the world. "Retailers can spot any difference immediately in a card."

Mr Richard Power at THF's Gold Card says that it has had very little experience of fraud, partly because it has a narrow customer base and partly because THF's card is primarily used in hotels where the risk of detection is high.

Some of the retail stores, on the other hand, do seem to have had severe problems with fraud in the past, despite the advantages of having a smaller

number of outlets and card users.

The rise of on-line transactions should help cut down fraud risks, one reason why EFTPOS is welcomed by retailers. However one credit card chief says: "On-line transactions only assist in cutting down fraud. Nothing is absolutely secure."

Electronic payment will mean that the PIN (personal identification number) becomes more important as a means of authenticating a purchase, replacing the signature. This makes some consumer groups unhappy. Not everyone can remember their PIN, safeguarding it may place undue risks on the shoulders of the user, and if a PIN is somehow intercepted and abused, banks tend to place all responsibility on the shoulders of the cardholder.

EFTPOS may face other problems. One which is sometimes discussed is the so-called "phantom" or "private" terminals which might some how gain entry to a network. Mr Brian Allison, general manager of EFTPOS UK, thinks such a possibility is highly unlikely.

"The initialisation process for terminals is highly protected and once a terminal is installed in the point of sale system, it is surrounded by a set of guaranteed relationships, for each of which we have to recognize a terminal sponsor," he says.

Security is also one of the factors slowing up the development of home banking, which is a logical outcome of the electronic payments revolution. "Banks and building societies have managed to build a lot of security into their ATM networks. The ATM is a secure line against hackers," says one consultant. "But they have not yet found a reliable way to ensure that an elaborate home banking system is equally secure. So home banking systems for the time being are little more than telephonic add-ons to ATM services."

David Barchard

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PLASTIC CARDS 5

Why automatic teller machines are multiplying so quickly

## The symbol of electronic banking

THE AUTOMATIC teller machine (ATM) is, to the customer, the most obvious symbol of the electronic financial services revolution. First they sprouted through the walls of bank and building society branches, then they appeared in the banking hall. Now they are increasingly being installed in sites remote from bank premises like supermarkets.

They represent one of the most profound advances ever in banking technology. A customer operating an ATM was, for the first time, conducting a dialogue with the computer system responsible for maintaining details of his or her account.

ATMs are still evolving. The top-of-the-line machine, marketed by NCR the world leader in ATM sales, the 5085, offers a host of features including cash withdrawal, cash deposit, balance enquiries, funds transfer, cheque book request, mini-statement and pass book updating.

The last named feature is a new development demanded by some building societies and banks in Spain but not as yet exploited by UK building societies. There is, however, considerable interest in the facility among UK financial services companies, according to Mr Paul McDermott, an ATM specialist with NCR.

The NCR machines are not the most complex or fully featured obtainable. Diebold machines manufactured in the US and marketed in the UK by Philips can claim that distinction.

Designed and built entirely in Dundee, Scotland, however, NCR machines are the undisputed market leaders with 20 per cent of the world market, 50 per cent of the European market and 50 per cent of the UK market, according to Mr McDermott.

Its principal competitors are IBM, Diebold, Olivetti and Nixdorf.

According to a recent report by James Essinger, a writer and researcher specialising in financial technology, there are now about 12,570 ATMs installed in the UK with 34,23m ATM cards issued to customers. Some measure of the risks the banks and building societies face in their ATM programmes is highlighted by Mr Essinger's estimate that 15 per cent of those cards, nearly 4.5m, are lost or stolen annually.

In the UK as in the US, proprietary ATM networks are giving way to shared networks. Among the banks, National Westminster operates a shared network with Midland Bank and Barclays with Lloyds. At present this reciprocity is limited to an exchange of cash withdrawal facilities.

The building societies and other financial institutions such as CitiBank Savings and Western Trust and Savings have created two national networks Link and Matrix which have now also come to a reciprocity agreement. According to Mr Essinger, numbers of cash withdrawals increased from 12m to 45m a year over the period 1979-1983 and in 1987 this increased to 507m, or roughly 1,000 transactions every minute.

Despite well-publicised examples of ATMs which run amuck, the most recent and dramatic example of which was a dispenser which dished out almost 25,000 when faced with a request for £20, faults and complaints are low compared with this volume of use. In 1987, the average value of a transaction was £33; this year it has risen to £40.

So there is little doubt that ATMs will remain an important feature of the electronic banking landscape for financial institutions and customers alike. Customers have already demonstrated they feel at ease with robot tellers.

Banks have complained that it is difficult to justify the expense of ATMs (£15,000-£25,000 a machine plus networking and telecommunica-

tions costs) using conventional accounting techniques. This, however, is a common problem where information technology is involved.

Technically, ATM networks represent a complex proposition for a financial institution. They comprise three separate components, the ATM itself and its controlling software, typically manufactured by NCR, Diebold or IBM, the network and its network management software, and the institution's own computer system.

Banks have, in the past, conventionally "wired" their ATM networks directly into their mainframe computers using their own development staff to write the necessary linking software. Today there is a trend to using proprietary networking software. The most popular example is Base/24 from the US company ACI and marketed and supported in this country by the Sema Group (formerly CAP Group).

According to Mr Michael Eison, marketing director for CAP financial services, banks today are looking for a common interface for their ATM networks, point of sale networks and branch networks and Base/24 provides that function.

Sema has supplied Base/24 to 12 UK financial institutions including Abbey National

Building Society, Girobank, Lloyds bank and Midland Bank.

The use of network management software takes considerable pressure off the mainframe. Many institutions install a specialist on-line transaction processing (OLTP) computer, typically a Tandem, Stratus or IBM System 88 (a badge labelled Stratus) to run the network.

Birmingham Midshires Building Society, for example, is in the process of installing a £200,000 Stratus computer to run its network of 25 ATMs. Stratus and Tandem machines are noted for their ability to handle OLTP - which means that customers can carry out a dialogue with the computer and have their accounts updated at the same time the transaction is accomplished - and for fault tolerance. While all computers break down from time to time, fault tolerant computers fail gracefully, retaining the memory of all the transaction they handled up to the moment of failure.

A recent survey by Tandem of UK financial services companies suggests that two days is the longest they could survive with their computer systems out of action.

Alan Cane

## March of machines

UK ATM: A FACT FILE

Members	Installed ATMs	Cardholders (approx m)
Link		
Abbey National Bldg Soc		
Clydesdale Bank		
Funds Transfer sharing (18 members)		
Girobank	1300	4.5
Nationwide Anglia Bldg Soc*		
Woolwich Equitable Bldg Soc*		
<b>Total:</b>		
Matrix		
Alliance & Leicester Bldg Soc		
Bradford & Bingley Bldg Soc		
Bristol & West Bldg Soc		
Leeds Permanent Bldg Soc		
National & Prov Bldg Soc		
Nationwide Anglia Bldg Soc*		
Woolwich Equitable Bldg Soc*		
Cumberland Bldg Soc		
Furness Bldg Soc		
North of England Bldg Soc		
<b>Total:</b>	680	1.6
G		
Bank of Scotland†	302	0.69
Barclays	1900	4.5
Lloyds	1974	4.5
Royal Bank of Scotland	575	1.86
<b>Total:</b>	4751	12.55
D		
Clydesdale Bank	285	0.37
Nationwide Westminster	1400	5.0
Northern	1600	4.0
<b>Total:</b>	3485	9.55
E		
Yorkshire Bank	193	1.26
F		
TSB Group	1326	3.56
H		
Hallifax	886	2.9

\* These membership of Link and Matrix.  
† These membership of Link and Matrix.  
‡ These membership of Link and Matrix.  
§ This has a reciprocal relationship with the Bank of Scotland.

### BUILDING SOCIETIES

## The Leeds led the way

IT WAS Britain's fifth biggest building society, Leeds Permanent, which stole a march on its rivals early this year and announced that it had become a full member of Visa International.

Building societies, savings and mortgage loans associations with a mutual ownership structure, have been moving steadily further into the retail banking sector in the 1980s, thanks to the gradual removal of legislative restrictions.

However it was not until the end of 1987 and the scrapping of an embarrassing law in the wording of the 1986 Building Societies Act, that building societies were finally freed to go directly into the plastic cards business. Before that although the majority of Britain's 30 largest building societies did offer their customers credit cards, they had to do so through another organisation, usually a bank. And the society's name was tacked on inconspicuously on the flipside.

Leeds has been swiftly followed into the Visa International by Halifax and Abbey National, the two giants of the UK building society industry, and by National & Provincial. Other applications to join Visa are pending.

The building societies are flocking into the credit card market because, they say, all the available market research tells them that many customers expect a credit card as part of the services they get from their retail financial services organisation, even if they are not, especially in the thirty North, still view credit cards with suspicion.

Unlike current accounts, credit card services are cheap to provide (a building society launching a card would have to pay a standard fee to Visa, relating to its size, plus the cost of getting another organisation to produce and process its cards) and should quickly move into profit.

But why the general movement towards Visa? Leeds Permanent's decision to join Visa was regarded as especially telling, for Mr Mike Blackburn, its chief executive, came to the society from Visa's rival in the UK, Access.

"There are various considerations," explains a Leeds official. "Firstly there is the respective structure of Visa and Access. Visa is an association which is open to new members. The Joint Credit Card Company which issues Access cards is as its name suggests, a limited company and its ownership and share structure would have to be revised if anyone else were to join."

An almost equally strong consideration may have been the more flexible branding design of the Visa card face which gives a card issuer much more scope to imprint his logo upon it.

However uncertainties about the future of the Access/MasterCard network and its past reluctance to admit new entrants may also have played a part in the societies' decision to go for Visa.

The society's decision to opt for Visa may give an insight into the scale of the market, particularly in favour of that organisation. Currently Visa has 33 members in the UK compared with Access's six. This imbalance, combined with other problems

in international markets, however has produced a change of heart at Access. The card design has become more flexible, and though the six banks which control the bank are not willing to admit new members to Access, they have agreed to the launching of MasterCard as an independent brand in the UK.

Among the likely candidates to become a separate MasterCard issuer is Nationwide Anglia, the country's third largest building society. A more exciting possibility might be for the larger building societies were to opt for dual membership and the right to issue MasterCard and Visa products.

"A spate of minor building societies becoming MasterCard issuers by themselves will not have very much effect on the market," says one credit card official.

The societies have in any case made a cautious entry into the market. Even Halifax, the largest society, has arranged for the processing of its Visa card to be handled by the Bank of Scotland, a distinctly hesitant way of doing things for an organisation which is larger than two of the four main clearing banks.

In the longer term, Halifax will probably switch to doing its own processing, especially if - as it has hinted - it proceeds in due course to launch its own debit card. Abbey National and Nationwide Anglia, the two societies which, unlike Halifax, offer their customers' current accounts will have much stronger reasons for wanting to go into the debit card market, and it may only be development costs, coming on top of an already very expensive programme of product diversification, which are deterring them.

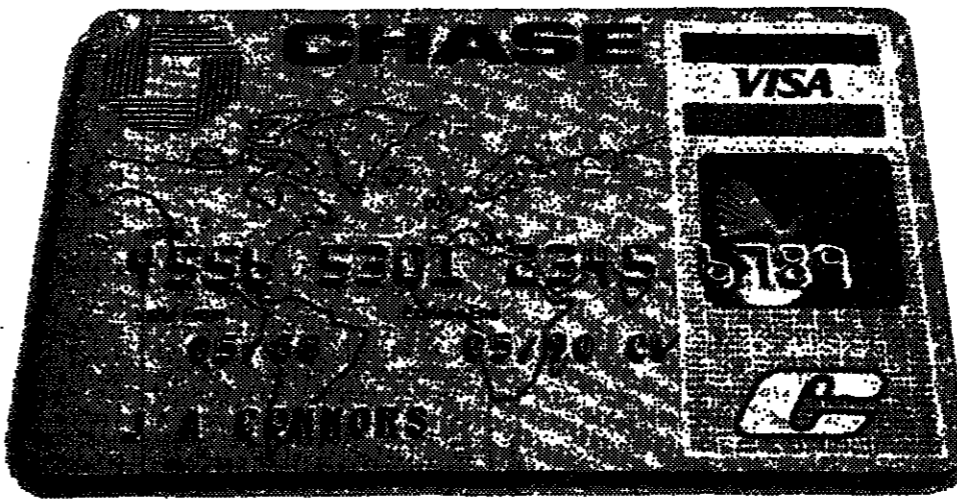
The building societies credit cards have come onto the market at a point when other card issuers have appeared, trying to undercut the interest rates offered by the main card issuers. Halifax has not gone along this route, although its current rate of 24.9 per cent APR is perched just below that of Barclaycard.

By joining a card payment system, the societies are also able to offer their customers access to an ATM system which goes well beyond that of Link and Matrix, the two building society ATM networks which are shortly to merge. The attraction is particularly strong for Halifax which has 900 ATMs of its own but does not belong to either of the building society networks. Its Visa Card will enable its customers to draw cash from a far-flung network of machines in the UK and more importantly abroad.

If the recently-launched cards of the big societies prove a success, the second-tier building societies will almost certainly feel obliged to follow the larger ones into the market and issue their own branded cards.

Though small by the standards of the industry, these societies would be larger than some of the existing card issuers. The path these smaller societies take may be very important to the future of the two payment networks. If they all follow Halifax and Abbey National into the Visa camp, the Access/MasterCard branding will find itself sliding into a distinctly secondary place.

David Barstard



# Introducing the new low interest Visa Card from Chase Manhattan

## Make the comparison...

The new Chase Manhattan Visa Card gives you everything you expect from a credit card - except high interest charges. It's readily accepted at home and abroad wherever you see the familiar blue, white and gold Visa sign.

You can use it to draw a cash advance from any of the 200,000 bank branches worldwide which accept Visa, as well as the 5,500 in the UK.

Like other credit cards it's issued free of charge.

And, like them, it lets you spread the cost of your spending over several months.

But, when it comes to the interest rate charged for borrowing, we're delighted to be left way behind.

The Chase Manhattan Visa Card has an interest rate significantly lower than the following widely available credit cards.

At 16.9% APR (17.3% APR for cash advances) it's over 5 percentage points less than Barclaycard Visa at 23.1% APR (23.9% APR for cash advances), National Westminster and Lloyds Access at 25.3% APR, TSB Trustcard also at 25.3% (25.6% APR for cash advances) or Midland Access at 26.8% APR.

#### How we keep our interest rates low

In the past, credit cards have been very freely available, which means that many people are either late with their payments or don't pay at all.

So, some of the interest you pay on your card actually subsidises bad debtors.

The Chase Manhattan Visa Card, however, is only issued to more creditworthy customers. By cutting out most of the bad payers, we can afford to charge a low rate of interest.

#### Plus Chase Manhattan extras

You might think that our low rates mean fewer services. In fact, it's just the opposite...

The Chase Manhattan Visa Card offers a range of highly attractive benefits.

For example, we'll credit your account with interest at a variable rate, currently 5.5% p.a., which is

#### COMPARE THE BENEFITS

Just compare the new Chase Manhattan Visa Card with the following widely held credit cards and see the difference.

	CHASE Chase Manhattan	BCARD Barclays	ACCESS Nat West Midland Lloyds	TRUSTCARD TSB
APR* (Purchases)	16.9%	23.1%	25.3% (Midland 26.8%)	25.3%
APR* (cash advances)	17.3%	23.9%	25.3% (Midland 26.8%)	25.6%
Interest paid on credit balances	✓	X	X	X
Choice of statement date	✓	X	X	X
Outstanding balances from other cards accepted	✓	X	X	X
Free travel accident insurance	✓	✓	✓	✓
Access to cash machines	✓	✓	✓	✓

\*Interest rates are variable but these APRs are correct at 8/9/88. APR = Annual Percentage Rate of Charge. You are required to pay at least 3% of the balance outstanding or £1, whichever is the greater, within 25 days of your monthly payment date. If the balance is less than £5, the full amount must be paid. A charge of 1% (variable) of the amount withdrawn is made for cash advances. \*Subject to conditions of cover.

And when you pay for travel on your card, you'll also get up to £60,000 free travel accident insurance.

You can draw a cash advance from over 23,000 cash machines at home and abroad.

And you can apply to transfer your existing unpaid Access or Visa card balance directly to your Chase Manhattan Visa account - and make worthwhile savings. Of course balance transfer is subject to your Chase credit limit and the Bank's discretion.

#### An extra interest free period

When you transfer your existing unpaid credit card balance to a new Chase Manhattan Visa account, you won't be liable for a penny in interest charges until 25 days after your Chase statement! That could give you up to 11 weeks' interest free credit on some purchases!

And, of course, after that you'll benefit every month from our low interest charges.

If you are over 21, in regular employment earning over £8,000 p.a. and preferably a homeowner, the Chase Manhattan Visa Card can bring you substantial benefits.

Find out more today. Simply complete and return the coupon. No stamp needed. Or call us free on 0800 444 138. The sooner you act, the sooner you can benefit from Chase Manhattan's low interest rates.

## ...then act!

Please tell me more about your new low interest Visa Card. I'm over 21 years of age, in regular employment and definitely interested in not having to subsidise the bad payers!

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_



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## PLASTIC CARDS 6

National differences produce many obstacles

## Europe looks for an answer

EUROPE IS the most highly developed plastic cards market in the world, after North America. But by comparison with the US it is a poor second and a patchy one. Even in the UK there is only one card per three adults compared to nine for every ten adults in the US. For Europe as a whole, the proportion is far lower. That should mean good prospects for continued market growth.

Europe's relative backwardness in the plastic cards industry is no accident. In Britain, France, and Spain, card-based payments systems have developed rapidly because banks and governments were eager for them to do so.

In northern Europe however, it is a different story. Banks in Germany have long tried to close the market to what they see as an American invasion, developing the Eurocheque in its place.

As a result, Germany, Europe's largest and strongest economy, is also its least developed cards market with only one card per 23 adults in the mid-1980s.

Now all that is changing. Electronic technology has finally tipped the scales against paper-based transmission methods hastening the development of a Europe-wide retail banking market.

The process is being accelerated by the European Commission and its plans for a single European market by 1992. A paper published by the Commission last year says "Cards issued in one Member State should give their holders access to services supplied in another."

The paper, entitled "Europe Could Play an Ace" called for

the "desegregation" of the various card systems in the Community and the development of compatible and interconnected payments instruments.

Commission officials admit however that desegregation cannot be imposed upon unwilling institutions. Technology has made it relatively easy to link up different ATM systems or create a unified EFTPOS network.

"But the commercial prejudices to developing a unified system in Europe are much harder to overcome than the technological difficulties," says one British software producer.

American Express and Visa have both gained secure footholds everywhere in Europe. Even in Germany, Visa now seems poised for market growth after two German banks this spring announced their decision to join as card issuers.

However divergences between national consumer preferences and spending habits remain considerable and could pose greater longer term obstacles to the growth of a unified European market.

"In France a mere 5m cards generate more sales per year than nearly twice that number in the UK," says Mr Patrick Bowden, manager of Business Development at Visa's London office. "because the card is used as a means of payment rather than as a credit instrument."

"There are no European consumers as such when it comes to credit cards," says Mr Tony Lee, chief executive of Access. "The man in the street in the UK has different tastes and needs from his counterpart in other EC countries."

However expatriates are already creating a limited cross-frontier cards market. A Briton working in Frankfurt can have a British Visa card, linked to a UK bank account but used exclusively outside the UK.

Mr Lee believes that Access could process card operations in other EC countries while leaving the "customer interface" to be handled abroad.

This is more or less the way that the organisation already handles the operations of its Irish member, the Bank of Ireland. Assuming that exchange controls have been dismantled, the chief legal obstacles would probably be to do with data and consumer protection.

However until the day comes that an Access bank can offer its customers accounts in France or Deutsche Marks, any continental customers might find exchange rate fluctuations a deterrent to opening a UK Access account.

All this is a backdrop to the more immediate manoeuvring over the setting up of a European electronic retail banking network in the 1990s. Denmark has gone furthest towards setting up an EFTPOS system, but all the major EC countries now expect EFTPOS to become a reality in the next decade.

The Germans banks and their allies last year set up the European Council on Payments Systems. Its aim is to create inter-operability between ATM systems of the different European banks at an early date and, later on, ensure that a single electronic technology prevails in retail transactions.

Last autumn the European

banks met in Florence and produced a document known as the European Accord on payments systems. The arrangements it outlined would have safeguarded the dominant position of the banks in the markets and either excluded American Express, Diner Club, and perhaps even Visa from the new system or at least made them pay heavily for the right of access to its terminals.

Visa was not even invited to send observers to the ECPS's initial meeting. For a moment it seemed possible that American Express might be locked out of the new electronic Europe of the 1990s, a thought which provoked scathing denunciations of the cartelistic tendencies of the Europeans.

Since then however the mood has altered, partly because it has become clear that the European Commission would not tolerate the setting up of blatantly anti-competitive arrangements. For a moment it seemed possible that American Express might be locked out of the new electronic Europe of the 1990s, a thought which provoked scathing denunciations of the cartelistic tendencies of the Europeans.

There have been attempts to set up European credit cards. Eurocard, founded in the 1960s, has never developed into a real mass card along American lines. The vast majority of the 16.4m Eurocard holders in Europe is accounted for by Access's 13.2m holders in the UK.

Eurocard's main asset appears to be the shrewd and rather surprising defensive alliance it concluded earlier this year with one of the US players, MasterCard, which effectively matches it against Visa.

There has been talk of a further European credit card, Europlus, to be launched by GZS, the German banks' payment system, to be called Europlus, but the idea now seems to have been dropped. However Eurocheque, the pride of the German banking world, itself seems to be evolving into a card product with the supporting cheque guarantee card taking on new functions, including the ability to draw cash from ATMs.

David Barchard

## FRANCE

## Card use increases but problems remain

THE CARTE Bleue, France's leading bank card, is celebrating its 20th birthday this year, but the real history of French bank cards starts only four years ago.

For in 1984 Carte Bleue, linked to the Visa network and, grouping most French banks, teamed up with two major national banks, Credit Agricole and Credit Mutuel, associated with the Eurocard network.

The new alliance, the Groupement des Cartes Bancaires, has presided over a rapid expansion both in the number of cards in issue and in their intensity of use.

By the end of last year France boasted a total of 16.3m bank cards in issue, nearly half of them international cards bearing either the Visa or the Eurocard-MasterCard label.

These cards could be used across the country in 11,200 compatible cash distributors and in 420,000 sales outlets.

Activity surged, with 380m cash withdrawals, up 27 per cent from the previous year, and 560m payments, up 70 per cent. In value, card use rose more than 50 per cent to FF330bn, gaining ground on the cheque, which still reigns supreme as the favourite French payment method, after cash.

At the same time, hopes brightened for the "carte apnée", the French smart card, as Norway and Italy signed up for the CPB technology developed by France's Bull group - an early leader in the field but now facing growing competition from Japan and Europe.

If the overall picture is one of growth and development, a closer look reveals a number of problems.

In the first place, the bank card system in France is not profitable, even though precise accounts are difficult to arrive at. Mr Raoul Bellanger, director of the Groupement des Cartes Bancaires, says that total income from card holders subscriptions and from commissions paid by sales outlets amounted to some FF64bn last year, well short of the FF74bn it cost the banks to issue cards, handle transactions, write off

their investments and absorb the cost of fraud.

Although it should be perfectly possible, he says, to reduce the cost of fraud from its present 0.2 per cent of the volume of card transactions to a target of 0.07 per cent, the cost of investments shows every sign of continuing to rise, while the commissions paid by sales outlets are falling.

The customer pays a subscription of only around FF135

banks, counter-attacked in the law courts and for the most part won. But the battle left cracks in what was, if not actually a cartel - as the French competition council has formally charged - at least a somewhat monolithic organisation. For Mr Leclerc was aided in setting up his system by a number of member banks, notably the Credit Agricole of Toulouse.

A number of banks are now arguing for a more flexible sys-

**The new alliance, the Groupement des Cartes Bancaires, has presided over a rapid expansion both in the number of cards in issue and in their intensity of use**

a year for a Carte Bleue-Visa, not enough to cover handling charges, while commissions have fallen from an average of 1.57 per cent in 1984 to 0.57 per cent last year for supermarkets and dropping to 0.4 per cent for hypermarkets - a third or a fourth of the level in the UK, West Germany or the US.

"Unable to make up our minds whether the bank card was simply a substitute for the cheque (which is not charged for in France) or a card of the Visa or MasterCard type (which abroad is charged heavily to the distributor), we ended up with a compromise which does not really satisfy the distributor but still costs the banks dearly," comments Mr Claude Menequin of the Société Générale bank.

Even at this low rate of commission, however, France's retailers are not satisfied, in particular Mr Michel-Edouard Leclerc, scourge of cartels ranging from pharmaceuticals and maternity milk to books and funeral services.

Mr Leclerc set up a parallel processing system for card payments by regular customers of his Leclerc supermarkets and hypermarkets which reduced the commission, according to his calculations, to 0.1 per cent.

The Groupement, claiming that Mr Leclerc was pirating the investments and guarantees offered by its member

banks, counter-attacked in the law courts and for the most part won. But the battle left cracks in what was, if not actually a cartel - as the French competition council has formally charged - at least a somewhat monolithic organisation. For Mr Leclerc was aided in setting up his system by a number of member banks, notably the Credit Agricole of Toulouse.

A number of banks are now arguing for a more flexible system of charges, with more transparent tariffs adjusted to the circumstances of each client. They are also calling for more freedom over the introduction of new types of card, which are at present controlled by the Groupement.

Alongside single retailer cards, multi-retailer cards like the Carte Aurore issued by consumer finance specialist Cetelem, have made progress.

This is a credit card, not just a debit card like the Carte Bleue. So too have co-branded cards, issued jointly by, for example, Eurocard and the Wagons-Lits transport group or Diners Club and car maker Volvo.

The major banks now want more flexibility in their cards, associating the existing payment and cash withdrawal functions with revolving credits, which provide the bulk of the profits from cards for banks in the UK or the US.

Will these additional functions be handled through the "smart card", which is now starting to spread over France

after a slower than hoped for start? By the end of 1987, only around 500,000 micro-chip bank cards were in circulation, 450,000 of them in the pilot area around Rennes in Brittany. But they are gradually being issued over a wider area.

Some banks have begun to question, however, whether they choose the right system. What they have, though it may greatly increase safety, offers only a limited array of new functions. They doubt whether it will be possible to recoup the additional FF25 cost of each additional card from customers simply by touting its greater security (through the more widespread use of personal codes, already used at some points of sale such as the giant record and book stores Fnac, to identify the card owner.)

The other main use of the smart card in France, for public telephones, has achieved an undoubted success because it offered a real additional service to the customer. France Telecom sold 17m telephone smart cards last year and expects to sell 35m this year.

Besides no longer having to have the right change to make a phone call, users appreciate the fact that the number of vandalised phone booths has plummeted to 2.5 per cent of the total, compared with 12 per cent two years ago. The only problem is the anguish of those who have converted to the telephone card, only to discover that the village their car breaks down in is still equipped with coin-boxes.

The smart bank card may cash in on this success. By the end of 1988 all public card telephones are to be converted to accept bank cards equipped with micro-chips - the same Bull CPB technology is used by both France Telecom and the banks.

If bank smart cards can be used for this purpose and for other new functions, such as telephone shopping through the public Minitel videotext network, they may be able to win the French consumer's loyalty.

George Graham

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CUSTOMERS AT Arby's roast beef fast food shops in Phoenix need not dig into their pockets to scrape together the change to pay their bills. In an experiment conducted with Visa International, Arby's will take credit cards for purchases up to \$25 without requiring a signature of the cardholder. Receipts will come from the cash register rather than the credit slip.

For the food chain, credit cards speed the transaction and reduce the handling of cash. For Visa, the test opens the possibility of tapping into the \$350 million fast food industry which has thus far proved out of bounds to credit cards. Other high volume low-spending fields including cinemas, toll roads, carparks and sports grounds might allow the Visa people to tap into purchases of \$150m worth.

The Arby's test is meant to gauge how fraud-resistance the system can be without the usual safeguards that require, besides the signature, a phone call of authorisation that checks whether the card is stolen. Arby's has installed Visa's new system for catching "hot cards" which uses a computer terminal behind the counter to receive the daily update of stolen cards, sent by scrambled transmission to prevent tampering.

Limiting purchases to \$25 will also curb potential losses to the banks, which issue Visa cards and worry most about stolen cards. The remaining question is whether customers will use them. In an initial experiment last year in Cleveland, few did, but verification was by the old, slow method.

With Entree, customers can tap into their accounts from anywhere in the country. What might prove a minor convenience to customers would provide enormous savings for banks, which spend an average 80 cents to process a cheque. (In the US, paid cheques are still returned to the customer.) Debit cards would immediately cut the cost in half and, over a period, could become as cheap as 5 cents a transaction.

Visa and MasterCard are banding together in the effort to find some way to expand an industry that has been so successful it seems to have saturated the market. More than 80m Americans carry 205m cards. Radio advertising encourages people without a solid credit history to apply for them through finance companies. They have become necessary to rent cars and guarantee payments.

Despite the average 2.5 per cent a merchant pays for each

The credit card companies are pursuing every bit of incremental business they can get, whether the pay-off seems imminent or far down the road. Both Visa and MasterCard are claiming they have initiated credit cards in the Soviet Union. MasterCard issued a press release about the card it

**Visa and MasterCard are banding together in the effort to find some way to expand an industry which has been so successful that it seems to have saturated the market**

provided the chairman of Vnesheconbank, Yu.S. Mosovskiy, saying it was a first. But Visa contended that it had already won the competition with a card issued through Steregatelnybank. MasterCard disparaged the Visa claim because it had not passed muster with Intourist.

In one area, Visa and MasterCard are co-operating. Together they are developing a nationwide system of debit cards under the name, Entree. Attempted unsuccessfully a decade ago, debit cards take the money out of a customer's account the same day. They are therefore never compete with credit cards because they lack the month "float" to repay bills. Now they are being positioned as an alternative to cheques.

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## TRANSACTION SPEED

## The quick route into fast foods

transaction, it is a form of quick, riskless bad-debt insurance. Those who pay their bills on time pay a modest \$20 or so a year for the card, subsidised by those who borrow at high rates, which average 18 per cent.

Credit cards may not take in the most money for large banks, but they do provide twice the profitability of the other sectors. In 1987, when American Express, which issues its own credit card to 25m Americans, had a drop in net income of 17 per cent to \$330m on revenues of \$1.75bn (largely because of a \$825m loss in the banking unit), the Travel-related Services division chalked up revenues of \$6bn a net income of \$655m, up 15 per cent.

In order to keep growing, credit card issuers have to poach other banks' customers. "The days of easy growth are behind us," noted Joel Friedman, a partner in the accounting firm of Arthur Andersen. "The banks really have to fight and scratch for additional

growth."

With 15m customers already, Citicorp wants to add 2m-3m every year, in part to make up for defections to low-cost cards of other banks. It is stretching its scope to lure students and old age pensioners to take cards a process that eventually leads to worse credit risks getting into the system.

But banks are reluctant simply to cut off bad debtors and lose customers. Instead, they boost fees, adding late charges to high interest rates. Some banks that offer cards with no annual fee have also quietly cut off the fees period so the interest is due from the date of purchase.

Others are competing by providing more services on their cards. Bank of New York got almost 1m new customers by offering low-cost cards to members of AFL-CIO unions on which no payments are due during strikes. Other types of the so-called affinity cards give sizable bonus miles on frequent flyer plans or a small percentage of each transaction to char-

ities like the Sierra Club or a university alumni organisation.

American Express is boosting use of its card for merchandise by doubling the warranties offered by manufacturers for up to an extra year. The company has also begun the Optima card that, unlike the standard American Express card, extends credit. New optical scanning equipment is allowing American Express to continue to return charge slips to the customer, known as "country club billing", and at the same time build a huge database on customers' purchases.

Downplaying the threat to privacy, company executives concentrate offering advertising on return slips pinpointed to individuals by location and buying habits. The cashless society will come, perhaps but accompanied by high interest rates and relentless promotion.

Frank Lipelus

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PLASTIC CARDS 7

The free-spending young in Japan have responded to encouragements to fill their wallets with plastic

# Exploding the myth of savers not spenders

IT IS one of the pervasive myths of Japan that the Japanese are savers not spenders, so credit cards have not taken hold.

Certainly, it looks that way. Last year, there were only 110.4m credit cards in circulation, according to the Japan Credit Industry Association. That is less than one per head of population, well below the average for the credit-happy British and Americans and on a par with the more frugal West Germans.

But as with many things in Japan, the picture is changing. The number of credit cards in circulation has been increasing during the 1980s by more than 10 per cent a year, though the pace of growth is now easing up.

Younger Japanese are more free-spending than their parents and have responded to encouragements to stuff their wallets with plastic. They have not inherited the older generations' aversion to not paying cash because buying on credit meant going into dishonourable debt. This has helped sales paid for with credit cards rise to ¥5.7 trillion (million million), or one third of all credit sales in Japan, against one quarter 10 years ago. That proportion should continue to rise because the competition to get Japanese to hold more cards is fierce.

Three main groups of card issuers are fighting it out. One is the commercial banks. They see credit cards as a spearhead for their push into consumer lending now they are losing their traditional industrial cli-

ents to the securities houses. An estimated two-thirds of holders of the 1.6m cards issued through Fuji Bank, one of the most aggressive in the business, have been signed up in the past year and a half.

The commercial banks account for about 30 per cent of the cards in issue and 38 per cent of credit card sales. They mostly issue cards linked to the Visa and Mastercard networks. JCB, which is affiliated to Sanwa Bank, is the only domestic Japanese card company to have tried to go international.

A second group of card issuers is the big retailers. Their credit businesses are an ever-more important catalyst for their own growth in sales. They account for 25 per cent of the cards issued and 37 per cent of sales. Originally, they issued cards that could be used only in their own stores. Now they are expanding the number of outlets where the cards are accepted. This year, two of Japan's biggest retailers, Seibu Seison and Daisei, became the first non-banks in Japan to join the Visa and Mastercard networks.

The third group of card issuers is the oldest, the shinkin. These are the credit companies that individuals in Japan have traditionally turned to for instalment consumer credit and housing loans that until recently were not readily available from the banks. The biggest of their number, Nippon Shinkin, claims to have invented the first credit cards in Japan, which were actually paper coupons. Shinkin



account for 36 per cent of credit cards issued but only 20 per cent of credit card sales.

The shinkin and the stores have a big advantage over the banks. Their card holders can

clear their accounts in instalments. Those of the banks fall at the end of every month. This rule is one reason why the bad debt rate on credit

cards in Japan, at around ¥100 a card, is one twentieth the level in America; though it is rising as the number of cards in circulation increases.

But it is also an anachronism. A purchase made using a Seibu Seison Visa card in a Seibu store can be paid off in instalments because the card is being used as a store card. A similar purchase made outside the store cannot because the card is being used as a bank charge card. The reason for the discriminatory rule is that, for historical reasons, it is the Ministry of International Trade and Industry, not the Ministry of Finance, that regulates consumer credit in Japan. The banks accept that there is little chance of a change of rules because MITI is unlikely to strip its client industries' advantages. Instead, the banks stress the large number of outlets for their cards in Japan - 700,000 - and the international networks behind them.

They are also concentrating on niche marketing. The Sumitomo bank group launched a Debut Visa card aimed at students, which has less demanding qualifications than the standard Classic Visa card. At the age of 25, male Debut card holders are switched to a Classic card, and female ones to an Amite Visa card, which brings discounts at such places as beauty shops. However, Visa International has passed its bank-based Japanese card-issuing affiliate, Visa Japan, to sign direct deals with the Seibu and Daisei retail groups and with Nippon Shinkin in its anxiety to reach a wider market.

The MasterCard group is following suit, bypassing its local bank issuing group, Union Credit. The next phase in the fight for a place in the Japanese consumers' wallet will be waged with technology. At present the three big groups of card issuers are slugging it out

with the conventional credit card - the rectangle of plastic with a magnetic stripe on the back that can be read by an automated teller machine. This is the so-called third-generation of credit cards.

But Japan is already experimenting with fifth generation credit cards, dubbed "Super-smart cards", which have embedded integrated circuits and allow card holders to make all sorts of transactions, from booking airline tickets and trading shares to checking bank records and transferring funds. The most advanced of these IC cards went on trial at a Tokyo department store this summer.

This is the SuperSmart Card made by Toshiba, the Japanese electronics group for Visa International, which chose Japan for the first test marketing ahead of North America and Europe. The two companies have already spent some \$10m on the project. It repre-

sents a big leap in technology from fourth generation cards, which have still to take hold. These mere "smart cards" have microchips that let them double up as credit cards, electronic IDs and pre-paid charge cards for vending machines and card telephones.

It is cost that is holding back the widespread use of smart cards. Such a card costs ¥10,000 to make against ¥100 for one with a magnetic stripe on the back. And ¥3,000 is the lowest cost that anyone in the industry can imagine for a smart card. Terminals to read them cost ¥300,000 each, twice as much as one for reading a magnetic-stripe card.

James Andrews



The Japanese have shown a marked fondness for putting pre-paid cards into machines

## PRE-CHARGED CARDS

# Magnetic money attracts

IF THE Japanese have taken to plastic money with enthusiasm, they have taken to magnetic money with a vengeance. The big boom in Japan has not been in credit cards, but in pre-charged cards.

The first of these were issued by Nippon Telegraph & Telephone in 1983 for its telephone company. NTT was not the first telephone company in the world to turn to telephone cards as a way of getting money up-front, luring people into spending longer gabbling on the phone and eliminating the need for employees - and the temptation to thieves to empty coin boxes.

But NTT was first to turn the pre-paid telephone card into an industry. It has issued some 500 different sorts of denominations ranging from ¥600 to ¥5,000 since the first ones were issued in December 1983. But the real boom has not been in the cards NTT designs for itself but in those made to the designs of its customers.

NTT launched its custom-ised-card service in 1985 and has made many than 50,000 different types since. Television stars give them away as publicity; companies as corporate gifts; happy couples at wed-

dings. Political groups sell them to raise funds. Telephone cards sell at a premium as souvenirs or as collectors items. There are an estimated 200,000 serious collectors in Japan and a thriving second-hand market. Prices of ¥270,000 have been known for rare cards.

The pre-paid telephone card soon spawned hosts of imitators. Japan Railways issued its Orange Card, which can be used in the ticket dispensing machines at its stations all over Japan. Although only 10 per cent of Orange Cards are bought as gifts (compared to 40 per cent for NTT's telephone cards), the railway is going into the customised-card business, too.

One of the Tokyo subway systems has a pre-paid card called Metro Card, sales of which are forecast to top 1m in its first year. A bus company in Nagasaki started using pre-paid cards last November. Japan Highways, an official agency which runs the country's freeways, issues cards that can be used for paying tolls. The idea is also spreading to other businesses where it is a nuisance for customers to carry lots of small change or to get tobacco.

Idemitsu Kosan issues pre-paid cards for its car washes at filling stations. Sega Enterprises, a video-games firm, has installed at several of its games centres machines that accept pre-paid cards. It has found that turnover has gone up at these test sites.

A ski centre in Kanazawa has a pre-paid card that lets its customers pay for food, drinks, equipment hire and ski-lifts throughout the resort.

The next developments in pre-paid cards go in two directions. One is to increase the services a company can offer through its card. The other is cards that can be used to buy a variety of goods from different vendors.

Both developments involve embedding microchip in cards. The smart pre-paid card is the counterpart of the smart credit card.

NTT's plans are to develop telephone cards that will let the holder carry their own telephone number about with them. By inserting a smart telephone card in a cordphone, the card holders incoming calls can be diverted to that telephone. Outgoing calls will be debited against the card. Several card holders will be able to log onto the same handset.

NTT has unveiled a prototype of its smart telephone card at a trade show. Meanwhile, a test of the smart pre-paid card for multiple vendor's goods is already underway.

Nippon Card System, a joint venture between the leading commercial banks, NTT and Japan Tobacco, has issued, in conjunction with Coca-Cola Japan, the U-Card. This is being used experimentally with Coca-vending machines. The plan is to extend the card's

use to the vending machines of other soft-drinks manufacturers, and eventually, to fast-food joints.

These sort of pre-paid cards pose a regulatory problem for the authorities. Pre-paid cards with microchips that can be used to buy different goods from different vendors are quasi-money. The companies issuing them are acting like banks in that they take a deposit and act as a clearing system for payments.

At the moment, pre-paid cards are treated legally as gift coupons, like the ones that can be bought from stores. They are regulated under the appropriate law (passed in 1932 long before magnetic money was ever thought of). Like gift coupons, they are subject to asset-backing requirements and stamp duty (except when the cards are used for services, when they are tax exempt).

However, the legal position of the new generation of pre-paid cards is ambiguous. Once their use is restricted to one industry or one region they will be outside the scope of banking laws. But it seems inevitable that their use will not remain so constricted.

The financial authorities feel that if these new cards do become effectively a substitute for coins and banknotes, then they should be regulated under the banking laws. It is far from clear however, that such laws can be interpreted and applied in a suitable way. The worry is that widespread unregulated use of the cards would complicate monetary policy and perhaps make it impossible to control the money supply.

James Andrews

Welbeck Financial Services Ltd now administers more than one in five of the retail cards in use in the UK today. That's over 2,000,000 cards issued by leading retailers like Laura Ashley, Russell & Bromley, Kwik-Fit, Swan National, Kodak and Debenhams.

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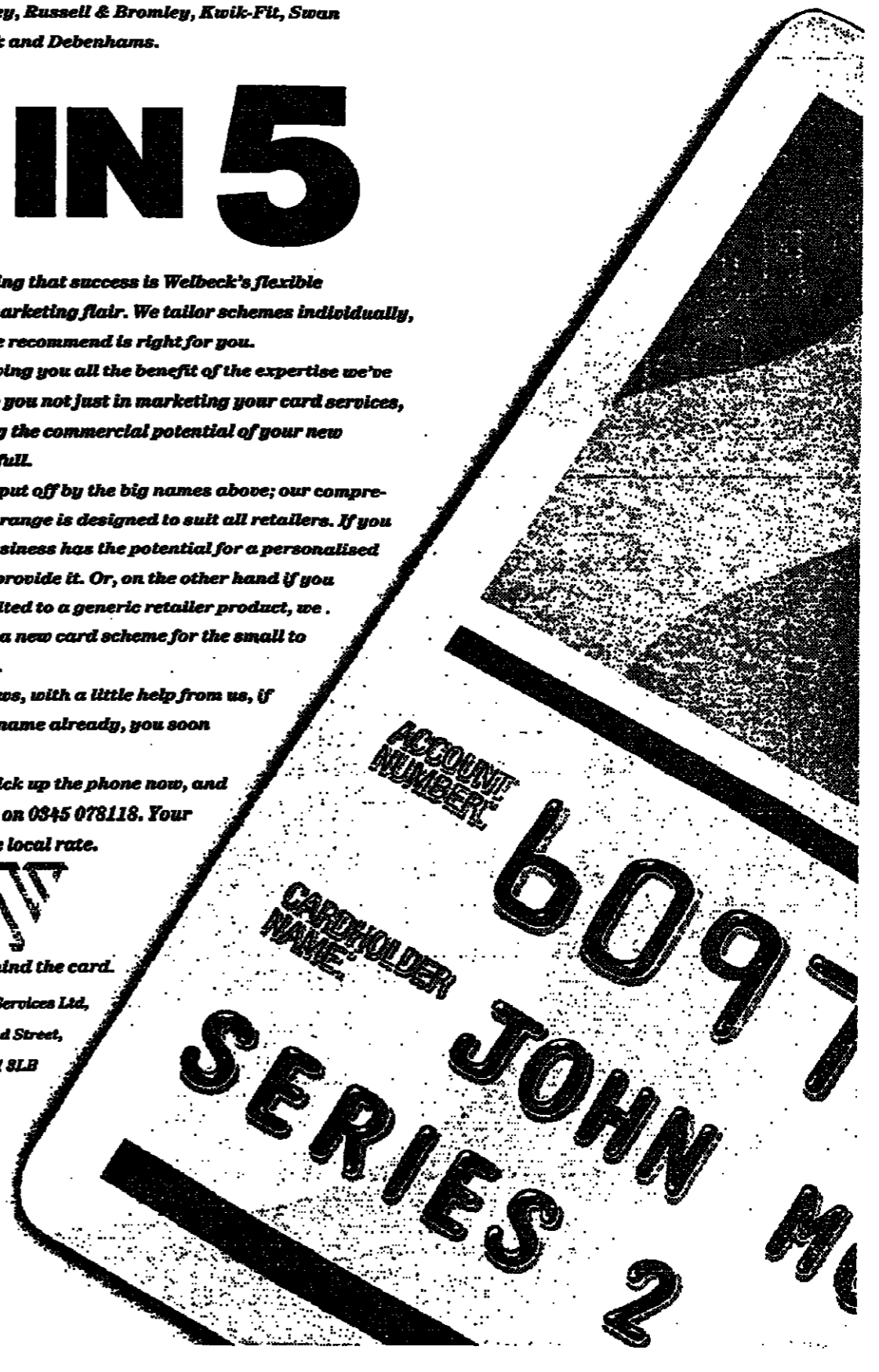
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PLASTIC CARDS 8

Mortgages, pizzas and orchids, almost everything is available to cardholders

# Pulling down barriers to spending

ORCHIDS, PIZZAS, mortgages, you can use a plastic card to obtain them all. From the very beginning of the plastic cards industry, card companies have been determinedly rolling back the frontiers of card use.

The geographical frontier has fallen relatively swiftly. Albania is now the only country in Europe where you cannot use a plastic card. Outer Mongolia is negotiating with Visa, while in China your American Express card will do nicely at most of the places a Western traveller is likely to want to go.

"Businessmen in less developed countries like credit cards," says one card issuer. "For a start they realise that foreign tourists spend more readily if they can use cards. And beyond that they like the aura of modernity and reliability which goes with the card sign on their door. For us and for them, the problem is chiefly one of establishing communications and a working relationship in a place which may be badly served by posts, banks, and telephones."

The major card issuers are also trying to boost the number of occasions in which a card can be used in the UK and European markets. Only a few retailers now refuse to accept the cards of the major payment organisations. The search for new uses tends to be for ways of paying for services.

"The number of ways in which you can use our cards is growing all the time," says Mr Steve Goldstein of American Express. "There is a growing range of specialised car-related uses for example, going well beyond just buying petrol. You can pay for medical care with your card, or perhaps your lawyer's fees, or your dentist. And plastic cards can be used much more than in the past for purchases connected with the arts and the theatre."

Four years ago, Barclaycard installed its first automatic ticket vending machines at Euston Station in London. It has now extended the service to 12 stations, to allow card holders to beat the queues outside the railway ticket offices.

However its rivals seem to have been slow to follow suit. The problem for many Barclaycard holders is that they do not know their PIN number and so cannot make use of the ticket

machines.

Some of the store cards have developed some very specialist uses. THF for example has no fewer than 17 varieties of its 'Gold Card' to serve the needs of its customers. The Ford motor company offers its salesman a personal account card pegged to the number of sales they clock up which gives them incentive credits to be used for shopping at Burtons Group.

Other cards educate the young. Visa's electron card, for example is intended to teach younger cardholders how to use their cards, the principal check being that every transaction has to be authorised at the

point of sale.

Another innovation, copied from the US and recently arrived in Britain, is the affinity card. This bears a design linking it with a club or charity for which every transaction by the card holder earns a credit.

In the UK TSB has two affinity cards, and Girobank recently launched an Oxfam affinity card, which is said to be proving extremely popular.

The affinity card has a double appeal. It gives the user the sense of occupying the moral high ground every time he uses his card. And he publicly proclaims his link with an organisation which he cher-

ishes. There seems to be an element of herality emerging in the credit card world.

Specialised card designs may be eschewed by American Express, which believes in retaining the simplicity and uniformity of its traditional design, but other card issuers find it worthwhile.

"Our Oxfam Affinity Visa card is bringing us some very distinguished customers whom we have not previously dealt with," says a Girobank official at its Visa-processing operation in Boodle.

Personalizing cards, by putting a photograph of the cardholder on them, would obvi-

ously do wonders to prevent fraud by providing a secure identification, but their general use is still thought to be a long way off.

FBI Data Digicard of Bracknell, for example, offer a computerised card production system which includes a photograph of the holder. But its application, as yet, seem to be less for payments cards than for membership and identity cards.

A long term prospect, says Mr Scott Thomson of Midland Bank, is home shopping and tele-shopping with plastic cards. For some years both Access and Visa have been sending their customers small brochures of special purchases which can be made with their cards.

In the age of EFTPOS, it may be possible to phone up a large store and order a long list of goods for delivery at home. Most of the research departments of the banks are examining ways of developing plastic cards home shopping and believe that some limited services could be launched in the fairly near future.

Delivery remains one obvious problem, just as it is for home banking, where it is already possible to give the customer every service but the most basic one, the provision of cash. Some believe that this will some day be overcome with the telephonic charging up of smart cards in place of traditional cash.

Mr Thomson meanwhile is thinking of more humdrum but convenient neighbourhood services, ordering Pizzas by telephone using Switch cards for instance.

He disputes claims by other card issuers that the electronic cards will not be useable for telephone purchases. He also believes that electronic terminals will quickly spread from the retailers and the large shops to restaurants and other service outlets which at present use credit card vouchers.

Whether all of these will be willing to accept the expense of installing on-line electronic terminals is not yet clear. Small businesses which find paper vouchers cheap and convenient to handle may be deterred by the cost of installing and operating an on-line computer link.



Even the beloved parking meter has succumbed to plastic in central London

THE NEXT GENERATION

# University challenge for GEC smart card

ONE CARD that is soon to be put through its paces is the GEC smart card that has been developed in Chelmsford, Essex. It is to go on trial at Loughborough University, where Midland Bank are offering the card, which is the size of a normal credit card, to all its university customers.

The card issued will have three functions. It can be charged with money and then used for small purchases in the bars and shops on campus. The price of each purchase is deducted from the card, which can then be recharged at a bank terminal. For larger transactions, money can be transferred directly from the purchaser's account to the retailer's account to pay for the goods.

A personal identification number is used as a security measure on the card and full details of all transactions made are stored in the card's memory and can be viewed at a terminal. The third use of the card is for allowing access to various information services.

In Pontypridd, south Wales, a different trial is to take place. Patients at the local doctor's surgery will be issued with cards which store clinical data about the cardholder, such as their blood group, any allergies they suffer from and past hospital treatment they have received. To view or change any of this information, both the patient's card and a card held by the doctor have to be placed on a reader connected to a computer.

If this trial is successful, smart cards could dramatically change the existing form of recording medical records. In the event of an emergency ambulance crew and hospital staff could call up the data stored in a patient's card without any delay.

These trials are the culmination of five years research and development, in which time, GEC has produced a unique contactless intelligent card. Mr John McCrindle, General Manager of GEC Card Technology, explains: "The first cards to be developed were contact cards, which means they have to be placed into a reader unit, for example, a slot like in the cash-

point machines, before it can be read. Our card is contactless in that it has simply to be placed on, or near, a flat-surfaced unit to operate. This unit is known as a coupler. It accepts data from the card as well as sending information to the card."

It is this advantage, GEC believes, that will give its card a lead in the increasingly competitive world of card technology. It does not require a slot in a street terminal which is vulnerable to vandals and there are no contacts which can be worn or damaged. The coupler can operate over substantial gaps, enabling it to be fixed under a desk. The card can then receive power and data from the coupler simply by being placed, in any position, on the desk above the

coupler. Another advantage of the system is that, because there are no moving parts in the unit, it requires little maintenance and is cheaper to produce than traditional contact systems.

Because of the contactless nature of the GEC smart card, it can be packaged in formats other than a card shape. It could be worn on the wrist for example, or around the neck as an identification tag.

But as with any newly-developed technology, market standards are critically important. If most other cards in the market are contact cards, is GEC ostracising itself in a similar way to which betamax video manufacturers did in the early days of video tape recorders?

Mr McCrindle thinks not. "I see contactless cards as the second generation of smart cards and it is often the second wave of development that takes the market," he says. And, when considering the potential of the contactless card he is probably right, especially as more and more companies are looking to follow GEC's lead by developing contactless cards.

clear that, for a time, smart cards will have to be capable of operating in existing magnetic strip card equipment such as cashpoint card machines. GEC recognises this fact. "We produce a smart card with a magnetic strip which can be used in existing installed equipment. It can operate in dual role until the migration to a smart card technology is complete," Mr McCrindle says.

The security of the card is of paramount importance, particularly when it holds sensitive medical and financial information. Perhaps it is this issue that will be the most vital when marketing the card to the public. Mr McCrindle firmly believes that the smart card is the most secure piece of computing on the market. The holder can be identified in a traditional PIN number, by finger prints or, by signature.

Signature verification units are available whereby the shape of the letters and the speed at which they are written are compared to a reference signature that is stored on the card. This makes it impossible for anyone but the owner to use the card. These methods are all possible because the card is intelligent rather than passive and has a large memory capacity.

GEC sees the financial market as the largest long-term user of their smart card and the banks are becoming increasingly interested in their potential. Mr McCrindle foresees the card being used first in niche areas such as corporate cash management before it is gradually introduced into all areas of retail banking.

But the potential of the smart card does not end there. It could be the ultimate electronic Filofax with applications as diverse as acting as a season ticket, a passport and a medical record - all on one card. In time, more and more applications should emerge as research increases the memory capacity of the card. And then, the growth of smart cards will be limited only by imagination and the public acceptability of particular applications.

Whatever the outcome it is Sarah Thomas



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# FINANCIAL TIMES SURVEY



This wealthy agricultural and industrial state of Brazil is having to cope with the threat

of hyperinflation as well as public and private sector inefficiencies. The immediate future may look bleak but, argues Ivo Dawnay, Paulistas know how to survive

## An adaptable powerhouse

SAO PAULO is a phenomenon: a city-state within a state, with a highly-diversified economy to rival any in the southern hemisphere.

If separated from Brazil, São Paulo would be the second largest and wealthiest nation of South America.

A ragged rhomboid straddling the Tropic of Capricorn, the state's 32m population - known as Paulistas - inhabits a fertile territory, roughly the size of the UK, which forms the farming and industrial powerhouse of Brazil.

São Paulo, while representing under 3 per cent of the Brazilian land mass, now generates something over 40 per cent of the nation's \$320bn gross domestic product; more than half of its industrial goods; and 35 per cent of its exports. Its GDP is substantially greater than that of Argentina and more than twice that of South Africa.

The state's complex ethnic mix - European, African, Arab and Asian - is possibly the most diverse and miscegenated of anywhere in the world. Within Brazil it is also the richest, though an average per capita income of \$4,000 belies a fiercely uneven distribution.

Some of São Paulo city's 14m residents have 12-car garages. More than a million, however, live in the cardboard and corrugated-iron shanties of favelas.

shanty towns. In agriculture, the state's even climate, gentle topography and efficient transport systems have created a world beater.

Industrially, too, São Paulo earns its reputation as the workshop of the continent. From the implementation of foreign carmakers in the late 1960s and early 1980s, it has spun off an engineering capability that is now producing home-grown technology of world class.

But taking the dramatic growth of São Paulo in isolation from the country of which it is a part is to distort the picture. For behind the state's remarkable achievements lie equally dramatic problems.

From the Second World War until the debt crisis struck in 1982, Brazil enjoyed relentlessly rising growth at an average of 7 per cent a year. The country's large internal market, fortified by the protectionist import-substitution strategy propagated by the late-Baoul Euzébio, provided the motor for growth - fired by President José Sarney's successful seduction of foreign multinationals' investment.

Agricultural wealth and large population turned São Paulo into a magnet for the new industries. But when the combined oil and foreign debt crises hit, the state's dynamic



A population addicted to enterprise - hardworking and highly-skilled

# STATE OF São Paulo

entrepreneurial tradition was not enough to ward off recession.

In fact, the speed with which Brazilian industry responded to the downturn with an aggressive export drive was impressive. By 1984, output was again beginning to rise. But inflationary pressures and the growing burden of indebted federal and state governments were also cruelly exposed.

When the price freeze imposed by 1986's heterodox shock - the anti-inflationary Cruzado plan - also collapsed, so too did the recovery. Since then Brazil has launched a new export drive, which, with a biggest-ever harvest, is set to produce a record trade surplus of up to \$18m this year.

But that is virtually the only good economic news. Inflation is currently running at a staggering rate of over 20 per cent a month. Real purchasing power, and hence, retail sales are sharply down; industry is destocking; and unemployment rising.

That is the worrying short-term outlook. But behind it lies a more profound concern over the legacy that decades of trade protection have done for Brazil, and São Paulo's industrial competitiveness.

Many private sector industries desperately need new investment to replace outdated technology. Yet an increasingly inefficient, debt-laden government and state industry machine - responsible for some 60 per cent of total GDP - is soaking up scarce investment resources.

Bad habits are commonplace, too, in the private sector. São Paulo's industrial base is still largely dominated by family-owned companies which often prefer to share as opposed to compete for markets. Price controls have meant that profitability is achieved in negotiations with government, not through efficiency.

Furthermore, market institutions like the stock exchange remain dominated by non-voting stocks, with little space for

mergers and acquisitions based on a genuine evaluation of management skills. Last but not least, Brazil's moratorium of February last year has exacerbated disinvestment and profit remittances by foreign companies. No new money loans can be expected from abroad for the foreseeable future, though some \$1.8bn may find its way to industry this year by means of debt conversion schemes.

Savings now comprise just 16 per cent of GDP, down from 25 per cent during the so-called miracle years. And though corporate liquidity is high, uncertainty bred by inflation is keeping cash tied up in the money markets, or worse still offshore.

At root, the crisis is political, centring on mistrust of the government's ability to control its demands on the economy and carry out promised deregulation. Despite the commitment of Finance Minister Malison da Nobrega to reining in the public sector deficit, cur-

rently targeted at 4 per cent, spending minister colleagues continue to drive up the internal debt - now all but rivaling Brazil's \$120bn foreign liabilities.

As the industrial, business and banking centre, São Paulo finds itself at the centre of the stagflation economy, with negative industrial growth widely predicted this year. As the intellectual hub as well, its more astute academics and businessmen are equally aware that the days of free-spending government are over.

But despite pressure from all sides, conservative, some say archaic, Brazil can still command a majority in Congress over the modernists. This fact was established beyond doubt in the recently-completed drafting of the country's new constitution.

Progressive social and labour clauses, from paternity leave to the rights of citizens to see their credit agency files swept through unchallenged. But when it came to modern-

ising the economy, the politicians retreated. A cross-party nationalist coalition passed articles that will reduce foreign mining companies' participations in local operations to less than 50 per cent. Furthermore, despite objections from Petrolbras the state-owned oil company, oil risk contracting - a capital intensive task that few will take up - was also limited to Brazilians.

Worse still, allegedly under pressure from certain sectors of industry, some from São Paulo, the possibility of further protectionist moves has opened up the creation of the concept of a Brazilian company - a move that could exclude foreigners' from acting in new sectors.

The Federation of Industries of the State of São Paulo (Fiesp) - the high priests of the state's business caste - have been consistent in their opposition to these trends. But though Fiesp's public objections are well reported, many

believe that not all of its members are sufficiently confident to welcome an era of stiffer competition and privatisation. The government of President José Sarney has at least made some moves to fire entrepreneurial spirits with an Industrial Policy aimed at reducing tariffs and discriminatory regulations.

However, as Professor Celso Pastore, an ex-Central Bank president puts it, "while some industrialists say they are happy in principle, they change their stance when the practice hits their own businesses".

### CONTENTS

Economy; Politics; Debt	2
The state's problems; Trade	3
Textiles; Arms; Cars	4
Agriculture	6
Poverty; Immigration	7
Arts; Living in São Paulo	8

At a state level, chronic indebtedness and falling sales tax revenues are reducing resources despite ever-increasing demand. Elections, both municipal this year and presidential next, promise new spending pressures.

But despite this fearsome combination of problems, there is still a considerable amount of optimism in São Paulo. Many argue that driving to the brink and looking over is a necessary process in the transition to democracy.

New powers for the Congress will also heighten responsibility and an awareness of the issues now faced.

Meanwhile, the black economy is thriving as never before. Away from the greatest population centres, small farming towns are mushrooming on the back of the harvest and attracting population growth and industry.

Furthermore, a new political class, far from the pork-barrel world of Brasília, is building a lay opposition committed to the until-now heretical doctrine of liberation from the state.

A similarly-minded trades union grouping is spontaneously striking deals with managements in an industrial relations environment liberated from backdoor deal-making of the past. The media and the arts are proving powerful critics of the more entrenched and intransigent members of the political-industrial establishment.

In short, the heady, unpredictable oxygen of democracy is in the air.

Read as a balance sheet, São Paulo's immediate future may look bleak. But its population, while given to manic extremes of elation and depression, is highly skilled, hardworking and addicted to enterprise, and its industry proven for rapid adaptability.

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STATE OF SAO PAULO 2

São Paulo has little power over national economic policies

Working on a razor's edge

THE BATTLE to prevent the Brazilian economy teetering over the brink into catastrophic hyperinflation is being fought in the few hundred metres between Mr Malton da Nobrega's finance ministry and President Jose Sarney's presidential palace.

Despite its immense economic power, São Paulo, like the other 22 states in the union, can only stand and watch helplessly on the sidelines in what is essentially a political struggle.

While differences persist between economists and commentators over foreign debt policy, there is absolute unanimity that deep cuts in public sector expenditure, together with tough fiscal measures, must be the principal weapons in fighting inflation which last month hit 24 per cent.

The irony is that, though retail sales and real wages are sharply down, large swathes of Brazilian business, particularly in São Paulo, are at record levels of liquidity and ready to invest, given the right signals from Brasília.

An export boom - up 30 per cent and promising a record surplus of over \$16bn - underlines that the country's business outlook overseas is far better than at its last recession in 1981. The dollar and interest rates are, for the time being at least, lower and the terms of trade much better with farm products as much as 70 per cent higher and metals more than double.

In addition, almost inexplicably, official figures show the number in work, in São Paulo at least, are up by 7 per cent on last year, though those seeking it have also increased.

Despite these factors, however, billions of Cruzados desperately needed for investment lie fallow in the financial markets, waiting to see how the wind blows. A mere whiff of an attempt by the government to hold interest rates down artificially against inflation, rumours of an internal moratorium or another "shock" plan, could lead, economists fear, to a new surge in prices and serious capital flight.

Currently, government forecasts claim year-end growth in gross domestic product should be just positive with industry recording a small decline. Officials also say that a first half public sector deficit of under 2 per cent of GDP means its tar-



Advertising jobs: there has been an increase in the official employment figures

get of 4 per cent at the year end, negotiated with the International Monetary Fund, can be met.

It will be touch and go. But the more significant factor still lies in the outcome of 1989 budget negotiations, now underway in Brasília.

Mr da Nobrega and his planning minister colleague, Mr Joao Batista de Abreu, have now won agreement for a C2900m cut in spending, somewhat less than the originally planned C21.5bn, which equalled roughly 10 per cent of its \$40bn 1988 budget. This, together with higher tax revenues, should, in theory, reduce the deficit further to 2 per cent of GDP next year.

But, as Mr da Nobrega said recently: "We are working on the razor's edge".

Many economists from Prof Edmar Bacha on the centre-left, to Prof Celso Pastore on the right, believe that the freezing of government investment budgets and the axing of some 2,000 programmes is not enough. They also reject Mr da Nobrega's hypothesis that monthly inflation of 30 per cent can be sustained over the medium term without unacceptable risks of hyperinflation.

But while Prof Bacha suggests a broader trawl for income tax receipts and a renegotiation on foreign debt, Prof Pastore, a former Central Bank president, argues for yet

deeper cuts.

"If the government does not get its budget into surplus, the Central Bank must either monetise or sell debt, thereby raising interest rates," Prof Pastore says. "I don't think aggregate investment will grow without government savings."

What is worrying the businessmen of São Paulo is the widely held belief that - Mr da Nobrega and Mr Batista apart - the bulk of the government is still unaware of the immediacy and scale of the crisis.

The so-called "moratorium mentality" that has allowed a number of major state-owned companies merely to renounce on their debts to each other or their taxes is a symptom of this. Its consequence has been the alarming growth in the federal government's internal debt, now at about \$100bn approaching its foreign liabilities.

Mr da Nobrega has won significant fights in his efforts to impose discipline on his fellow ministers, even succeeding in forcing the resignation of the armed forces chief of staff for criticising his tough pay restraint policy.

But this was undone last month when a number of ministers successfully twisted President Sarney's arm to allow pay rises or cheap loans to their workers.

The budget now passes to the Congress for debate, where

changes (though not increases) can be made. Almost incredibly, the Congress has been so heavily concentrated on writing a new constitution that it has not initiated a single debate on the economy since it took office early 1987.

With municipal elections due in November and presidential elections a year later, Brazil's pork-barrel politics is certain to attempt to undermine the austerity measures.

Many of Mr da Nobrega's supporters are astonished and delighted by the amount of success he has already achieved, given this endemic opposition amongst the politicians. But demographic pressures mean that Brazil needs growth of about 6 per cent a year to absorb new labour and a savings rate up from its current 16 per cent of GDP to over 20 per cent to generate investment funds.

There is no reason to doubt that this natural dynamism is ready to be tapped again.

In the short term, the Brazilian economy may just be able to tread water. But if there is to be a rapid return to strong growth, Brasília must act much more drastically and with much greater conviction for domestic and, equally crucially, foreign investors to be ready to commit themselves heavily once again.

Ivo Dawnya

POLITICS

Personalities before ideas

THERE ARE two parallel political battles underway in São Paulo - one the jostling of personalities positioning themselves for the presidency, the other an almost unreported though crucial debate on the role of government in Brazil's turbulent economy.

Unfortunately, like all parallel lines, the two strands have as yet failed to overlap. At the formal level, the state is preparing for November municipal elections that will serve as a gauge of the relative popularity, or otherwise, of the nationally dominant Democratic Movement Party (PMDB) and the efficiency of its machine.

Lurking behind these polls, however, is next year's battle for the presidency itself - the first direct elections for the country's top job since 1980.

The elections for the mayorship of São Paulo - a traditional launching pad for the presidency - looks set to be won by Mr Paulo Malin, a millionaire businessman and ex-state governor of Pernambuco.

At the national level, a 72-year-old Paulista, Mr Ulysses Guimarães looks the most likely PMDB presidential candidate which, though depleted by defections, still dominates Congress and commands the only truly nationwide political organisation.

As president of the party, the house of deputies and the Constitutional-drafting assembly, Mr Guimarães - an alliance builder extraordinary but unknown quantity on Brazil's pressing economic issues - should head-off any challenge from state governor Mr Orestes Quercia, if he chooses to make one.

Mr Guimarães's mild "father-of-the-nation" image and his impeccable democratic credentials earned during the dictatorship are spoiled somewhat by his age and ailing health. But there are few serious rivals.

Other Paulista candidates may include Senator Mario Covas, uncrowned leader of a centre-left PMDB breakaway group, the Social Democrats (PSDB), the outgoing mayor, Mr Janio Quadros, and Mr Luis Ignacio "Lula" da Silva, the trade unionist founder of the Workers Party (PT) - one of the few havens of ideology in Brazil's personality-dominated

politics. The candidate most quoted as "the man to beat" is Mr Leonel Brizola, the populist left wing former governor of Rio de Janeiro and the bogey-man of the conservative middle-class and the military. But Mr Brizola may prove less formidable than his vocal supporters claim.

He has been obliged to move to São Paulo - the state will command some 18m of a total 78m votes - in a bid to create a following from near nothing. Prof Amaury de Souza of FUC, Rio's Catholic University, said last month: "Anybody who wants to win the election has got to have good São Paulo support."

It was not always so. Indeed, though São Paulo has long had formidable influence over the industrial, financial and economic spheres, with a virtual right to name ministers and Central Bank presidents, its citizens claim that, politically, it has been weak.

In part this is because, as the most progressive state, São Paulo became the crucible of the opposition during the military years. The generals, guardians of Brazil's strong centralist tradition, recognised this and reinforced the ceilings on populous states' electoral representation - a system that, in effect, gives disproportionate power to the highly conservative North and North East.

A lame effort to establish a constituency-based electoral system in the Constitutional Assembly was abandoned by Paulista Congressmen anxious to win backing from the North-Easterners for higher priority issues.

"With the North and North East now representing more than half of Congress it has become more and more impossible for São Paulo to bargain

back the principal of proportional representation," Prof de Souza has noted.

The conclusion of the recently completed constitution has given the state just 10 more deputies seats, but even these gains will be wiped out by the creation of a number of small new states.

Today the state of Rondonia can elect a deputy with 6,000 votes where it takes 60,000 to elect one in São Paulo," protested Liberal Party (PL) deputy and another probable presidential candidate, Mr Guilherme Aff Domingos. "It is a scandal."

But perhaps more scandalous still is the extent to which the great bulk of the political establishment has simply failed to address the all-pervasive issue of the day - the management of the economy.

Rolling back federal government interventionism and creating a more competitive business environment is the second great political struggle currently underway in São Paulo - but it has been conducted largely by businessmen and trade unionists.

With the PL an honourable exception, most of Brazil's political parties have consistently criticised the government's foreign debt settlement and austere economic policy without offering any alternatives.

None of the leading candidates for the presidency - including Mr Guimarães and Mr Brizola - have spelled out their economic views beyond condemning recession, despite inflation running at over 20 per cent a month.

This paucity of ideas is one of the prime reasons for massive voter disillusionment with the political class as a whole, but, in part, it is explicable.

The bankruptcy of the Brazilian state logically dictates that

the old spoils and favours system of government, in which the politicians distribute jobs and contracts among their supporters, is no longer sustainable. But this is difficult indeed for presidential candidates - hoping to be its beneficiaries - to accept.

In São Paulo a clamour is growing among the more competitive industrialists and businessmen for the systematic dismantlement of the state machine through privatisation and de-bureaucratisation.

Remarkably, it has been led, in part at least, by such unlikely bedfellows as Mr Eduardo Arvedo Rocha, the head of the stock exchange, and Mr Luis Antonio Medeiros, leader of the 300,000 strong metalworkers union whose slogan "The state must go" - has become a rallying cry across the frontier that separates capital and labour.

This movement is still only just beginning. It has led to tentative and inconclusive talks between some union leaders and captains of industry on pay and job security outside the smothering embrace of government.

Furthermore, many more conservative members of the employers' organisation, Fispag, while paying lip service to the viewpoint, are actually rather more comfortable with their old close links with a regulatory government.

But São Paulo is now indisputably the centre of a growing movement - all but divorced from conventional politics - to roll back the patriarchal system of government in favour of a more entrepreneurial and competitive private sector.

Brazil's future, many believe, is dependent on its success.

Ivo Dawnya

DEBT CONVERSION

A surge of activity

A NEW rulebook on the conversion of Brazil's massive foreign debt into equity investments has provoked a surge of activity in São Paulo's highly competitive banking sector.

Officials at the Central Bank now report that more than 40

investment banks are active in the country and daily reports of new ventures, frequently linking foreign and local interests, continue to emerge.

The pie that has inspired this feverish activity - some \$24bn in matured loans with

about \$40bn more to come - sounds larger than it actually is. In fact, under Brazil's new debt auction system, a maximum of \$1.8bn can be converted each year - half of this only for projects or companies

Continued on page 3

New Investment Opportunities in South America's Leading Market

The state of São Paulo is setting up various Industrial Districts in a number of cities, within its policy of decentralizing industry.

The state houses Brazil's two leading consumer markets, the first being metropolitan São Paulo, including the state capital, and the second being the interior.

The implementation of new companies in São Paulo, including those in the high technology sector, is also favored by the existing infrastructure, which is complete and can count on the largest industrial concentration in Brazil.

Those interested may acquire more detailed information on the available facilities through the São Paulo state Industry & Commerce Secretariat on Rua Peixoto Gomide, 1038, 6th floor, São Paulo - SP, Brazil, CEP 01409. Telex: 11.39.364 OCISBR.



Industry & Commerce Secretariat

GOVERNO QUÉRCIA

São Paulo State Government

Large advertisement for Cesp (São Paulo State Power Company) featuring the headline "Cesp - in touch with the future." The ad includes a photograph of a power plant and text describing its construction and expansion plans. At the bottom, there is a logo for CESP and the text "GOVERNO QUÉRCIA".



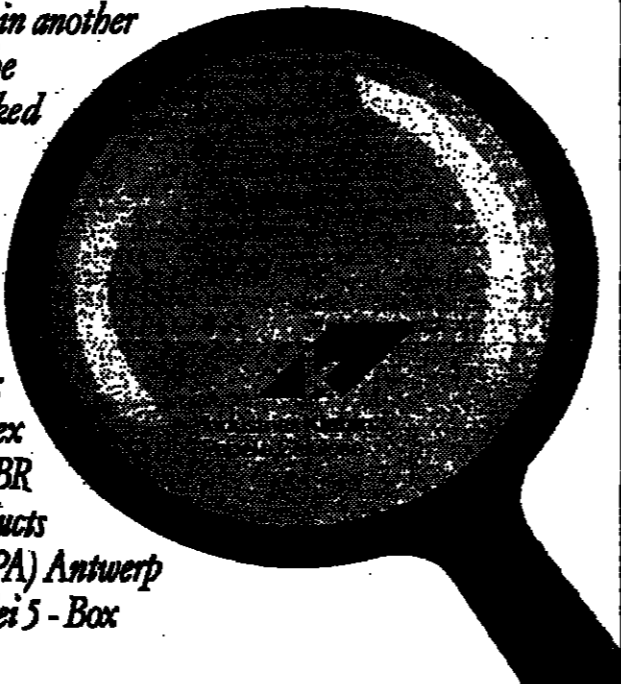


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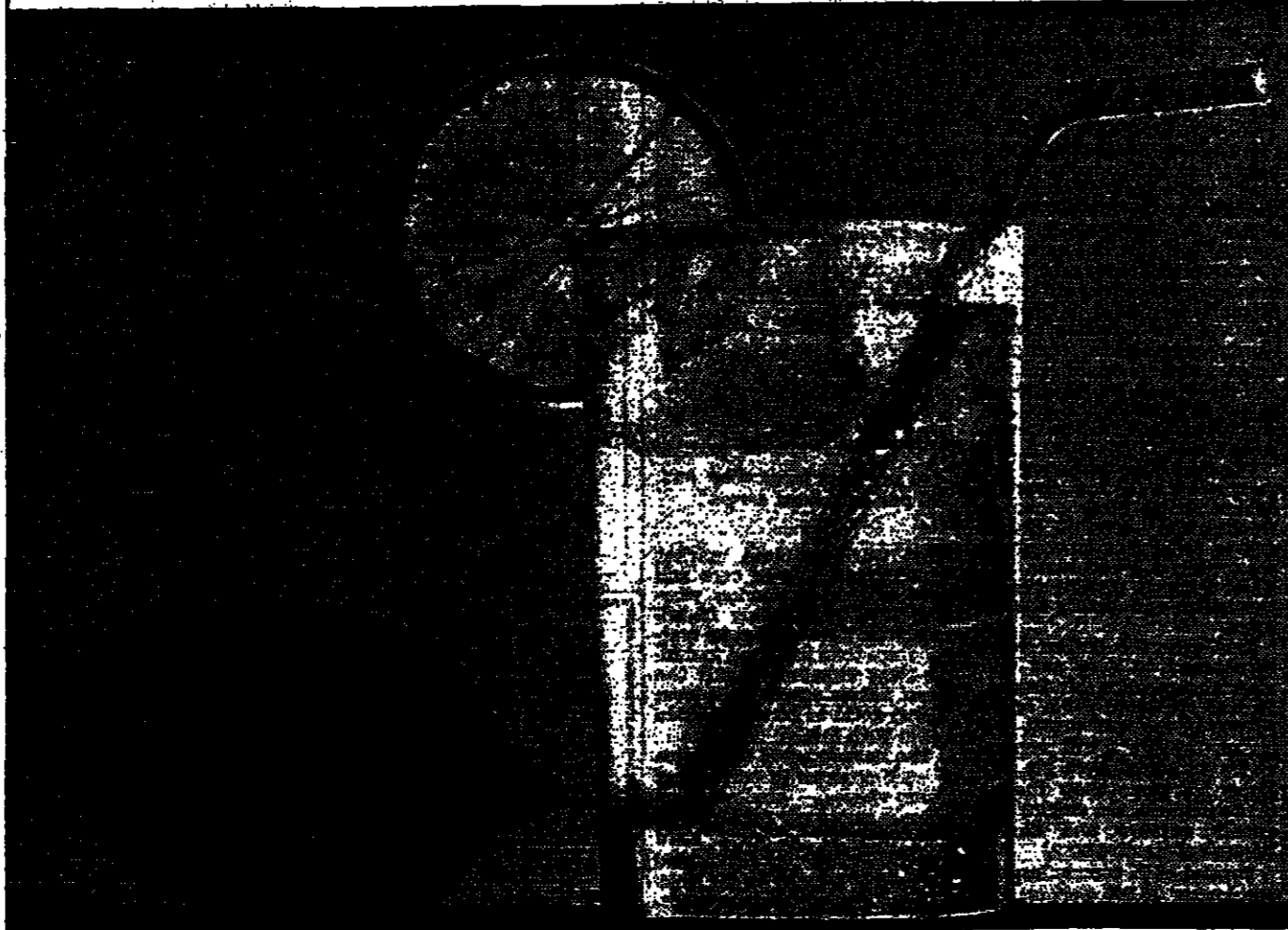
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## The Agriculture Secretariat puts into practice programs aimed at the greater productivity of the São Paulo soil.

São Paulo, the leading agriculture and ranching state with the most up-to-date technology at its fingertips, is now concentrating on divulging this know-how statewide to guarantee even greater productivity from the land.

"This is the basic strategy being adopted by the São Paulo state Agriculture Secretariat, and is also the objective of Governor Orestes Quércia," Agriculture Secretary Tidel de Lima says.

The plan to modernize agriculture and ranching activities is fueled by the fact that greater profits in the rural sector will only be made possible through hikes in productivity, since there is little uncultivated land in the state to be added to the area.

Of the 24 million hectares that make up the São Paulo territory, 17 million comprise of land that can be used for agriculture and ranching. Of these 17 million hectares, 14 million are currently being worked by farmers and ranchers. Excluding the forest reserves, only a few isolated pockets of meadow and woodland totaling around 800,000 hectares remain unused, calculates Tidel de Lima.

In this context, and bearing in mind the almost complete occupation of São Paulo territory, a hike in output and revenue is possible only through policies that concentrate on making better use of the land by promoting technological know-how and substituting less commercially viable crops with those capable of guaranteeing greater profits for the farmer.

Crop substitution is, in addition, the natural way to develop the state's agriculture and ranching activities, in view of current high land prices. The weighty volume of capital that must be injected in land purchases demands substantial returns, that is, high profitability. It is therefore imperative that the land's production potential be fully explored. Thus vast expanses of land currently used for the raising of cattle and other livestock are being converted to fruit plantations. Such alterations become even more natural when taking into account that the São Paulo farmer is now much more of an entrepreneur than he was a few decades ago.

The entrepreneurial spirit may be more easily perceived in land lying north of the Tietê River, where the main orange, rubber and other centers are located. Even though such a division is fairly arbitrary, it is possible to distinguish two forms of agricultural activities separated by the Tietê, which crosses the state in a southeasterly to western direction. There are, of course, exceptions, such as the soybean and wheat plantations close to the Paranaíba River banks, on the border with Paraná state, where the use of technology is intensive. In neighboring areas, however, there is still a need for greater efforts to promote know-how and increase output.

In an effort to battle the backwardness that persists in certain parts of the state, the Agriculture Secretariat set up a program to divide São Paulo into zones to be analyzed in terms of soil and climate that will determine the potential of each micro-region.

The first positive results of the program have been noted in the Vale do Ribeira region, one of the less developed in São Paulo. As a result of studies, four sectors have been specified as investment targets. Fish farming is the first; for this purpose the Secretariat is negotiating contracts with countries that use high technology in their marine and freshwater fishing, such as Chile, Peru and Mexico.

Another possibility is freshwater shrimp farming, for which an accord with Israel is expected to provide the technology to bring output to an industrial scale. Ginger, banana and tea farming are also potential for the region, as well as buffalo ranching. The state government intends to attract processing industries for these products while at the same time developing a program to register the land and improve roads in order to provide greater security to farmers wishing to invest there.

Another important program for the Secretariat is that of the hydrographic microbasins, which focuses on organizing and integrating over the next five years agricultural production in 2,000 hydrographic microbasins spread over 6 million hectares. The program's main concern is the handling and conservation of the soil and recovery of land bordering waterways.

Results would, however, be limited if at the same time the state government weren't concerned with needs arising from the program, such as greater demand for inputs and storage space to handle the extra output.

For this reason the Agriculture Secretariat is already developing a storage project that involves the construction of units, in association with municipal governments, to answer to the additional needs of the communities: 121 warehouses are being built and silos are being set up on rural properties. On a regional level, the construction of collecting silos with a 40,000-ton capacity each is being projected.

Heavy investments are also being made by the state government in genetic seed engineering. Tidel de Lima explains that the state is trying to become as competitive as private seed-producing companies. Efforts have been rewarded by a hike in seed availability from 600,000 sacks last year to 1,115 million this year, a volume that is expected to grow to 1.7 million bags in 1989. Expanding output will allow the government to regulate market prices as well as continue being leading provider of these seeds that haven't yet attracted the attention of private enterprise, such as peanut, bean, cotton and rice seeds.

The Secretariat is seeking associations with foreign governments in projects including seed development, storage, and crop mechanization and, in addition, is also interested in attracting multinationals that can provide the know-how needed to implement modern agribusinesses in the interior of São Paulo, Tidel de Lima says.

The Quercia government has channeled up several victories in respect of animal and vegetable diseases, such as the campaigns to fight hoof-and-mouth disease. When taking over office in March 1987, the administration came face to face with a worrisome problem of spreading hoof-and-mouth disease, with 324 centers of infection and a rate of vaccination lower than 60% of the herd. Today, the number of centers has been slashed to 10 and the vaccination rate hiked to 80%.

But it isn't just hoof-and-mouth disease that the government plans to combat. Bearing in mind the need to educate farmers and ranchers and make them aware of their role as citizens responsible for the health of the community, the government is distributing pamphlets containing practical explanations such as how to vaccinate cattle, recognize the presence of disease and how to deal with the discovery of sickness. At the same time, with the help of veterinarians from all over the state, the government hopes to keep and update data regard on diseases found in São Paulo herds and is encouraging the reorganization of municipal slaughterhouses to substitute existing clandestine butcheries.

In the same way, the government is reorganizing its fight against citrus cankers, which affect São Paulo's valuable orchards. In this year alone, 40,000 orange trees were wiped out. The Secretariat plans to bring campaigns under municipal control and set up and indemnify funds for producers who have had their orchards annihilated.

The Agriculture Secretariat had to first of all restructure itself before putting the programs into effect. "The Secretariat opened up and started working in association with municipal authorities to better reach producers." Agriculture councils were created in the various municipalities, made up of producers who organized small discussion groups to implement the programs. As a result, Tidel de Lima assures, demand for Secretariat services doubled and it is today gathering information to better equip itself to attend to the requests.

State government projects to eliminate pockets of technically backward farming and ranching operations can only progress if Brasília undertakes to adopt new financing policies for the rural sector. Tidel de Lima says. He doesn't advocate loans without monetary correction, but defends linking correction to the variation in agricultural product prices instead of fluctuations in the OTN Treasury bond.

If the coin used by the producer to pay off his bank loans is his own produce, agriculture will have a steady context in which to work that will provide the stimulus necessary for new investments, the secretary believes.

STATE OF SAO PAULO 6

The countryside is enjoying prosperity

# World citrus centre

FARMERS IN São Paulo, like farmers anywhere, are fond of complaining. But, for the layman, it is hard to understand what exactly there is to gripe about on the rich soils and balmy climate of this fertile state.

Anyone who has cruised in the back of a pick-up truck down the smartly asphalted 100-odd kilometres from Baretos, through Bebedouro to Ribeirão Preto in the north of São Paulo state, has witnessed so marked has been the growth that migration is now switching from the metropolises to country towns, attracted by wages of some \$200 a month — four times the national minimum and therefore formidable purchasing power in Brazil.

Agricultural production in 1985 (the state's latest comprehensive figures) showed that a rural population of 2.5m produced some \$2.5bn in sugar cane, coffee, orange juice, meat, milk and maize.

After two record harvests in succession and a sharp rise in world commodity prices these figures must now be nearly double.

As Professor Roberto Medeiros, dean of economics at the University of São Paulo put it: "You won't see any evidence of an economic crisis in the interior."

Alongside the agricultural prosperity are springing up downstream industries as farm machinery salesmen, fertilizer factories and, later, services pursue the green wealth.

São Paulo state has benefited from almost all Brazil's agricultural booms with the obvious exception of rainforest rubber. Sugar cane planters, originally mostly north-eastern, have found the climate produces a fuller crop in the state.

The migration was boosted by the adoption of Brazil's cane alcohol programme which, after the oil crisis struck, has substituted more than 70 per cent of the nation's cars with alcohol fuels, in a bid to cut costly oil imports.

The strategy — along with close to \$30n in often federal investment — has made the state the nation's largest sugar producer with a record 72m-50kg sacks last harvest, nearly half the country's total.

But there are also constant changes on the land. Long-traditional coffee, valued at \$470m in 1985, has proved vulnerable

**So marked has been the growth that migration is now switching from the metropolises to country towns, attracted by wages of around \$200 a month**

to frost in many areas and is consequently giving way to the crop à la mode — oranges.

Frozen juice is now one of Brazil's biggest export earners with at least \$1.2bn in foreign sales forecast for this year — a 44 per cent increase over 1987.

Rising world demand for juice and frosts in Florida have kept prices spiralling upwards, with the state now claiming some 150m trees are in production.

Despite all this bounty, however, the farmers still find grounds for complaint — and some of it justified.

In the orange sector, for example, two years of erratic rain patterns have held harvests at 54m tonnes, which, though keeping prices high, have prevented Brazil developing new markets. There are now fears of a serious drought in the coming 1988/9 season.

In spite of the size of its pro-

duction, São Paulo's orchards are only half as productive as citrus regions in other parts of the world. Dry weather is only part of the explanation.

For years, the powerful juice processors imposed low prices on the region's small orange growers. In Bebedouro, heartland of the industry, half the 2,200 growers have fewer than 5,000 trees.

As a consequence, the small ones skimped on fertiliser and hired less labour, provoking serious soil erosion, infestations of weeds, pests and disease.

After months of disputes, the two sides finally reached a compromise on fertilizer and payments to Chicago market prices. But the rows continue with the small producers this year issuing a new list of complaints — many most probably justified — against the giants on weighing practices and processing costs.

Both coffee and sugar producers have worries, too. The former are concerned over the September 1989 expiry date for the International Coffee Agreement which determines Brazil's large slice of the world market.

US interest in the agreement appears to be waning. If it is not renewed prices could fall.

Meanwhile, sugar growers, overly dependent on the alcohol programme, watched in horror this year as the government, under pressure from the state oil company, Petrobras, began for the first time to shrink the subsidy to the fuel, thereby lessening the incentive to car owners to buy alcohol-powered vehicles.

Such austerity measures are expected to be substantially increased as the government's austerity programme and budget cuts bite. Wheat flour subsidies to consumers have already been hit this year, and as many as five other subsidies are also expected to face the axe.

Deputy Victor Faccioni, a congressman and lawyer, has warned that in his southern state of Rio Grande do Sul the government's failure to inflation-adjust minimum farm prices while index-linking the costs of cheap credits threatens "the greatest crisis in the history of Brazilian agriculture".

Mr Fabio Merelles, president of Feasp, a federation uniting 230 São Paulo farmers' unions, is equally apocalyptic. "We accept that the government is trying to cut its spending, but it is also taking more than is reasonable from the sector," he argued last month.

"Thousands of farmers who took out loans during the Cruzado plan when interest was cheap now face bankruptcy. That could strangle production and create a crisis in supply. We accept the need for market forces but we want the same treatment as industry."

There is undoubtedly some justice in these demands. But, besieged by inflationary pressure to cut spending, the government's room for manoeuvre is limited. Most commentators believe that, as so often in Brazil, some kind of compromise will be reached.

São Paulo's blooming farmland will not, in any case, disappear. But there is understandable fear among small highly-gearred farmers that if adequate finance dries up, they will have to watch as their stake in the green bonanza withers and the giant wholesalers gobble up the scraps.

When her father, Jan, died nine years ago, Miss van Schelle — then just 24 — took over management of the 1,100-acre farm of 500 Nelore bred beef cattle and 60 crossed Arab horses, together with its eight hired hands and their families.

"Things were actually quite a lot easier then," she remembers. "The economy was going well, horses were selling easily, there was no labour problem."

In the interim years almost everything has changed in the countryside round Campinas. The rapid expansion in the city and local ceramic industries have stolen away labour, while fiercer competition in cattle and the more recent squeeze on middle-class spending power has cut back demand for horses used as pets or for sport.

With soaring inflation the only predictable element in the Brazilian economy, beef farming, now is more of a game of mental chess, with farmers constantly juggling in their minds the relative values of cattle on the hoof against cruzados in the money markets.

"Usually I sell cattle at 500 kilos, but when interest rates are high and beef low, I'll sometimes get rid of them as low as 400kg," she says.

Miss van Schelle has all of Karen Blixen's guts when it comes to brazening out Brazilian country machismo at livestock sales. "When you go to sales, specially in the west like Mato Grosso or Goiás, the men check you out to see if you understand the business," she says. "But once they see you do, it's easy to stare them in the eyes and get the deal you want."

When it comes to the future of Brazil and her farm, Miss van Schelle, who was born in Campinas but educated in the Netherlands, reveals a pragmatic, unsentimental farmer's philosophy.

"I like São Paulo. It's very international and much freer than Europe, but I don't feel either Dutch or Brazilian — I'm only here because of the farm."

Elizabeth van Schelle

THERE IS a distinct touch of the Karen Blixen about Elizabeth van Schelle, though she is Dutch not Danish and farms cattle in the São Paulo hill country, not coffee in the Kenyan savannah.

John Barham

Ivo Dawnsy

Formidable purchasing power has followed the green bonanza



Formidable purchasing power has followed the green bonanza

## PROFILE

# The man with the golden voice

SILVIO SANTOS is the archetype of the Paulista dream of success: with a golden voice as his only capital, he has built a \$150m communications empire out of the battered suitcase from which he began selling goods on the street at the age of 14.

Though Mr Santos, whose real name is Senor Abranavel, began life in Rio as a street trader and voice for radio commercials in the mid-1940s, his arrival in São Paulo in 1958 marked the start of a career of 30 uninterrupted years as a television presenter. His group Sistema Brasileiro de Televisão, with 45 associate broadcasting companies, occupies "undisputed leadership of second place" with an audience of 28 per cent, rapidly closing the gap with Rio's media mammoth Globo.

The Santos broadcasting era began with a loudspeaker aboard a Rio ferry but now reaches 80m homes in Brazil, and is rapidly outgrowing its reputation for bad taste and tinsel through investments in journalism and quality foreign films.

This year the golden voice threatened to give out and after an operation Mr Santos, 57, was condemned to a broad silence by a Miami throat specialist. Though he will progressively withdraw from his Saturday TV game show that is SBT's flagship, the empire will surely survive and thrive because of its diversity.

Formed of 33 companies and employing 15,000 people, the group has interests in medical insurance, car distribution, agribusiness, department stores and the capital markets. But the key to the group's success is the *Bau da Felicidade* — a unique combination of Christmas savings club and lottery, profits from which provided the \$60m capital for SBT's studios since the network was founded in 1981.

Mr Santos took over the bankrupt Christmas club after arriving in São Paulo to try his luck as a radio announcer and circus entertainer. Through relentless promotion first on his radio and then TV shows he made the *Bau* a success. He tapped a



"10 per cent inspiration and 90 per cent hard sweat"

huge working class market which stood to win cars and even houses by buying year-end gifts on monthly instalments. SBT has moved up market since then to appeal to middle-class consumers and the latest Santos venture is a \$60m Disneyworld to be built in São Paulo with foreign capital.

The never-modest Mr Santos — who controls 98 per cent of group shares — attributes his success to "10 per cent inspiration and 90 per cent hard sweat". But he has also forged a group of trusted senior executives out of former bootblacks, office boys and cameramen whose talent he spotted over the years. The company once depended entirely on Mr Santos' voice, but now SBT is responsible for just 15 per cent of the conglomerate's \$50m monthly turnover.

This year Mr Santos campaigned to become São Paulo's mayor — a traditional springboard to the presidency. Though he was unable to find a conservative party willing to throw its weight behind his lack of political experience, Brazil's "great communicator" has by no means retired from the political arena.

Richard James

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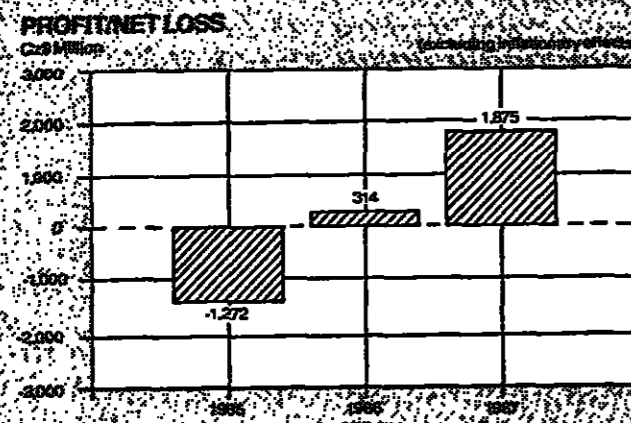
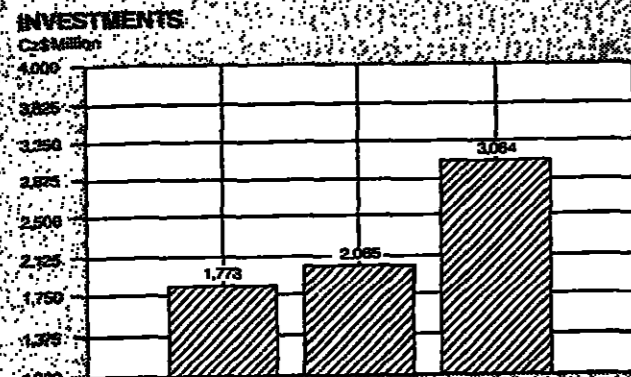
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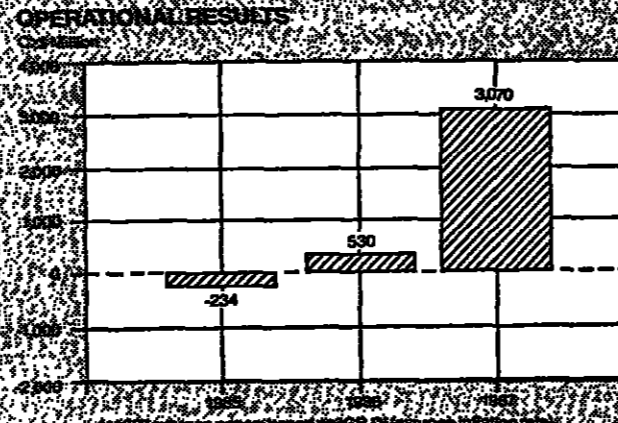
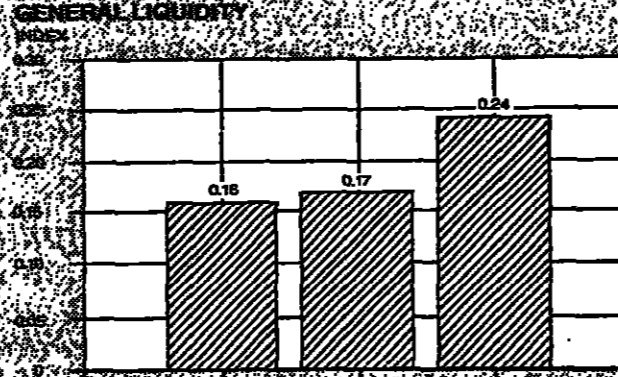
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STATE OF SAO PAULO 7

The most striking victims of social and economic misery are the children

The dark side of prosperity

UNDER THE concrete flyovers homeless figures huddle around open fires...

Through the 1970s the promise of industrial jobs acted as a powerful magnet for migrants who flooded into the metropolis...

Excluded from the city centre, these new arrivals settled in the industrially-polluted periphery...

The most striking victims of this social and economic misery are the children. Rather than face domestic violence...

At least a million children are working illegally in São Paulo and many of the street children have never experienced school...

In just over a year the state government has made inroads into the problem with a highly creative welfare programme...



Children sleep near warm air vents

The government admits its emergency programme is designed to help the most handicapped, including chronic glue-sniffers...

But it can persuade large numbers of youngsters to stay close to home and offer them education and health.

are brought by bus. The children are also attracted by circuses in the favelas that offer food, medical care, schooling and even training as circus artists.

Helping street children is a major political priority for the Quercia administration, which through a system of hostels and day care centres, has rehabilitated 1,500 youngsters...

Manoel's life on the street

Spirit of enterprise

WITH THE fountains of the city's central square as his bedroom and a pavement-level grille for his open-air bed at night, Manoel Jorge Soares Santos, 14, has nowhere to go but upward in São Paulo's urban struggle.

Lean, undernourished, but not wholly unfed, thanks to the Catholic church groups that periodically round up the city's abandoned children...

Two months ago he abandoned a broken home - almost all of the children like him have been driven away from precarious homes by domestic violence as their mothers substitute absentee fathers for a new partner.

But São Paulo's spirit of enterprise had already hooked a newcomer, after trying for a job at a supermarket, Manoel now earns \$2.25 a day collecting waste cardboard and paper for recycling.

Manoel, who passes his days sunbathing on a bench in the Praça da Sé, keeping a watchful eye on the groups of policemen whose job it is to round up delinquent minors by the lorry-load.

Manoel is determined to be different to the thousands of other boys who began picking pockets in the square, drifting through FEBEM, the state's welfare institution, and then into violent crime.

Dressed only in ragged shorts, Manoel said that other boys had stolen the shoes and trousers the padre had given him.

Richard James

R.J.



São Paulo's Japanese quarter

IMMIGRANTS

A Japanese year

TAKE A look at any bus queue in downtown São Paulo and you are as likely as not to have a racial mixture as diverse as a choir in a Coca Cola advertisement.

Aside from the early Portuguese and African immigrants, the state now claims to house the biggest concentration of Italians outside Italy (and that includes New York).

The federal government says there are 4.5m favelados in São Paulo, though local officials say this total includes those living seven to a room in sordid boarding houses and low quality housing...

Their plight may be desperate, but São Paulo's poor do have some access to health care and basic sanitation.

Today, their *misei* and *sanses* - children and grandchildren - make up an astonishing 15 per cent of the students at the University of São Paulo.

At first the relationship with Japan was not very strong as the original settlers came with little money and lost contact.

Kobayashi, president of the Bank of Tokyo, observes.

But the second wave after the war was wealthier and technocratic. Today Japanese Brazilians are very pre-eminent in the liberal professions like medicine, economics and law.

Cotia, South America's largest farm co-operative, remains perhaps the most enduring corporate monument to the early immigrants.

Unlike the Lebanese and despite their commercial success, they have yet to make a major impact on politics, preferring to take backroom roles as economists or consultants.

Less unexpected is their reputation for diligence and honesty. *O Japonês é garantido* - literally, the Japanese is guaranteed - is a common expression of confidence derived from this.

But perhaps the most remarkable characteristic for a race with a reputation for a somewhat closed if not elitist culture, is the ease with which more recent generations appear to have adapted to the country's lifestyle.

Frequently they tell of how their parents only spoke Japanese while they themselves speak Portuguese with just a passive understanding of the old language.

Mr Isao Sawaka, an historian and journalist, believes it was this linguistic shift that played the critical role in integrating the community with its host nation.

Indeed, he claims, there is some resentment among those

working for large Japanese corporations about a perceived "racial" prejudice by expatriate bosses, manifested in lower pay rates and promotion chances given to those locally hired.

Nevertheless, to most Brazilians the meeting of the predominantly light-hearted laid-back Afro-Latin culture with the industrious oriental one, has had beneficial effects for both populations, and for society at large.

Celebrations of the eightieth anniversary of the first immigration have been fulsome, serving to remind all Brazilians of the Japanese contribution to the national family and to make the immigrants' heirs more aware of their citizenship.

Mr Sawaka believes the transformation of the once almost exclusively Japanese district of Liberdade into a more generally oriental one, incorporating Chinese and Koreans, underlines the community's growing miscegenation elsewhere in the city.

He himself frequently returns to Japan for work but, like many of his Japanese-Brazilian friends, would not dream of living there permanently.

"There's just no space," he points out. "There I would live in a kitchenette, here my house is the kind that in Tokyo only the president of Toyota could afford."

Ivo Dawnay

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CAIXA ECONOMICA DO ESTADO DE SAO PAULO SA NOSSA CAIXA O NOSSO BANCO

**STATE OF SAO PAULO 8**

The arts are developing most interestingly underground

# Appetite for popular culture

SAO PAULO'S current cultural explosion is the *lambada* — a lithe, lascivious Caribbean dance that first arrived in the 1980s and was banned by the then-government as obscene. Now new dance halls sprout nightly as the city's hardworking couples rediscover the pleasures of dancing cheek to cheek.

The city's extraordinary appetite for absorbing, adapting and throwing up new strains of popular culture reflects its far-flung immigrant roots, and acts as a reproach to the planners of "establishment culture".

Superficially, São Paulo is a phallic city that trails behind Rio in terms of cultural output. Underground, however, things are happening.

There was a lack of a prestige showcase for performing arts during the three years the Municipal Theatre — modelled on the Paris Opera — remained closed for repairs. Though the city has over 50 theatres and two large cultural centres, visiting ballet companies or symphony orchestras never took to the bleak conference centre that was offered as an alternative and the city lost its place on the prestige cultural circuit. Only now are the city's businessmen planning to finance a new cultural venue.

"Cultural output has been strangled by the lack of space there's potentially a huge public but almost no infrastructure," said theatre director Caca Rosset. "It's incredible

that a city of this size can be so culturally debilitated."

But he said there was an alternative to the pedestrianised repeats of Broadway shows or the short-lived fringe productions. Ubu, a show by his Ornitorrinco group, had been seen by 250,000 people during a two-and-a-half year run.

"Because of our migrant roots we are very cosmopolitan," said Mr Rosset, 35. "We're like cultural cannibals — we swallow up and transform anything we can get our hands on to make art."

## 'We're like cultural cannibals — we take anything to make art'

Like the *lambada*, musical successes may defy the expectations of record companies or impresarios who bring foreign artists such as Tina Turner or Sting to perform. In São Paulo's record shops, the big selling albums are all country music, responsible for a third of the industry's turnover. Famous as far away as China, singers Miltona and Ze Rico assure pre-release sales of at least 500,000 records.

Since São Paulo lost the Vera Cruz studios in the 1950s and its film industry relapsed into soft-core, Brazil's cinematic reputation shifted to Rio. Despite low budgets, São Paulo's "nouvelle vague" cinema is slowly reversing that.

The city was the location for two of film-maker Hector Babenco's early international successes.

Though many predict a coming boom in Brazilian cinema, the difficulty is identifying consumer taste in a country where almost all are under the age of 30. "People don't know how to consume culture here and you can't say we have a real entertainment industry," says Aimar Labaki, film and theatre critic of the leading daily, *Folha de São Paulo*. "No one knows exactly who the public is."

São Paulo's elite cultural shop window is the Biennial, which since 1950 has emerged as a close second to Venice, bringing together Latin, European and American artists in an immense pavilion visited by over 250,000 people.

Next autumn Biennial's president Alex Pericinioto, plans to extend culture's reach further and produce a more characteristically Brazilian show. "The elite public is always guaranteed but we plan to issue special invitations to factory workers and bus them in during the working week. The idea is to bring in people who don't look at pictures," said Mr Pericinioto.

The city's wealth maintains Brazil's only functioning commercial art market, with over two dozen galleries, some of which are struggling to win reputations for their artists in Europe and the US, consolidating recent exhibitions of Brazilian art in New York and Paris.

"This is the only place where galleries invest money and are creative, but the media boycotts the idea of culture in São Paulo. That's why the best things happen underground," said Regina Bomi, whose Galeria São Paulo has sold over 5,000 modern Brazilian paintings in recent years.

Some of São Paulo's industrial money has filtered into the art world through tax-deductible corporate sponsorships provided for under a recent law introduced by President Sarney. The "Sarney Law" has been used for thinly veiled advertising and even to underwrite a Julio Iglesias concert, but it has spawned a minor cultural renaissance in São Paulo.

Mario Gallo, whose company Axis organises sponsored art exhibits and who is also a director of the city's Museum of Modern Art, says the greatest benefits of cultural sponsorship have been reaped by stage shows and art publishing. But as the fiscal benefits for companies are limited, he said the hoped-for cultural revolution has so far been "more of an idea than a reality."

Luiz Paulo Baravelli, 45, is one of São Paulo's best-known painters. He is phlegmatic about the city's cultural influence, but is unwilling to move away. "I've found an ecological niche here as a big fish in a small pond. Brazilian art will only become important after the Third World War."

Richard James

NORMAN MAILER, the American novelist, once woke up in a São Paulo hotel room with a hangover and asked what on earth he was doing in Chicago.

Such an error is commonplace. Indeed, one of the most indulged-in conversational gambits among expatriates at São Paulo cocktail parties is attempting to define the place in terms of other cities.

When researching this mercurial question I made the mistake of ringing a particularly loquacious Texan friend just as urgent phone calls from abroad began to flood in on the other line.

"Well," he drawled, no doubt easing his cowboy boots up on to his desk and loosening his bootlace tie. "It's bit like Chicago, but it's also a bit like Milan and Detroit, but without its lake, or the buildings, or the blues..."

I hung up so discreetly that he may still be in his reverie now.

In fact, São Paulo is like everywhere and nowhere at all. Its relentlessness, its urbanity, its traffic, its pollution, its bustling busy-ness, reminds one of Satman's Gotham City — an almost cardboard cutout of what Everycity, USA is meant to be like.

For, above all, São Paulo — downtown and in its affluent suburbs — feels far more American than Brazilian. It shares not only public square and private wealth, but also the ambitious dream of the citizen's right to the pursuit of happiness, more often than not confusing happiness with money.

Unlike the British who tend smoothly to resent those richer than themselves, Paulista, like Americans, plan that one day they will be wealthier still. Sociological studies show that immigrants from the poorer parts of Brazil tend to be the achievers in their original societies, and though every one of them promises eventually to go back — few do.

"This is a city of urban conquistadores," an urban planner observed recently, "fuelled on greed."

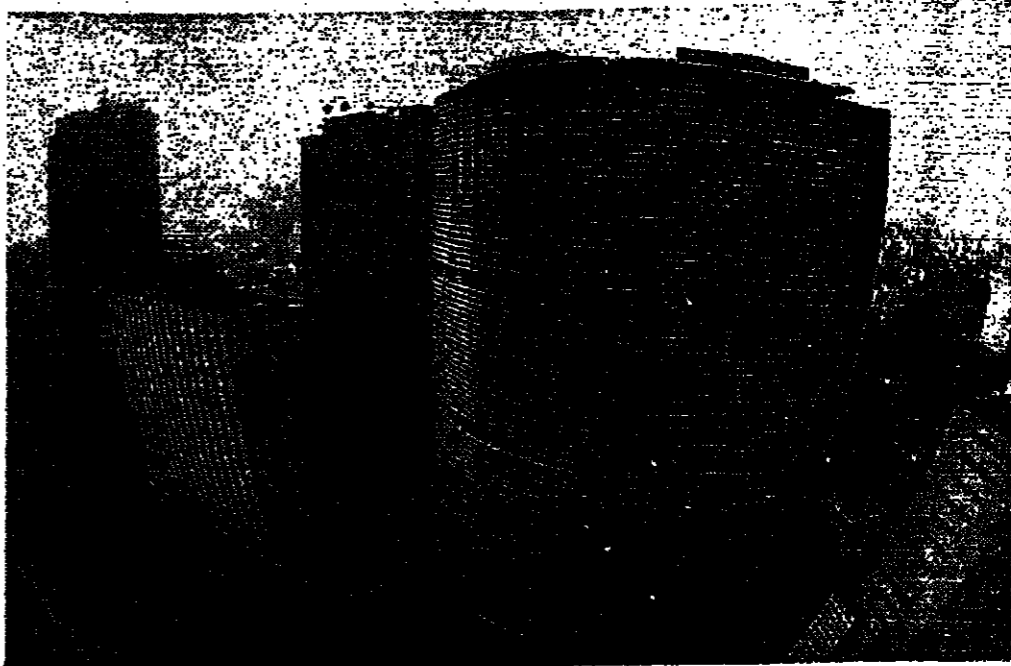
For Brazilians, it is virtually impossible to discuss São Paulo without reference, disparaging or complimentary depending on the speaker's prejudice, to Rio.

To the Carioca — as Rio residents are called — São Paulo is a gloomy smog inhabited by workaholics, unable to appreciate the true meaning of a balanced life — balanced, preferably, between bar, beach and bed.

For the Paulista, Rio is little more than a resort with pretensions: nice enough for a weekend perhaps, but not, as General Charles de Gaulle is alleged to have said of Brazil as a whole, "serious". Indeed, São Paulo claims that when the first carioca does a decent day's work the outstretched hands of Christ on his Corcovado mountain top will begin to clap.

## Living in São Paulo

# Chicago with a bit of Milan and Detroit



Above all, São Paulo feels far more American than Brazilian

Such rivalry between Brazil's two great cities is inevitable, but they could hardly be less alike. The comparison is not irrelevant to expatriates, however, some of whom will have had the choice as to where to live.

Most, though, will have had that decision made for them at their head office back home, where, even from afar, it is clear that the trend towards São Paulo is turning into an exodus.

Today, even in service sectors like banking where Rio long retained a certain stake, the draw of the skyscrapers on Avenida Paulista is proving irresistible.

But those vice-presidents

and regional reps now packing their bags for a three-year tour in the southern hemisphere's greatest metropolis should by no means despair.

São Paulo is short on samba, but there are pampered residential suburbs like the Jardins or Morumbi that compare well with the Beverly Hills. The sporting and night clubs are varied, there are countless good restaurants and the social life is fast and furious. At weekends, you can drive to São Paulo's Tyrol at Campos de Jordao, or head for Ilha Bella on the coast. You should not be bored.

But above all, for those that like it, there is also a racy drama to the city that some-

times seems determined to mimic a B-movie version of Dante's Inferno. Once in a taxi from the airport, I passed an unfinished tower block with its top floors in sheets of flames against a livid night sky. The driver didn't think it worth a word.

A few weeks later another burnt-out skyscraper was reduced by a local engineer with some well-placed dynamite to a neat pile of rubble to the polite applause of the onlookers.

Even in demolition, the crowd appeared to be saying, we unflappable, efficient Paulistas are indisputably the last word.

Ivo Dawnya

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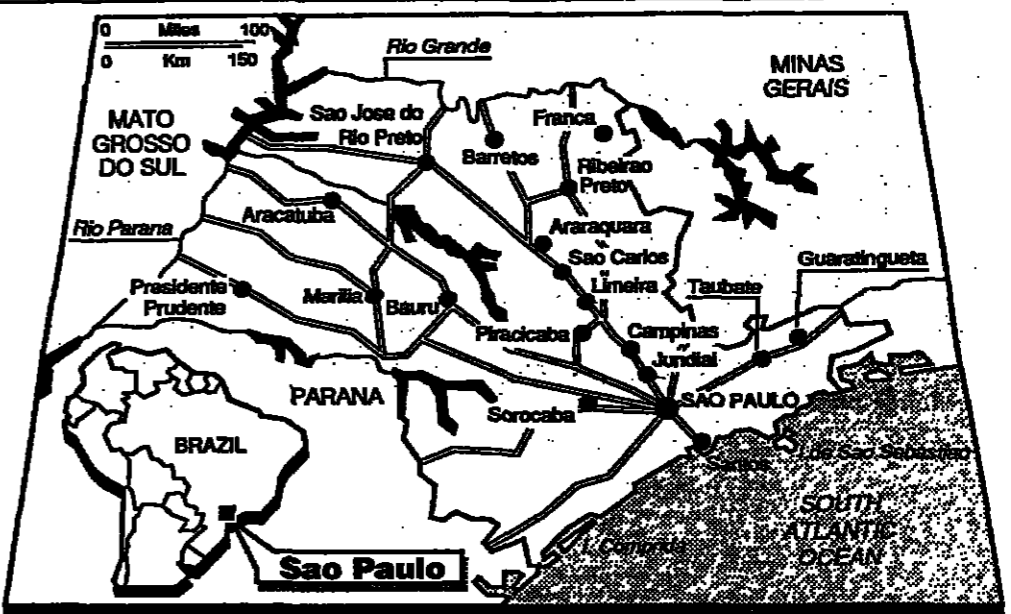
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